

TO: Immunization Provider or Awardee

RE: FluMist® Quadrivalent (Influenza Vaccine Live, Intranasal) 2015-16 Replacement Program

This letter is to inform you of the FluMist Quadrivalent Replacement Program for product purchased through the CDC contract for 2015-2016 ("Replacement Program"). The Replacement Program allows for the replacement of unused, expiring FluMist Quadrivalent doses, at no cost, to help you maximize product usage opportunities. MedImmune has contracted with McKesson Specialty Health Distribution (MSH) for implementation of this Replacement Program. **This contract is between MedImmune and McKesson, and is separate from and unrelated to the CDC's contract for centralized product distribution.**

**How the Program Works:**

1. Contact the [FluMist Quadrivalent Replacement Program](#) by e-mail ([flumistreplacement@mckesson.com](mailto:flumistreplacement@mckesson.com)) or phone (1-877-633-7375) and provide the number of doses you need replaced, how many boxes you will need shipped, and your Provider Identification Number (PIN).
2. Follow all instructions provided to send the expiring doses to the MSH distribution center.
3. Pack the expired/expiring doses and have them ready to ship or be picked up by the carrier the following business day. FluMist Quadrivalent does not have to be returned cold
4. Once the doses arrive at the distribution center, they will be validated against your initial request.
  - a. If the doses received match the request, replacement doses will ship within 72 business hours.
  - b. If the doses received are in excess of the request, only replacements doses that were initially requested will be shipped within 72 business hours.
    - Additional doses received in excess of the request will not be replaced
  - c. If the doses received are actually less than requested, only the doses received (rounded down to the nearest multiple of 10) will be replaced.

**Eligibility Guidelines:**

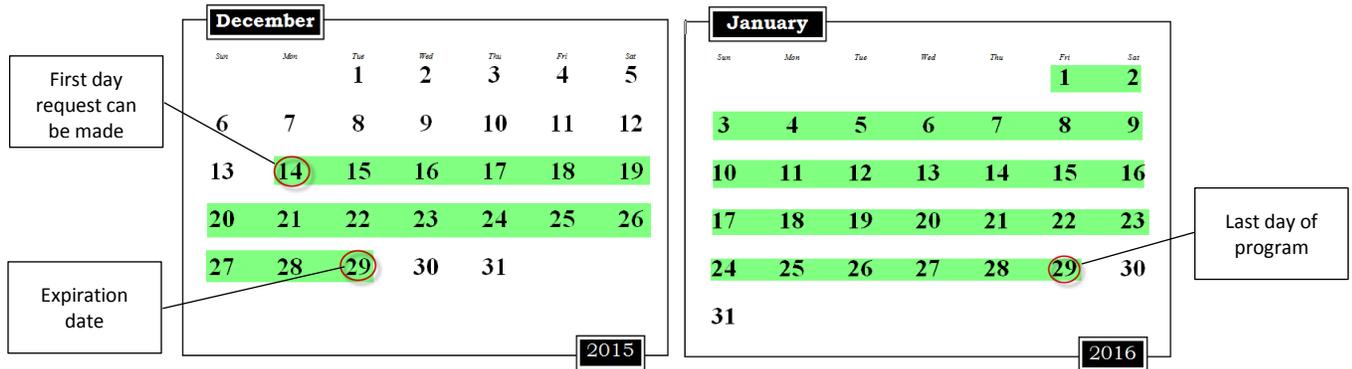
- Doses must have been purchased on the CDC contract
- Expiration Dates must be between December 14, 2015 and January 31, 2016
- Requests on expiring doses can be made within 15 days of the expiration date stamped on the sprayer through January 31, 2016. Requests on expired doses can be made at any time through Friday, January 29, 2016
  - Any doses received sooner than 15 days prior to the expiration date will not be replaced
- Doses will be replaced in increments of 10; therefore, the minimum number of doses that can be replaced is 10 doses. Doses from multiple eligible lot #'s can be used to achieve a multiple of 10

- Doses received that are less than a multiple of 10 will be rounded down to the nearest 10
- Requests can be made starting at 7am CST on Monday, December 14, 2015, through Friday, January 29, 2016 at 7:00pm CST
- All expired/expiring doses must be received by McKesson by Monday, February 15, 2016. Replacement product will not be shipped until expired/expiring doses are received
  - Any doses received on or after Tuesday, February 16, 2016 will not be replaced

**Example Scenario # 1 [Returning less than the replacement request]:**

- Provider requests to replace 50 expiring doses and all doses are eligible with an expiration of December 29, 2015

Note: Provider can call within 15 days prior to the expiration date through January 29 shown here:

