

Beginning May 26, 2017, RCHD will begin billing insurers and clients for STI services.

RCHD is still committed to ensuring that clients can get the services that they need.

- Charges may vary and will be based on a client's income and insurance plan.
- Billing for STI services will be the same as billing for our other clinical services.

RCHD is working hard to ensure this process occurs smoothly with as little disruption as possible.

- RCHD will continue to ensure that patient confidentiality is maintained and that barriers to care are addressed.
- The basic operation of our clinic will not change.

There are important things clients should know before their next visit to RCHD:

- Clients will need to bring picture ID. Clients must also provide proof of income to determine eligibility for a sliding scale discount and bring their insurance or Medicaid card so insurance can be billed.
- Proof of income consists of: one month check stub, proof of government assistance, letter from employer on letterhead, and/or notarized statement of support.
- More information will be posted as it becomes available on our website at www.rchd.com, Twitter: @RVAHealthDept, Facebook: Richmond City Health District.