

Referral Follow-Up Protocol for WIC Setting

Patient referral is an important step in the Bright Smiles for Babies WIC protocol to provide the patient with dental provider information in their local area. In order to maximize reasonable efforts towards actual utilization of services, please follow these steps as a follow up to dental referrals for WIC clients, including pregnant women, infants and children:

	During visit	Follow up #1	Follow up #2
No obvious problems	Confirm dental home Give list if needed	None	None
Needs care by dentist	Confirm dental home Give list if needed	Call in 2 weeks Offer to call/make appointment	Call in 4 weeks Offer to call/make appointment
Needs immediate dental care	Confirm dental home Give list if needed Offer to call/make appointment	Call next day Offer to call/make appointment	Call 2 nd day Offer to call/make appointment
At subsequent WIC visit, if patient has same untreated disease, hygienist will repeat these steps.			
For pregnant women, in addition to the above, make a follow up call 2 weeks after scheduled due date to remind them of loss of dental benefits after 60 days.			