Information about Medications and Service Access during Hurricanes or Other Emergencies for VA Ryan White HIV/AIDS Program Part (RWHAP B) clients and any Person Living with HIV (PLWH) displaced from other states who need RWHAP Services:

- If you are already a VA Medication Assistance Program (VA MAP, formerly ADAP) or RWHAP client, please make sure you have enough medication before the hurricane gets here or emergency happens—at least enough for 15 days. Contact your medication pick up site for directions to get your medications.
- If you have to leave your home during the hurricane/emergency or you are not safely able to pick up your medications at your usual local Virginia health department site, you may be able to pick up at another site.
- If you meet or know clients from other states who came here during the storm/emergency, please tell them to contact any local Virginia health department if they need assistance with medications and information about other RWHAP services like emergency housing, food assistance, and gas/transportation.
- You can also call the VA Medications Eligibility Hotline at 1-855-362-0658 for emergency medications or other services (no charge to call this number).
- Anyone can call 2-1-1, which is the 2-1-1 Virginia helpline to get information and referrals for services, including HIV services anywhere in Virginia.
- VDH has asked all VA RWHAP providers to provide services to PLWH displaced from other states or within VA during emergencies. We have developed one form to apply for emergency services from Virginia’s Ryan White program. All local health departments and Ryan White providers will have access to this form. We are also sharing this information with the ADAP staff in North Carolina and South Carolina, who will share the information with their RWHAP providers.
- VDH is posting messages about medication and other service access on VDH’s Facebook Page.
- If you have access to the internet, Virginia Department of Health is posting information on our websites about how to access medications and other services during the hurricane/emergency.
