

# EMSAT on CentreLearn Instructions

An agreement between the Virginia Department of Health, Office of Emergency Medical Services and CentreLearn Solutions, LLC, allows certified Virginia EMS providers to obtain online CE credit at no cost. The following instructions must be followed to ensure this system effectively tracks and reports your continuing education.

If your agency (or EMS Council) already uses CentreLearn, you have access to the EMSAT courses. Check with your Training Officer or CentreLearn Administrator if you are having trouble finding free EMSAT courses.

If you already have an individual account, you can call CentreLearn Tech Support at 1-877-435-9309 or use our Contact Us page and we will gladly make sure you have access to the EMSAT courses.

To create an account, you will need your Virginia EMS certification number and expiration date. Be sure that the number is correct, as the Office cannot accept CE if your EMS certification number is incorrect. You may also enter your National Registry number and expiration date.


Your first step is to create an account with CentreLearn. Please read the following instructions, then return to the VDH webpage and click on the **Create New Account** link to start creating your account.

## Create New Account

If you already have an individual account, you can click on **LOG IN** where you can log in to CentreLearn and get access to the EMSAT courses. Otherwise, complete the form being sure to provide all required information. Click **Create Account**.

The screenshot shows a web form titled "CentreLearn Account Invitation" with the logos for "TARGETSOLUTIONS" and "centrelearn" at the top. The form includes a red-bordered box with the text "ALREADY HAVE AN ACCOUNT? LOG IN" and a sub-header "You've been invited to join the Virginia OEMS EMSAT 'Virginia OEMS EMSAT Invite' group." Below this are several input fields: \* Firstname, \* Lastname, \* Password, \* Password Confirmation, \* Email, Secondary Email, \* Address Line 1, Address Line 2, \* City, \* State/Province/Region (with a dropdown menu showing "Virginia"), \* Zip/Postal Code, Country (with a dropdown menu showing "United States"), Home Phone, Work Phone, Mobile Phone, and Time Zone (with a dropdown menu showing "Eastern Time (US & Canad)"). At the bottom of the form, there is a section titled "What happens now?" with explanatory text and a red "CREATE ACCOUNT" button.

If you get the following error, click on **LOG IN** where you can log in to CentreLearn and get access to the EMSAT courses.

 **CentreLearn Account Invitation**

**ALREADY HAVE AN ACCOUNT? LOG IN**  
You've been invited to join the Virginia OEMS EMSAT "Virginia OEMS EMSAT Invite" group.

**PLEASE CORRECT THE ERRORS BELOW.**

* Firstname	* Lastname
<input type="text" value="JJ"/>	<input type="text" value="Price"/>
* Password	* Password Confirmation
<input type="text"/>	<input type="text"/>
* Email	Secondary Email
<input type="text" value="no@email.com"/> <small>has already been taken</small>	<input type="text"/>

Once your account is created you may see a LaunchPad where you can choose to access the Virginia OEMS EMSAT organization to access the free CE courses.

**Please choose an organization:**

<input type="button" value="Purchased Content"/>
<input type="button" value="Virginia OEMS EMSAT"/>

## Credentials

Once you have created your account, please add your Virginia credential. Course completions cannot be reported to the state without your Virginia credential. You can also enter your National Registry credential. Click on **Profile**, **Credentials**, **+Add Credential**.

The screenshot shows a navigation bar with 'HOME', 'RECORDS', 'DOCUMENTS', and 'PROFILE'. The 'PROFILE' tab is active. Below the navigation bar, there is a 'MY PROFILE' section with a sub-menu containing 'PROFILE', 'CREDENTIALS', and 'HISTORY'. The 'CREDENTIALS' sub-tab is highlighted with a red box. To the right of the sub-menu is a button labeled '+ ADD CREDENTIAL', also highlighted with a red box. In the top right corner, there is a notification bell icon with the text 'YOU HAVE NEW ANNOUNCEMENTS.' and a red circle with the number '3'.

