

Starting July 5, 2017, RCHD's Resource Centers will begin charging insurers and clients for STI services.

The Resource Centers are still committed to ensuring that clients can get the services that they need.

- Patients will be seen regardless of their ability to pay.
- Charges may vary based on services and client income.

The Resource Centers are working hard to ensure this process occurs as smoothly as possible.

- The Resource Centers will continue to ensure that patient confidentiality is maintained.
- The basic operation of our Resource Centers will not change.

Important things clients should know before their next visit to a Resource Center for STI services:

- Clients will need picture ID. Clients should also provide (if available) proof of income to determine eligibility for a sliding scale discount and bring their insurance or Medicaid card so insurance can be billed.
- **CASH WILL NOT BE ACCEPTED AT ANY RESOURCE CENTER LOCATION.**
- Our 400 E Cary Street location accepts credit, debit, money orders, & checks.
- More information and updates will be posted as they become available on our website at www.rchd.com, www.RCHDResourceCenters.com
Twitter: @RVAHealthDept, Facebook: Richmond City. Health District.