

VDH Service Unit Definitions

Grant Year 2023

HRSA Service Categories:

2. Revised Service Unit Definition:

1. Core Medical Services

One (1) Unit is equivalent to the following:

a. Outpatient /Ambulatory Health Services

One medical prescribing provider visit (virtual or in-person) per day per medical practice for an uninsured client **AND/OR**
One individual lab test for an uninsured client (e.g. a panel of five lab tests = 5 units)

b. ADAP Treatment

One ADAP medication pick-up with one or more ADAP medications (e.g. five medications picked up at one time = one unit)

c. Oral Health Care

One dental provider visit (virtual or in-person) per day per dental practice for an **uninsured client**

d. Early Intervention Services

All four components must be completed to receive one unit:

1. Completing one targeted HIV testing effort*******AND**
2. One referral to HIV medical care **AND**
3. One linkage to HIV care or treatment **AND**
4. One outreach and health education/risk reduction unit.

(Note: If any of the four conditions are not present, each component must be billed to the appropriate service category. A client should receive only one EIS unit.)

e. Health Insurance Premium & Cost Sharing Assistance for Low-Income Individuals

One medical office visit **AND/OR** lab copayment or cost share for insured client **not enrolled in an ADAP insurance-based service option OR** a copayment/cost-share for insured clients for core medical services (e.g., mental health, oral health, substance abuse treatment)

f. Mental Health Services	One mental health provider visit (in-person or virtual) per day* for an uninsured client
g. Medical Nutrition Therapy***	One visit with registered dietician OR One pick-up of prescribed case of a medical nutritional supplement***
h. Medical Case Management (including Treatment Adherence)	A 15 minute encounter (in-person or virtual) with case manager (e.g. 1 hour = 4 units)
i. Substance Abuse Services--outpatient	One substance abuse provider visit (in-person or virtual) per day for an uninsured client*

2. Support Services	
j. Non-medical Case Management	A 15 minute encounter (in-person or virtual) with case manager (e.g. 1 hour = 4 units)
k. Emergency Financial Assistance**	Payment for one 30-day or less prescription for Ryan White Part B formulary medication for uninsured client ¹ ; OR One food voucher; OR One month's rent; OR One essential utility payment ² ; OR short term emergency housing seven (7) days or less**
l. Food Bank/Home-Delivered Meals	One bag of food, OR One voucher to a food pantry, OR One delivered meal, OR One case of nutritional supplement***
m. Health Education / Risk Reduction	One Health Education/Risk Reduction encounter (regardless of time) 3
n. MAI Health Education / Risk Reduction	One Health Education/Risk Reduction encounter for defined MAI population with the goal of linking a client to ADAP or another HIV medication program.

o. Housing	One initial individualized housing plan OR One annual individualized housing plan update OR One month's rent OR One month's utilities OR One navigation service effort (search, placement, advocacy, referral, housing service coordination, inspection)
p. Other Professional Services	One provided legal service arising from their HIV status, permanency planning, or income tax preparation service
q. Linguistic Services	One provided linguistic service including interpretation and translation activities, both oral and written, to eligible clients****
r. Medical Transportation Services	Payment for a one-way trip to a medical or other allowable service that enables a client to access or be retained in core medical and support services OR One voucher for travel to a medical or other allowable service that enables a client to access or be retained in core medical and support services.
s. Outreach Services	A 15 minute face-to-face outreach visit
t. MAI Outreach	One Outreach unit for defined MAI population with the goal of linking a client to ADAP or another HIV medication program.
u. Referral for health care and support services	One 15-minute encounter
v. Substance Abuse Services (residential)*****	30 days or less residential substance abuse service = one unit
w. Psychosocial Support Services	One 15 minute individual or group Psychosocial Support session OR One 15-minute increment of Unified Eligibility Assessment assistance for clients who are not case managed/receiving case management services.

*An additional visit on the same date of service at a different practice/site = one unit. All categories assume one or more client encounters per day with the same practice/site = one unit.

**Emergency financial assistance (EFA) is limited one-time or short term payments. Subrecipients must clearly document that Ryan White Part B is the payer of last resort for each EFA service provided to a client. It is expected that all other sources of funding will be effectively used prior to paying with Ryan White Part B funds. Continuous provision of an allowable service to a client should not be funded through EFA. Subrecipients cannot use EFA for medications on the ADAP formulary. Contact VA MAP to get ADAP formulary medication for the client.

*** In accordance with HAB PCN #16-02, the provision of Medical Nutritional Therapy must be conducted by a registered dietitian. Issuing nutritional supplements without a dietician falls under Food Bank and Home Delivered Meals.

**** Linguistic services include oral or written translation for a client to assist with language barriers.

*****Residential treatment program must comply with HAB PCN #16-02 substance abuse services (residential) definition and program guidance. PCN #16-02: http://www.vdh.virginia.gov/content/uploads/sites/10/2016/12/ServiceCategoryPCN_16-02Final.pdf

***** RWHAP B funds cannot be used for testing that supplants current testing available through other funding sources.

[1 Refer to the Ryan White Part B Formulary located on the ADAP Formulary Web page http://www.vdh.virginia.gov/disease-prevention/formulary/](http://www.vdh.virginia.gov/disease-prevention/formulary/)

2 Essential utilities are oil/gas, electric, water, sewage, telephone.

3 Health Education/Risk Reduction activities include: Education on risk reduction strategies to reduce transmission such as pre- exposure prophylaxis (PrEP) for clients' partners and treatment as prevention • Education on health care coverage options (e.g., qualified health plans through the Marketplace, Medicaid coverage, Medicare coverage) • Health literacy • Treatment adherence education

4 Outreach Services: The purpose of Outreach services is to identify PWH who either do not know their HIV status, or who know their status but are not currently in care. As such, Outreach Services provide the following activities: 1) identification of people who do not know their HIV status and/or 2) linkage or re-engagement of PLWH who know their status into HRSA RWHAP services, including provision of information about health care coverage options.