Select your **Credential Type**. For your state certification license, select **EMS State Certification/License**. Click **Next**.

The screenshot shows a form titled 'NEW CREDENTIAL'. It has a section labeled 'Select Credential Type' with a dropdown menu that has 'EMS State Certification/License' selected. At the bottom right of the form, there are two buttons: 'CLOSE' and 'NEXT'.

Enter your ten character certification **Number**, the **Issued Date**, the **Expiration Date**, **State** and **Level**.

The screenshot shows a form titled 'EMS STATE CERTIFICATION/LICENSE'. It has several input fields: 'Number', 'Issued Date', 'Expiration Date', and 'State'. The 'State' dropdown menu is set to 'Virginia'. There is also a 'Level' dropdown menu with a search bar and a list of options: EMT, EMT-1, EMT-B, EMT-D, EMT-int, EMT-2, EMT-CC, EMT-P, AEMT, and Paramedic. At the bottom right of the form, there are two buttons: 'CLOSE' and 'SAVE CHANGES'.

Repeat **+Add Credential** to enter your National Registry Credential.

**NEW CREDENTIAL**

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Select Credential Type

National Registry of EMTs

CLOSE
NEXT

## Announcements

Click on **Announcements** to find a list of all the free EMSAT courses loaded on CentreLearn.

HOME
RECORDS
DOCUMENTS
PROFILE

YOU HAVE NEW ANNOUNCEMENTS. 3

**WANT ACCESS TO ADDITIONAL VIRGINIA OEMS APPROVED CENTRELEARN COURSES?**  
Joan Price, 03/16/16

**ANY PERSON REQUIRING SPECIAL ACCOMMODATION IN VIEWING EMSAT PROGRAMS SHOULD CONTACT OEMS PRODUCER TERRY COY BEFORE VIEWING COURSES AT TERRY.COY@VDH.VIRGINIA.GOV, OR (804) 888-9129**  
Joan Price, 03/16/16