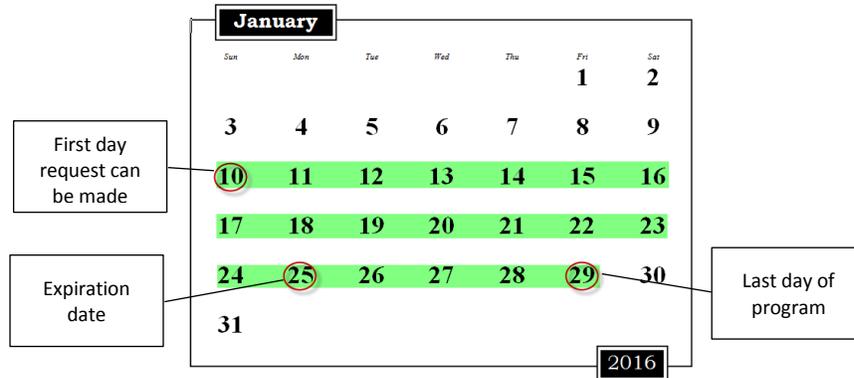


- Provider then returns expiring doses and the MSH distribution center only receives 48 doses
- **40 replacement doses are shipped** since the doses received are less than initially requested and the replacement doses are rounded down to the nearest multiple of 10

**Example Scenario # 2 [Returning more than the replacement request]:**

- Provider requests to replace 50 expiring doses and all doses are eligible with an expiration of January 25, 2016

Note: Provider can call within 15 days prior to the expiration date through January 29, 2016 shown here:



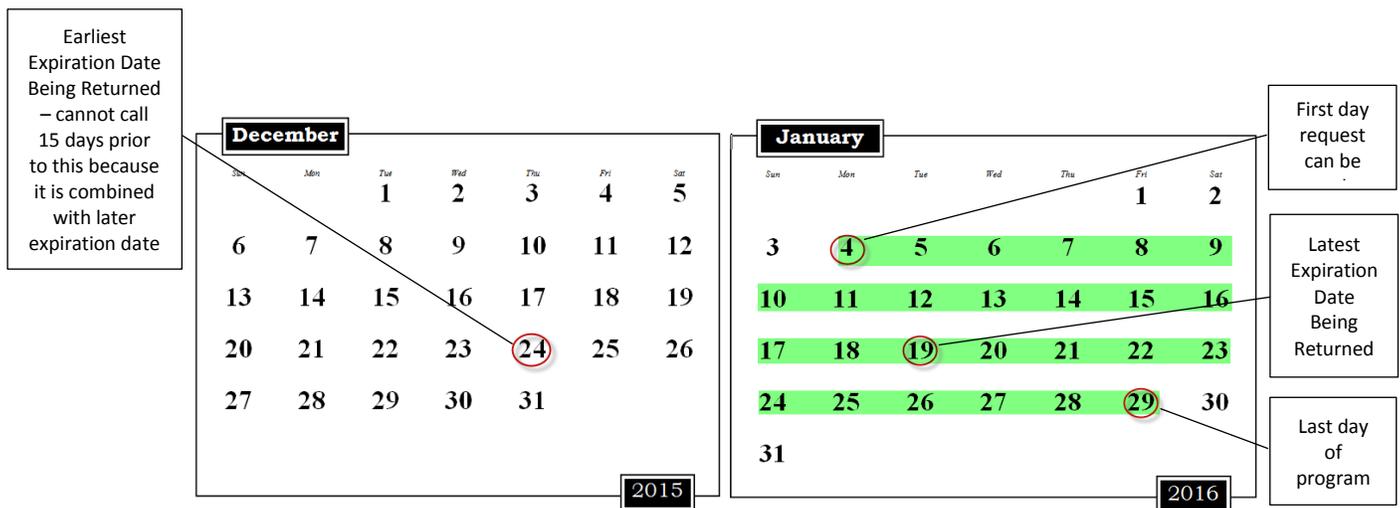
- Provider then returns expiring doses and the MSH distribution center receives 58 doses

**50 replacement doses are shipped** since the doses initially requested was 50. The 8 doses received in excess of the request will not be replaced.

**Example Scenario # 3 [Mixing different lot #'s to make a multiple of 10]:**

- A provider request to replace 10 doses by mixing doses with two eligible lot #'s to make the minimum multiple of 10
- 8 expired doses have an eligible expiration of December 24, 2015, and 2 expiring doses have an eligible expiration of January 19, 2016

Note: Provider can call within 15 days prior to the expiring 2 doses (expiration January, 2016) through January 29, 2016 shown below as the other 8 doses had expired earlier.



