Virginia Ryan White Cross-Parts Collaborative Quality Management Advisory Committee (QMAC) Meeting Wednesday, May 24, 2023

Time: 9:00am to 12:30pm

Location: Virtual Meeting via Zoom

Attendees: QMAC Members

Goals: Share best practices related to the Virginia Ryan White Quality Improvement

activities and discuss strategies to improve the QMAC infrastructure.

Welcome & Introductions - Juan Pierce, QMAC Co-chair

VDH Updates – VDH Staff

Quality Management

- Completed interview selection for the Quality Management Specialist II and Data Specialist positions
- QM Summit Planning Committee; please use the link below https://redcap.vcu.edu/surveys/?s=X8AYW97YXJYKJH7L
- QMAC forms going out for all members to complete
- QIP Proposals and QM Plans due May 31
- Quaterly Contractor's Meeting on June 7
- Statewide Consumer Call on August 15
- Next QMAC meeting August 23, location TBD

HIV Care Services Coordination

- Hiring for two Contract Services Coordinator positions
- Hybrid fees for uninsured and underinsured clients

Grants Management

- Part B Supplemental funded contracts end September 2023
- HRSA electronic handbook log-in change May 26

HIV Care Services Planning

- Integrated Plan awaiting CDC/JERSA feedback
- HCS Consumer needs accessment released to public on May 8th
- Releasing revised Virginia Services Standards and QM Plan; posted to website
- Review workplan and setup goals for 2023
- Check with staff on best practices and improve eligibility assessments

VA MAP Update

- Clients receiving services and have not completed a Unified Eligibility assessment since September 2021 should complete an eligibility assessment as soon as possible.
- Medicaid Unwinding, individuals must complete the renewal process with DMAS

HIV Treatment Fatigue Discussion - Skye Yellin

<u>RWHAP B Performance Measures by Service Category + Rapid Start data Summary – Tinika</u> McIntosh-Amouzouvi

- Performance measures
- Viral Load Suppression and Retention
- Rapid start no longer pilot program

Education Moment: GY23 Quality Improvement Project (QIP) TA Overview - Camellia Espinal

- PDSA model
- This year's QIP targeting younger population

Cross-Parts Update

DC

• No updates, meeting this week

Norfolk, Mariah Culpepper

• Dr Kearney to provide updates

INOVA, Ellen Dillon

- Part C concluded, Part D lasts until August
- Collaboration with UVA on HRSA presentation
- Increasing overall testing

UVA, Everlyne Sawyer

- Presentation with INOVA
- Part C just renewed
- Part D renews July 31st
- Planning quality meetings in June, meetings include clients
- Women's Support Group being formed
- Adding quality presentations to CAB

EVMS, Mariah Culpepper

- Conducted their CAB meeting yesterday with 6 members
- Presentation from Gilead was conducted.
- Next CAB meeting will be held 9/12/2023

Carilion, Janet Edmonston

- Part C
- Psychosocial therapy

CAN, Kallyn Spohnholz

• Maria Brown to be clinical coordinator

MWHC, Resina Walker

• Continuing with quality support and CAB meetings

VCU, Michelle Jessee

• New Nutirion and food services programs starting

- Includes food voucher programs, cooking and nutrition classes, providing snacks and meals to clients when they are visiting
- Attempting to obtain housing contract and transportation services
- Engaging with CAB, medical CM assessments, new Part B standards
- Hiring for support group leads

CAHN, Carnelle Adkins

- Implimenting client survey to help with quality of care
- Support groups collaborating with minority health consortium
- Internal quality meeting once a month
- Recruiting for CAB
- Consumer retreats
- Meeting on update CM Standards and Provide

AETC (VCU), Rob Rodney

- Part F renews July 1st
- Motivational interviewing cohort
- Wrapped initial training on CM Standards
- Will provide virtual version of CM Standards classes
- Fillable PDFs of CM forms coming
- Educational materials and book orders for other sites

INOVA, Ellen Dillon

- Prevention counceling series in June, virtual and in-person
- VHARCC website access

<u>Breakout Session</u> – Subcommittees

Subcommittee Report Out

Capacity Building - David Garland

- Limited English and Spanish outreach
- QMAC member application renewed and out to everyone
- QMAC Orientation discussion in advance of QMAC meeting in August
 - O Slideshow lists essential information, with handout having more details
- Small team will work on training presentation
- Open co-chair role

Communications - Brittney Jones

- QMAC Resource Guide
- Client Advocacy, CAB, trans resources, long acting injectables, getting involved with VACAC
- Brittney Jones stepping down as co-chair
- A lot of turnover, need more members and meeting low attendance
- Let Ashley Yocum know if you are interested in joining subcommittee or being co-chair
- Discussing other ways to get info out to consumers

Data – Lazaro Pesina

- Potential new members joining committee
- Brainstorming for new grant year
- Using HIPPA compliant tools
- More assistance with data presentation

Quality Improvement – Katrina Comolli

- Transitioning roles for co-chairs, Ayleen Stafford new co-chair
- Katrina Comolli stepping down as co-chair
- Discussing quality management plan

VACAC -

- VACAC Summit successful, recruited new members
- VACAC Orientation in June, committee meeting this Friday to discuss
- Revisions to bylaws

Open Questions/Parking Lot & Wrap-up – Kimberly Scott

- Will the contractors meeting be hybrid?
 - o Kimberly: There is an intention to make it hybrid for Ryan White portions, but some parts such as prevention may be required to meet in-person
- Kimberly Scott working on HIV care for people who are aging; putting together work group that will examine issues for care, examining other programs around the country to see how training is handled, and doing clinical training to be able to improve care
- Building pilot
- Eligibility Assessment completion need to get high rate of error down
- June 7th Quarterly Contractor's Meeting; CAN presentation on Eligibility Assessment

<u>Adjournment</u>

Meeting adjourned 11:21 AM

Next meeting August 23, 2023 Location TBD