**VIRGINIA OEMS EMSAT COURSE LISTING**  
Joan Price, 03/16/16

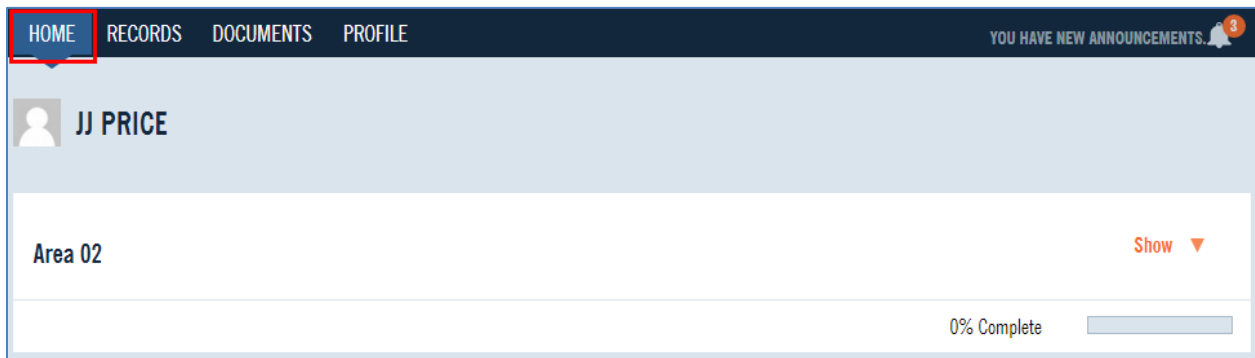
### VIRGINIA OEMS EMSAT COURSE LISTING

Joan Price, 03/16/16

EMSAT Courses Provided by VAOEMS	Category 1 User Level	Category 2 User Level	BLS Area #	ALS Area #
EMSAT - Abdominal Trauma	B, E, I	A, B, E, I, J	04	82
EMSAT - Adult Post-Resuscitation of Cardiac Arrest	B, E, I	A, B, E, I, J	05	74
EMSAT - Advances in Prehospital CPR	B, E, I, J	A, B, E, I, J	05	72
EMSAT - Airway Management: Blind insertion Airway Devices	A, B, E, I, J	A, B, E, I, J	03	88
EMSAT - Allergic Reactions	B, E, I, J	A, B, E, I, J	05	75
EMSAT - An Alternative CE Approach	A, B, E, I, J	A, B, E, I, J	03	88
EMSAT - An EMS Guide to Motorcycle Crash Response and Care	B, E, I	A, B, E, I, J	04	80
EMSAT - Basic Management of Ingested Toxins in Pediatric Patients	B, E, I	A, B, E, I, J	08	76
EMSAT - Behavioral Health & EMS	B, E, I	A, B, E, I, J	07	89
EMSAT - Beyond the Burn	B, E, I	A, B, E, I, J	04	90
EMSAT - Care of the Mother, Post Delivery	B, E, I	A, B, E, I, J	10	91
EMSAT - Chemical and Mechanical Bleeding Control	B, E, I, J	A, B, E, I, J	04	83
EMSAT - Chemical Suicides	B, E, I	A, B, E, I, J	05	76
EMSAT - Controversies in C-Spine Immobilization	A, B, E, I, J	A, B, E, I, J	04	80
EMSAT - Dealing with a Mentally Ill Patient	B, E, I	A, B, E, I, J	05	89
EMSAT - Dealing with LVADs	B, E, I	A, B, E, I, J	05	73
EMSAT - Ebola! Enterovirus! What's Next for EMS Providers?	B, E, I, J	A, B, E, I, J	06	89
EMSAT - Effective Cross Cultural Communications	A, B, E, I, J	A, B, E, I, J	02	92

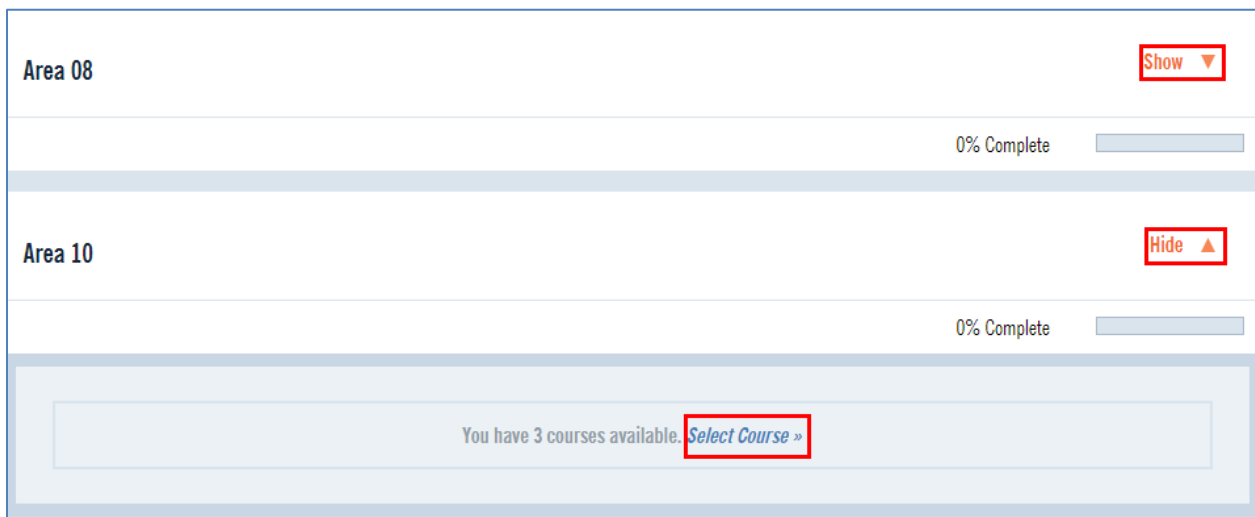
## Home – Available Courses

Available free courses are located under the Home tab. Courses are displayed by Area.



