

QMAC COMMUNICATOR

STRONGER TOGETHER

MEDICATION ACCESS RESOURCES

If a client has lost ADAP coverage and is currently awaiting Medicaid approval, the following resources may help ensure continued access to HIV medications and treatment during the coverage determination period.

- **ViiV Healthcare – ViiV Connect**
 - Medications Covered: Cabenuva, Dovato, Efavir, Juluca, Retrovir, Rukobia, Selzentry, Tivicay, Triumeq
 - Phone: 844-588-3288
 - Website: www.viivconnect.com
- **Gilead Sciences – Advancing Access**
 - Medications Covered: Biktarvy, Complera, Descovy, Emtriva, Genvoya, Odefsey, Stribild, Sunlenca, Truvada, Tybost
 - Phone: 800-226-2056
 - Website: www.gileadadvancingaccess.com
- **Patient Advocate Foundation – Copay Assistance Program**
 - Offers cost-sharing and insurance premium assistance for insured individuals with an annual household income below 400% of the Federal Poverty Level (FPL).
 - Maximum annual award: \$7,500
 - Use of funds: Out-of-pocket costs related to HIV treatment (not drug-specific)
 - Website: <https://copays.org/funds/hiv-aids-and-prevention/>

For more information, please [click here](#) to find more patient assistance programs!



UPCOMING EVENTS

- **QMAC Meeting (Virtual)** 05/13/2026
- **VACAC Quarterly Training** 05/19/2026
- **CQM Plan Due** 05/31/2026
- **Quarterly Contractor Meeting** 06/03/2026
- **Pride Month** 06/01/2026-06/30/2026
 - See [here](#) for statewide Pride Events!

SUPPORTING STAFF WELLNESS & PREVENTING BURNOUT

The work we do every day is meaningful, yet, demanding. Supporting clients with complex medical and social needs can take a toll, especially amid ongoing system changes and high caseloads.

- **Signs of burnout to watch for** (in yourself or your team):
 - Emotional exhaustion or feeling “numb”
 - Decreased motivation or job satisfaction
 - Increased sick days or disengagement
- **Strategies that can help:**
 - Encourage small mindful breaks during the day (even 5 minutes matters)
 - Normalize using PTO and mental health days
 - Build brief check-ins into team meetings

Taking care of staff is essential to sustaining high-quality care for clients. **If your agency has wellness practices or resources you'd like to share** with partners, we encourage you to submit them [here](#) for a future issue!

DATA SUBCOMMITTEE SPOTLIGHT: UTILIZING VA MAP CENSUS DATA

One of the goals of the QMAC Data Subcommittee has been to use monthly meetings to **identify data best practices** that RWHAP subrecipients have crafted and used with success. At the March subcommittee meeting, Amanda Stuart, LPN, presented on how **Inova's Juniper Program utilized VAMAP census data from VDH to improve intake and management services.**

The Problem: The Inova Juniper team has a high volume of clients and did not have access to the clients receiving VA MAP services because of the restrictions of Provide Enterprise.

The Solution: To address the challenge, they partnered with the VDH data team and requested VA MAP census data to help their medical case management team proactively address the needs of the clients needing new intakes and case management services. VA MAP census data is a listing of clients enrolled in the medication assistance program along with key elements of enrollment such as enrollment status, effective date, expiration date, VA MAP program, HIV Care clinic, and client demographics such as name and date of birth. They worked with the VDH data team to fine tune the fields and filters from the Provide® Enterprise system and requested this report to be delivered monthly. The Inova team was able to work in this VA MAP census data into their day-to-day operations. They eventually transitioned to pulling this report from CAREWare directly and are now working to pull it from EPIC through customization. This process helped the team push the envelope on the data requested from partners to improve efficiency.

The VDH data team is available to help you make data-informed decisions at your agency. They are happy to collaborate with your team to create custom reports from Provide® Enterprise to aid your agency with the following tasks:

- Quality assurance and quality control for data entry
- Performance measure reporting
- Service utilization summaries
- Client enrollment status summaries
- And so much more!

Please submit a data request to start working with the VDH data team today using the REDCap data request link [here](#)

If you have a successful data practice that you would like to share with the Data Subcommittee, please contact one of the subcommittee co-chairs: Lazaro Pesina (lpesina@novasaludinc.org) or David Garland (vacac.southwest1@mhcprevents.org).

ALLERGIES AND VACCINATIONS

Though winter, the season of sniffly noses and flu shots, is now behind us, much of our population is still catching up on late vaccinations and seeking care for their coughs, sneezes, and sniffles. Please keep in mind the [hiv.gov immunization guidelines](https://www.hiv.gov/immunization-guidelines), taking note especially of contraindicated vaccines (or vaccines that are not recommended for those with a specific condition) for PLWH. Clients should speak with either their PCPs or ID physicians for advice on what shots are suitable for them. Additionally, many people take over-the-counter antihistamines during allergy season, such as Zyrtec. PCPs and ID physicians should also be consulted, especially should these medications be taken daily or long-term. Complications can occur, especially for those with compromised livers and/or kidneys.

