

Tarnished Badges and Bent Bugles, Part Trios...

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Virginia EMS Symposium
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Since Last Year...

Cases completed: 165

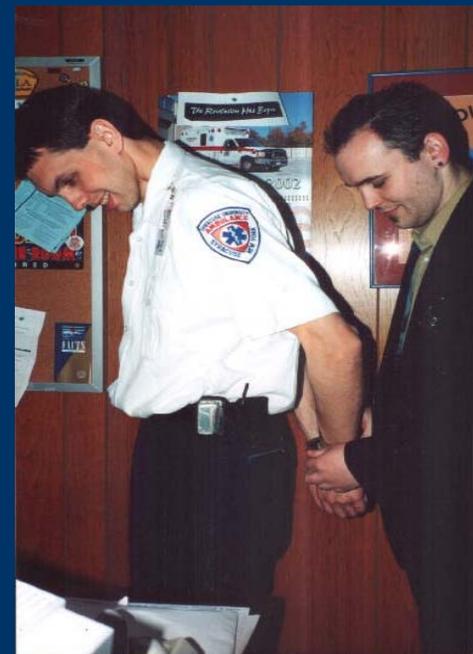
Felony convictions: 8 (majority child pornography)

Falsification of documentation: 6

Drug convictions: 4

Abandonment: 2

Current cases open: 71



A Quick Refresher

Possible enforcement actions:

- Verbal Warning
- Citation *
- Correction Order
- Temporary Suspension
 - Immediate threat to the health, safety, and welfare to the citizens of the Commonwealth
- Civil Penalties
- Suspension (after due process) **
- Revocation (after due process) **

This Year, You Choose the
Winner!



Tarnished Badges and Bent Bugles

This years "contestants" ...

Momma's Little Pills

Sad but true occurrence(s):

- Suspicion that narcotics are being diverted from within an agency
- Efforts to identify culprit are successful
- EMS Provider caught “on tape” removing drug from container, replacing with saline

Momma's Little Pills

- Provider admitted to drug diversion – so what happened to the patients?
- Provider is convicted of felony, EMS certifications are suspended



Momma's Little Pills

Violation?

- 12VAC5-31-1010 Misappropriation or theft of medications
- 12VAC5-31-0910 Criminal or enforcement history

Issue:

This is much more widespread than EMS wants to admit...

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VDH VIRGINIA
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Protecting You and Your Environment

I Can Just Drive

- Fully staffed ALS unit on-duty
- Call for MVC, minor injuries
- Medic tells EMT to stay at station
 - “we will get a refusal on this (on our way to the hospital with the dirty laundry)”
- Arrive to low speed MVC

I Can Just Drive

- Patient complaining of chest pain
- Walked patient to ambulance
 - O2, IV, ASA, monitor
- EVOC driver told to sit with the patient, the ALS provider would drive them “just up the road to the hospital”

I Can Just Drive

Violation?

- 12VAC5-31-1110 Transfer of patient care/
patient abandonment
- 12VAC5-31-1250 Advanced life support
vehicle transport