The screenshot shows the top navigation bar with 'HOME' highlighted in a red box. Below the navigation bar is the user profile 'JJ PRICE'. Underneath, there is a section for 'Area 02' with a 'Show' button and a progress bar indicating '0% Complete'.

If an Area has more than one available course, click on **Show** and **Select Course** to see the list of available courses.



The screenshot shows two area sections: 'Area 08' with a 'Show' button and 'Area 10' with a 'Hide' button. At the bottom, a message states 'You have 3 courses available. Select Course »' with 'Select Course' highlighted in a red box.

Click on **Start Course** to activate the program.

## FIND A NEW COURSE:

Viewing 3 courses



### E-1114 - Care of the Mother, Post Delivery (EMSAT)

Category: "Virginia - ALS Area 91", "Virginia - BLS Area 10" Credits: 1.0 Average Rating: ★★★★★

START COURSE

"Not all pregnancies and post partum periods have complications, but in the event we are faced with an emergency, and there are several mentioned in this program, we must be prepared." Jeanette Mann, RN, BSN, NRP, EMS Program Director, Dabney Lancaster Community College, Clifton Forge.

### E-0508 - Midwifery and EMS (EMSAT)

Category: "Virginia - ALS Area 91", "Virginia - BLS Area 10" Credits: 1.0 Average Rating: ★★★★★

START COURSE

In January 2008, the Virginia Medical Direction Committee agreed to form a joint advisory subgroup of EMS and CPMs (certified professional midwives) to discuss the support of regional protocols. This EMSAT program discusses midwife certification levels, their model of care, their role in activating EMS and transport protocols. It contains several graphic home birth scenes and is intended for EMS education only.

### E-0611 - When Normal Isn't: OB Patient Complications (EMSAT)

Category: "Virginia - ALS Area 90", "Virginia - BLS Area 10" Credits: 1.0 Average Rating: ★★★★★

START COURSE

Delivering a baby at home or in an ambulance is a seldom used skill. When complications occur, it can be very stressful for the crew on the scene. In this EMSAT program, we focus on three of the more common labor and delivery complications. These are shoulder dystocia, breech presentation and cord prolapse. Instructor: Aaron Goldberg, MD, Virginia Commonwealth University Medical Center.

CLOSE

If an Area has only one available course, click on **Start Course** to activate the program.

Area 71

▶ START COURSE

[More Info »](#)