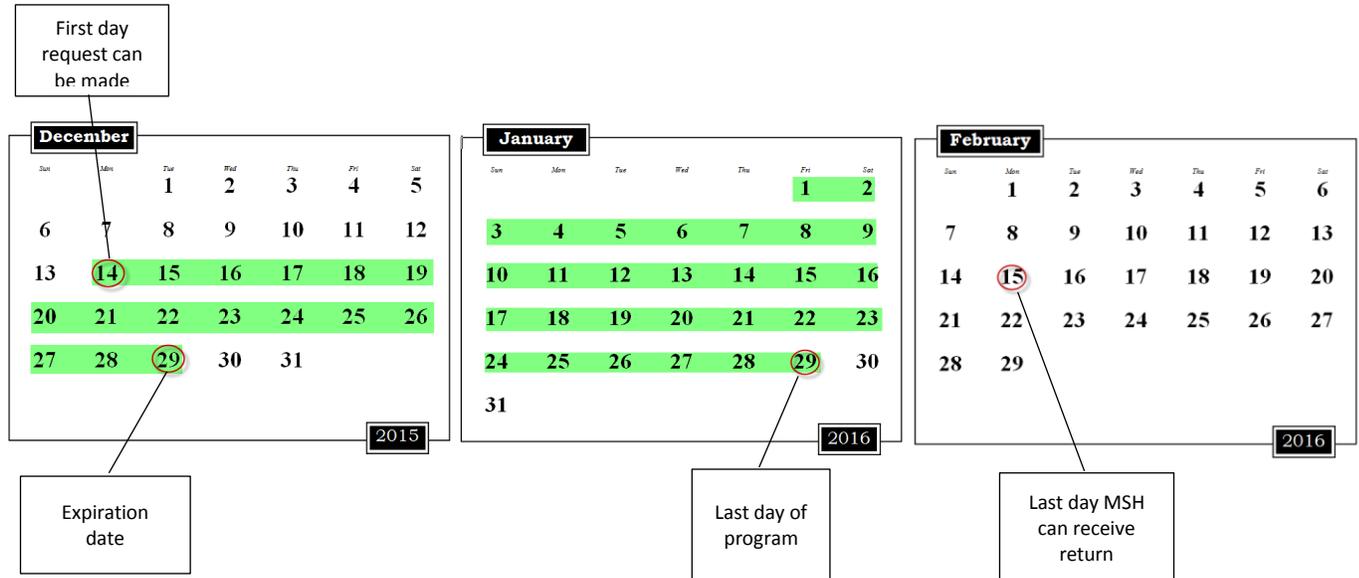
- Provider then returns doses and the MSH distribution center receives 10 doses

**10 replacement doses are shipped** since the doses received match the quantity that was requested.

**Example Scenario # 4 [Waiting to send doses after replacement request]:**

- Provider requests to return 50 expiring doses and all doses are eligible with an expiration of December 29, 2015

Note: Provider can call within 15 days prior to the expiration date through January 29, 2015 shown here:



- Provider decides to wait and return the doses at a later time. The doses are returned and received at the MSH distribution center on February 20<sup>th</sup>, 2016
- **0 replacement doses are shipped** since the doses were received after the **February 15<sup>th</sup>, 2016** deadline

**Important Dates to Remember**

December 14, 2015	First day to make replacement requests
December 18, 2015– January 1, 2016	No Shipping
January 29, 2016	Last day to make replacement requests
February 15, 2016	Last day expired doses can be received at the MSH Distribution Center for replacement

## **Contact Information**

FluMist Quadrivalent Replacement Program(for doses purchased on the CDC contract)	1-877-633-7375 flumistreplacement@mckesson.com
Hours of Operation	7am-7pm CST Mon-Fri
FluMist Quadrivalent Replacement Program (for private purchases)	877-625-4358

## **Frequently Asked Questions**

What do I do if I don't receive the e-mail label?

- Normally, the label is received within a few minutes of sending; however, if you do not receive the e-mail label within an hour of your request, please call or e-mail the program to let them know and another e-mail will be attempted

If I can't use the e-mail label and need my expiring doses picked up, what if they are not ready when the carrier arrives?

- The carrier will make 3 pickup attempts – the first one will be on the business day following your request. If you miss all 3 attempts, a new pickup will need to be scheduled through the Replacement Program

Can I make copies of the label that is e-mailed to me if I have additional boxes to send?

- No. The carrier will not be able to take the box(es) with the duplicate label

What do I do if my expiring doses are not eligible for replacement?

- We will try to validate that the doses were purchased on the CDC contract. If there is no record of this, then the doses that are not eligible for the replacement program can be returned using the same process as other expired vaccines through the VFC Program. Please contact your state Awardee for further information

What if I have private stock/purchase doses and not VFC doses?

- Please contact the private stock hotline at 877-625-4358

What if I do not want a replacement and just want to return my expired doses?

- These doses can be returned using the same process as other expired vaccines through the VFC Program. Please contact your state Awardee for further information

What if I return more than the doses requested for replacement?

- If you request to have 10 doses replaced and you return 20 doses, only the 10 doses initially requested will be replaced

What container do I use to return my doses?

- You can ship your expiring doses in any shipping box that you have - the product does not have to be kept cold

What if the carrier takes the wrong box and that box contains something other than expiring doses of FluMist Quadrivalent (Influenza Vaccine Live, Intranasal)?

- If this occurs, and you notify the program in a timely manner, you have the option to have the box shipped back at your expense