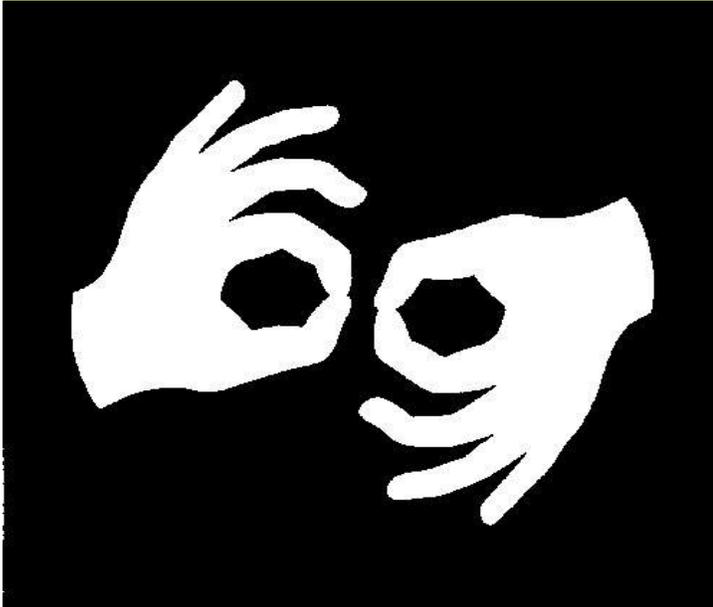


# 2013 Health Equity & Cultural Health Series

## Effective Communication with the Deaf and Hard of Hearing



### Save the Date:

**Friday, May 24, 2013**  
**10:30am.– 12:00 p.m.**

### Presenter

Garry Talley  
Virginia Department for Deaf and Hard of  
Hearing

### Course Objectives include:

- Understand the challenges that patients who are deaf and hard of hearing experience in receiving healthcare services.
- Identify ways to communicate effectively with patients who are deaf or hard of hearing
- Demonstrate equipment available to assist with communication issues

**Location**-Madison Building Main Conference Room and via Polycom

**Remember to secure Polycom Room at your site in advance**

**Polycom Setup- RSVP to:** Richard.Watson@vdh.virginia.gov  
or call 804-864-7179

Register in :

TRAIN Virginia website-  
<https://va.train.org>

**TRAIN Course #: 1043429**

For questions or more info contact:  
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804-864-7438