

Dear Ryan White Provider:

In 2008, Virginia was one of five states selected by the Health Resources and Services Administration's (HRSA) HIV/AIDS Bureau (HAB) to participate in a Cross-Part Quality Management Collaborative which officially began in October 2008 and extends over an 18-month period. The VA Cross-Part Collaborative brings individuals from all Ryan White parts together with the ultimate goal of improving the quality of care for persons living with HIV/AIDS. This will be accomplished by establishing a set of care and quality measures and by exploring best practices and other tools that can be used across parts to standardize Ryan White funded services.

As most of you are aware, all Ryan White funded programs are required to have a quality management protocol in place to guide performance and to assess services and processes over time. In support of this requirement, the VA Cross-Part Collaborative has developed a Quality Management plan, that details our specific goals and lists the activities we will implement in order to achieve them. We have enclosed this plan in an effort to be transparent and open with our work and to provide a guide for your organization to use to develop a quality management plan, if one is not already in place.

The Virginia Cross-Part Collaborative would like to thank you for your support as this project continues, and we encourage you to contact any one of us if you have questions, concerns, or comments about this Quality Management Plan or in general.

Sincerely,

VA Cross Part Collaborative Team