

CE Error Code Descriptions And Explanations

#	Error Message	Explanations	Frequency	Examples
1	INVALID IDENTIFICATION	The certification number used to identify the provider does not exist.	CE Cards: Moderate Scanners: Rare to infrequent	1) A certification number was submitted without the preceding alpha character. 2) The barcode generated on the Provider's ID badge or certification card is incorrect.
2	NOT WITHIN CERTIFICATION DATES	The date the CE is listed as being taken is outside the provider's current certification or the CE is submitted at an incorrect level.	CE Cards: Moderate Scanners: Moderate	1) CE was submitted for the Provider, but not applied to their account until after they recertified. Therefore the CE date would be listed as being taken before their current certification was issued. 2) The Provider marked/supplied the wrong certification level (e.g. the Provider was an EMT-B, but supplied their level as an EMT-Intermediate). 3) CE is submitted after a re-entry expiration date for the specific level the CE was to be applied.
3	INVALID TOPIC CATEGORY CODE	Course does not accept that category.	CE Cards: Rare, if ever. Scanners: Rare, if ever.	This mostly deals with category 3 programs. A category 3 course is submitted for category 1 or 2.
4	INVALID TOPIC ID	The Topic Number does not exist.	CE Cards: Rare Scanners: Rare	The Topic Number does not exist in the OEMS Training Database.
5	COURSE DOES NOT ALLOW CATEGORY	The category (1,2,3) being requested is not approved for the course.	CE Cards: Infrequent Scanners: Infrequent	1) CE submitted at category 1 for a course that only allows category 2 would received this type of error. 2) CE submitted at category 3 for a course that only offers CE at category 1 and/or 2 would get this message.

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6	CLASS NOT IN COURSE DATES	The class date as indicated on the CE submission is either before or after the begin or end date of the course.	CE Cards: Moderate to frequent Scanners: Moderate	1) This could be caused by your scanner or LMS not having the proper system date and time. 2) Can occur when an instructor uses a course data for CE for which the course has already ended or has not yet started.
7	COURSE DOES NOT ALLOW LEVEL	The CE submission is at a level for which the course is not approved.	CE Cards: Moderate Scanners: Moderate	1) CE is submitted for level "E" (paramedic) using a course that has only been approved for levels "A" (first responder) and "B" (EMT). 2) CE is submitted for level "J" (Enhanced/AEMT) and the course has only been approved for level "I" (intermediate)
8	INVALID TOPIC ID FOR COURSE NO	The Topic Number is not associated with the course or is not a topic number that has been assigned.	CE Card: Frequent Scanners: Rare	1) The topic number submitted on CE does not have any relationship to the topic or subtopic numbers affiliated with the course number used. A course number has specific topic and subtopic numbers assigned by the office. Only those assigned can be used. All other topic/subtopic numbers if used will result in this error.
9	DUPLICATE RECORDS or PREVIOUS DUPLICATE EXISTS	The course number and topic number submitted is already contained in the student's records.	CE Cards: Moderate Scanners: Moderate	1) A course number and topic number can only be used once per certification period, any and all duplicate records are rejected and will result in this error.