0% Complete

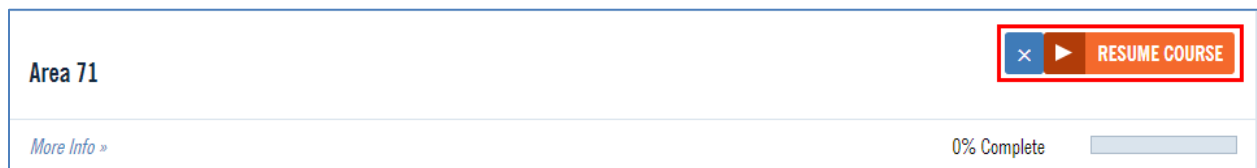


## Watching A Course

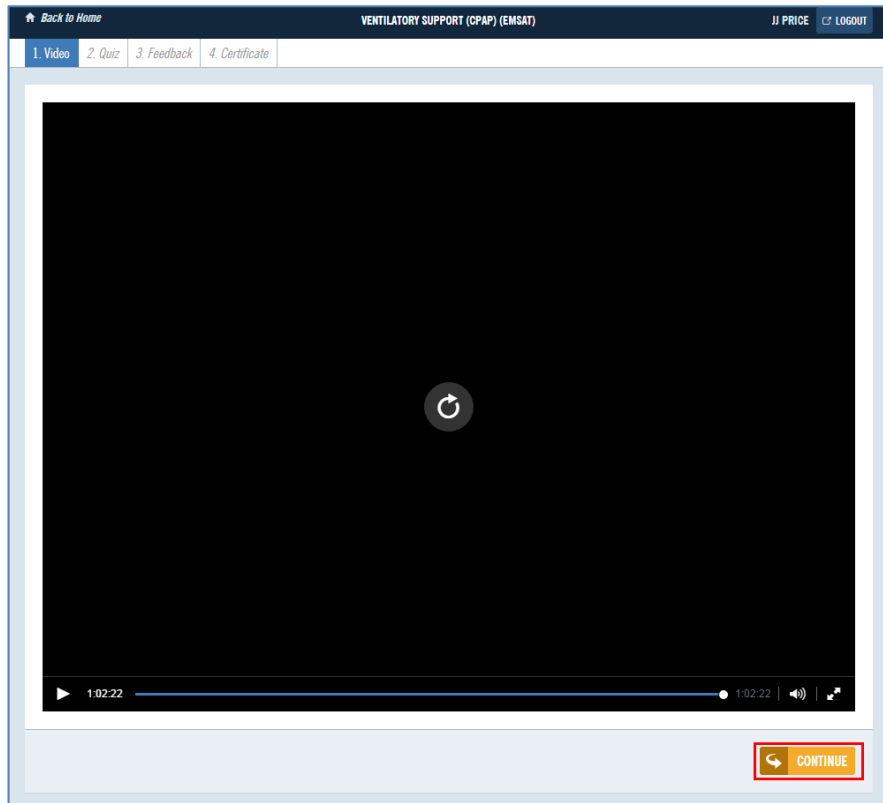
Viewers must view the course content before taking the quiz. It may take a few minutes to load the video.



The double arrow in the lower right puts the video in full screen mode. If you can't watch the course in one sitting, click **Back to Home**. The next time you access the system, you can click on **Resume Course** and it will start where you left off. Clicking on the **X** will reset the course to the beginning – as if you never started it.

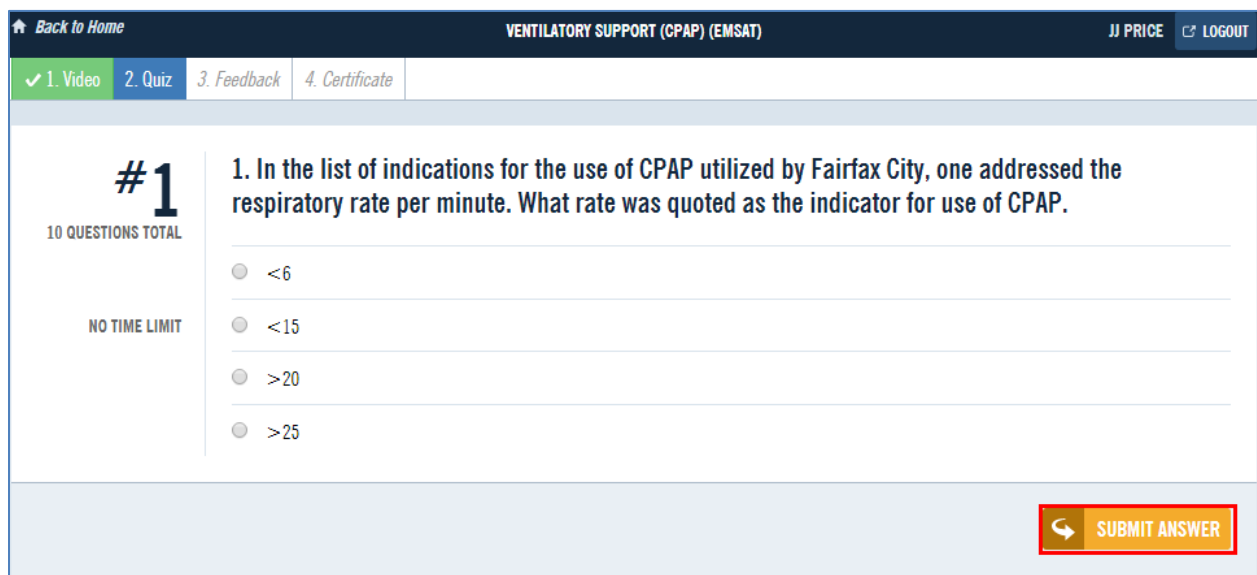


After the video plays, click **Continue** to take the Quiz.



