

Virginia Department of Health,
Office of Minority Health and Health
Equity

TB/Refugee Nurse Training
November 15, 2012

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CLAS Specialist

Office of Minority Health
& Health Equity
Advancing Health Equity For All Virginians



Virginia Department of Health
Office of Minority Health and Health Equity

- Vision: *Advancing health equity for all Virginians*
- Mission: *To identify health inequities, assess their root causes, and address them by influencing policy, establishing partnerships, providing resources, and educating the public.*



Division of Primary Care and Rural
Health

Promotes health equity throughout the Commonwealth by improving access to quality care, supporting the development of models of care and addressing barriers related to rurality.

PRIORITIES
Identifying and addressing distance, provider distribution, service fragmentation and cost barriers to health care access.



Division of Multicultural Health & Community Engagement

Focuses on social determinants of health, in addition to more traditional health promotion, as key strategies to eliminate health inequities that exist by:

- socioeconomic status,
- race/ethnicity,
- geography,
- gender,
- immigrant status and
- other social classifications

PRIORITIES
 Providing leadership, expertise and technical assistance to stakeholder in promoting the elimination of health inequities among racial and ethnic minorities and other disadvantaged populations in Virginia.




Navigating Through the U.S. Health Care System for Immigrants, Refugees and Migrants



CLAS Act Virginia Office of Minority Health & Health Equity
Public Health Policy



استكشاف نظام الرعاية الصحية في الولايات المتحدة للمهاجرين، والأدنين، والمقربين لتأمين الحدائق بلغة العربية



CLAS Act Virginia Office of Minority Health & Health Equity
Public Health Policy

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www.ahec.org
703-244-7000

CLAS Act Virginia

Culturally & Linguistically Appropriate Health Care Services



In South Africa, people often seek traditional medicine before consulting a doctor



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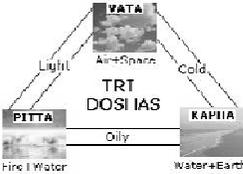


Throughout the world, Shamans are said to treat illness by healing the soul.

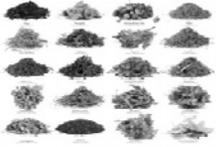


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Ayurvedic Medicine is commonly practiced in India



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Psychic surgery or spiritual healing is sometimes practiced in Brazil

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Even when "modern" medicine is practiced, it still may look quite a bit different than the U.S. health care system

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In contrast...a U.S. hospital room



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VDH VIRGINIA DEPARTMENT OF HEALTH
Protecting You and Your Community

Richmond City Health Department

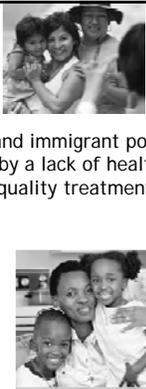


VDH VIRGINIA DEPARTMENT OF HEALTH
Protecting You and Your Community



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VDH VIRGINIA DEPARTMENT OF HEALTH
Protecting You and Your Community



“Communities of color and immigrant populations are disproportionately hurt by a lack of health insurance, high health care costs, poor quality treatment, service gaps and other barriers to care.”

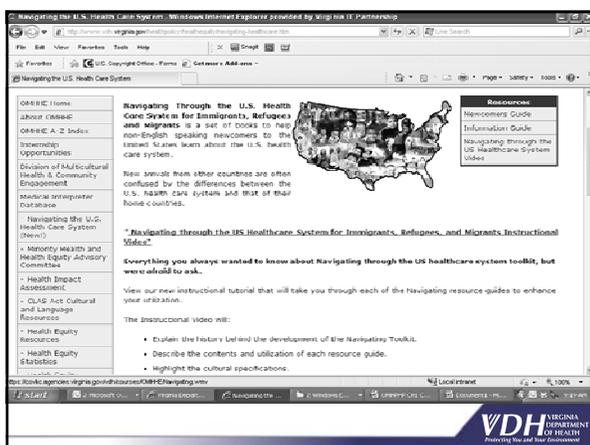
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Protecting You and Your Community



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Navigating the U.S. Health Care System - Windows Internet Explorer provided by Bing via IT Partners

File Edit View Favorites Tools Help

Address: [http://www.vdh.virginia.gov/healthcare/Navigation.aspx](#)

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Navigating Through the U.S. Health Care System for Immigrants, Refugees and Migrants

Basic services that other countries are often confused by the differences between the U.S. health care system and that of their home countries.

"Navigating through the US Healthcare System for Immigrants, Refugees, and Migrants Instructional Video"

Everything you always wanted to know about Navigating through the US healthcare system tool kit, but were afraid to ask.

View our new instructional tutorial that will take you through each of the Navigating resource guides to enhance your situation.

The instructional video will:

- Explain the feature's layout/development of the Navigating Toolkit.
- Describe the contents and utilization of each resource guide.
- Highlight the cultural specifications.

Resources

- Navigating Guide
- Information Guide
- Navigating through the US Healthcare System Video

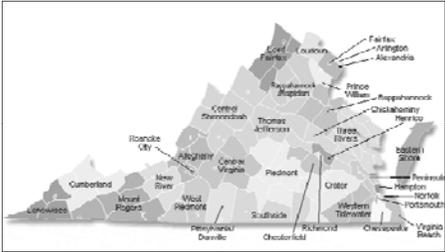
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VDH Health Districts



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Other CLAS Initiatives

- CLAS Act Virginia website
- VDH Language Needs Assessment
- Virginia Medical Interpreting Collaborative
www.vmicn.org
- VDH Health Equity & Culturally Appropriate Trainings

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CLAS Act Virginia

Culturally & Linguistically Appropriate Health Care Services

Resource Guide

- Home
- General Resources
 - Culturally Appropriate Health Care
 - Subgroup of Health and Human Services Programs in Virginia
 - Policy, Regulations and Laws
- Language Resources
 - Commonwealth of Virginia
 - Linguistically Appropriate Health Care
 - Health Care Rights of Language Minority Patients in Quality Translated Health-Care Services Information
 - Language Use Preferences
- Research Resources
 - Assessment Tools
 - DEA Collection: Racial, Ethnic and Primary Language
 - Special Research Issues

Language Needs Assessments of Virginia's Health Districts



Download the New Language Identification Poster

If you don't speak English well, you have the right to...



Facts:

Virginia ranking...

- top 15 states for refugee resettlement
- 8th to 10th states with the largest immigrant resident population
- top 10 states for intended residence of new arrivals

Virginia trends...
between 1990 - 2006

- the Asian population more than doubled
- the Hispanic population almost tripled

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Cultural Competence



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Navigating Instructional Video is available on our website

- The Instructional Video will:
- Explain the history behind the development of the Navigating Toolkit.
- Describe the contents and utilization of each resource guide.
- Highlight the cultural specifications.
- Give interactive scenarios that will assist you navigating through the information available in the resource guides.
- Highlight the most efficient use of the Navigating curriculum for healthcare educators.



For more information contact

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