Provider Suspended by agency OMD, and then
suspended by Health Commissioner

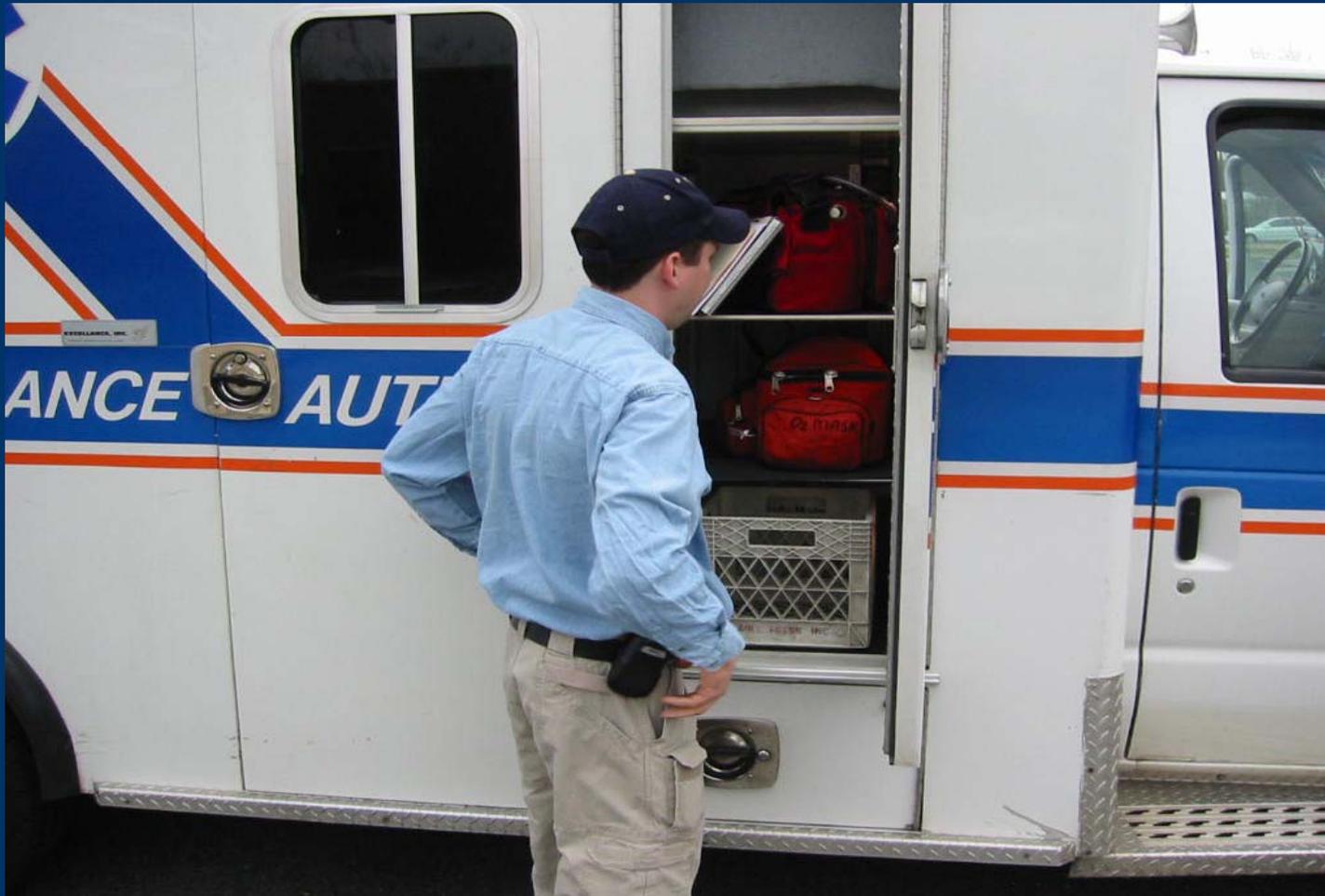


They Will Never Look!

Or - they are just too stupid
to notice...

They Will Never Look #1

- Schedule routine agency inspection
- Unit “A” suction does not work (plugged in or not)
- “We will check our supply room for another unit...”
- Second arriving suction unit functional
- Unit “B” check has a non-working suction unit...



They Will Never Look #2

- Spot inspection of unit at local ED
- Loose items, but inspector notices radio without mic, or even coax connected
- Crew notes they use cell phone for all communications
- Agency admits “conscious” decision not to update radios because of cost...



They Will Never Look

Violation?

- 12VAC5-31-860 Required vehicle equipment
- 12VAC5-31-760 EMS vehicle communications

We are not that naive...



But I Am A Student!

- Board of Nursing forwards a concern to OEMS
- An “ALS” student is “working” at an ED, performing “skills”
- Issue – had not been released by ALS program to start clinical

But I Am A Student!

- “Work” included IV starts and drug administration
- The student was a friend of the facility nurse
- Unknown what happened to the staff person at the facility
- Accredited training facility not amused

But I Am A Student!

Violation?

- 12VAC5-31-1170 Provision of care by students

So, what do you do with a “student” who has finished a program but has yet to have tested for certification?

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CAN HELP SUPPLEMENT
OUR BUDGET -
BUT THIS IS
DISTURBING



Love Hurts

- An ALS student has not completed all their competencies
- Goes to a test site and tries to get in
 - Tom Nevetral said I could test
 - Well, my instructor said I could test
- Student sent on their way



Love Hurts

- A short time later – student submits paperwork to instructor
 - Something is just not right here...
- Upon further investigation (this is where the love part comes in...)
- It is learned that the student had multiple patient reports for shifts she had not “pulled”

Love Hurts

- OEMS able to verify that an provider from an agency was enamored with the student and as such provided the following:
 - Multiple patient care reports
 - Went into computer system and generated reports with all patient information
 - Allowed student to take reports home to create competencies

Love Hurts

- All reports allegedly returned to cohort
- ALS program confirms suspicion calls out student and dismisses from program, OEMS notified.
- Cohort employer notified, they want to wait until OEMS concludes their investigation
- So, what happened (was there even a kiss?)

Love Hurts

- Citation issued to cohort, an IFFC held
- OEMS sought to suspend cohort
- OEMS successfully sought to revoke students certification
- Cohort sought legal counsel and employer appeared as witness

Love Hurts

- Cohort and employer offered a “plan of reform”
- Offered accepted by VDH
- Cohort now with a “Consent Order”
- Order holds cohort responsible for certain activities

Love Hurts Violation?

- 12VAC5-31-0950 Disclosure of patient information
- 12VAC5-31-0980 False application for license, permit, certificate, endorsement or designation
- 12VAC5-31-0990 False statements or submissions
- 12VAC5-31-1480 Eligibility for certification examination
- Revocation

Love Hurts

Violation?

- 12VAC5-31-0950 Disclosure of patient information
- 12VAC5-31-0980 False application for license, permit, certificate, endorsement or designation
- Consent Order

Other violations?

So, Who is the Award Winner?

- Momma's Little Pills
- I can Just Drive
- They Will Never Look #1
- They Will Never Look #2
- But I Am a Student!
- Love Hurts



Tarnished Badges and Bent Bugles

Can we not have so many contestants next year?