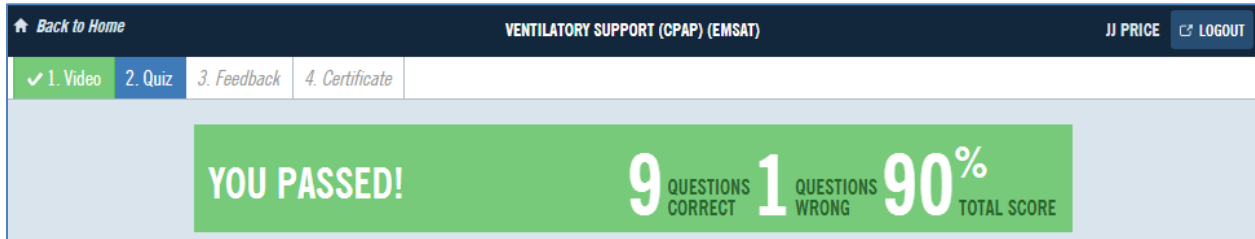
## Taking the Quiz

Due to the random order of the quiz questions, True and False questions may be listed as False and True questions, so pay close attention to your answers. Questions are displayed one at a time. Every question that comes up must be answered. Click **Submit Answer** to bring up the next question.



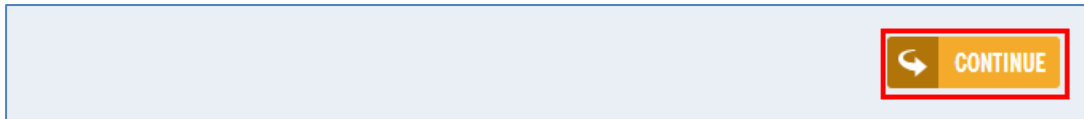


After the last question is answered your results will display.  
There is no time limit to complete the quiz.  
70% is the minimum passing score.  
You have three tries to pass the quiz.



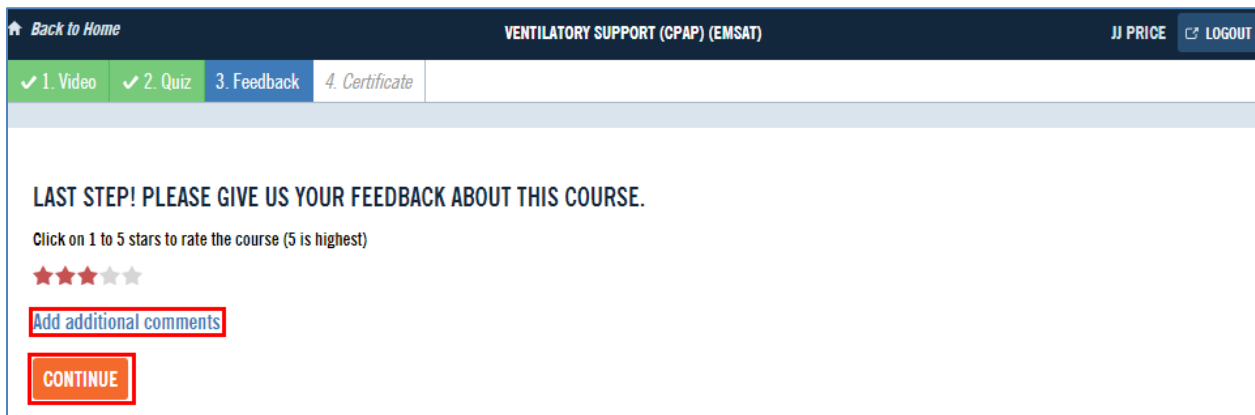
The screenshot shows a dark blue header with 'Back to Home' on the left, 'VENTILATORY SUPPORT (CPAP) (EMSAT)' in the center, and 'JJ PRICE' and 'LOGOUT' on the right. Below the header is a navigation bar with four items: '1. Video' (checked), '2. Quiz' (selected), '3. Feedback', and '4. Certificate'. The main content area has a green background with the text 'YOU PASSED!' on the left. To the right, it displays '9 QUESTIONS CORRECT', '1 QUESTIONS WRONG', and '90% TOTAL SCORE'.

