

Medication Access Transition Update

Effective **February 1, 2025**, Direct VA MAP clients will pick up medications at Walgreens pharmacy locations throughout the state or have them mailed to their homes.

Please review the following information as the transition date approaches.

Client Information:

- The majority of the Direct MAP clients received a 60-day supply of medications with their January refills (i.e., will not need refills until March). **Remind clients to pickup this last fill of medications from the medication access sites by February 12.**
- Clients should have received an outreach call from Walgreens to establish how they will access medications – pickup at retail location or mailed to home address. If clients have not received a call, they can contact the Walgreens store listed below to get their dispensing profile set up:

Walgreens (16570)

Telephone Number: 757-278-2577

- Ramsell cards were mailed to clients last week. If a client did not receive a card, please direct them to contact the Call Center (855-362-0658).

Dispensing Information:

- The Division of Pharmacy Services (DPS) will dispense VA MAP medications through Thursday, January 30.
- DPS will transfer all active prescriptions to Walgreens after hours on Thursday, January 30.
- DPS can dispense for urgent/exception situations on January 31, but will need a new prescription since they will not have access to prior active prescriptions.
- Medication access sites must return medications not picked up by clients (last client pickup date is February 12). **All medications must be received at DPS by February 19.**

Clinician Information:

- All prescriptions with refills will be automatically transferred from DPS to Walgreens. There is no action required of the clinicians for prescriptions with refills.
- New prescriptions written for February 1 and after should be sent via electronic prescription to:

Walgreens (16570)

Telephone Number: 757-278-2577

- If the clinician's clinic does not utilize electronic prescriptions, the client can take the written prescription to their selected Walgreens pharmacy location.

Thank you for the continued support during this transition. Please direct questions on the transition to the Call Center (855-362-0658). Information is also available on the website, www.vdh.virginia.gov/disease-prevention/vamap/.