Click Continue to rate and give feedback about the course.



The screenshot shows a light blue rectangular area containing a yellow button with a black arrow pointing left and the text 'CONTINUE' in black. The button is outlined with a red border.

Click on 1 to 5 stars to rate the course (5 is highest). Click on **Add additional comments** to add comments that will be read and handled as appropriate. Click **Continue** to submit your course feedback and receive your certificate.



The screenshot shows a dark blue header with 'Back to Home' on the left, 'VENTILATORY SUPPORT (CPAP) (EMSAT)' in the center, and 'JJ PRICE' and 'LOGOUT' on the right. Below the header is a navigation bar with four items: '1. Video' (checked), '2. Quiz' (checked), '3. Feedback' (selected), and '4. Certificate'. The main content area has a white background with the text 'LAST STEP! PLEASE GIVE US YOUR FEEDBACK ABOUT THIS COURSE.' followed by 'Click on 1 to 5 stars to rate the course (5 is highest)'. Below this is a row of five stars, with the first three filled and the last two empty. Underneath the stars is a text input field with the placeholder text 'Add additional comments' and a 'CONTINUE' button.

## Your Certificate

You may download/save/print your certificate by clicking on **Download Certificate** or click on **Return to Home**.

The screenshot shows a user interface for a completed course. At the top, there is a navigation bar with 'Back to Home', the course title 'VENTILATORY SUPPORT (CPAP) (EMSAT)', the user name 'JJ PRICE', and a 'LOGOUT' button. Below the navigation bar, a progress bar shows four steps: '1. Video', '2. Quiz', '3. Feedback', and '4. Certificate', all marked with checkmarks. A large blue banner reads 'CONGRATULATIONS, THIS COURSE IS NOW COMPLETE!'. To the right of the banner are two buttons: 'DOWNLOAD CERTIFICATE' (with a download icon) and 'RETURN TO HOME' (with a home icon). Below the banner is a preview of a PDF certificate titled 'certificate.pdf'. The certificate content is mostly obscured by a large black redaction box, but the words 'CERTIFICATE OF COMPLETION' are visible in the center.

## Your Completed Courses

The Records tab shows any completed courses and allows you to print/save certificates. You also have the ability to replay any course.

The screenshot shows the 'MY RECORDS' section of the user interface. The top navigation bar includes 'HOME', 'RECORDS' (highlighted with a red box), 'DOCUMENTS', and 'PROFILE'. On the right, there is a notification: 'YOU HAVE NEW ANNOUNCEMENTS.' with a red circle containing the number '3'. Below the navigation bar, there are two filter sections: 'PRINT TRANSCRIPT' and 'PRINT CERTIFICATES', each with a date range from '2013-03-21' to '2016-03-21' and a 'PRINT' button. The main content area displays the course title 'VENTILATORY SUPPORT (CPAP) (EMSAT)' and the completion date 'COURSE COMPLETED: 03/21/2016 10:15AM EDT'. Below this, the category is listed as 'Virginia - ALS Area 71', 'Virginia - BLS Area 03' with 'Credits: 1.0' and 'Training Type: Self Paced'. To the right of the course details are two buttons: 'PRINT CERTIFICATE' (with a printer icon) and 'REPLAY COURSE' (with a refresh icon), both highlighted with red boxes.

Continuing education credit for online EMSAT courses should show up within 24 hours of successful program completion. Any issues with EMSAT online courses should be addressed to the Virginia Office of EMS at (804) 888-9120.