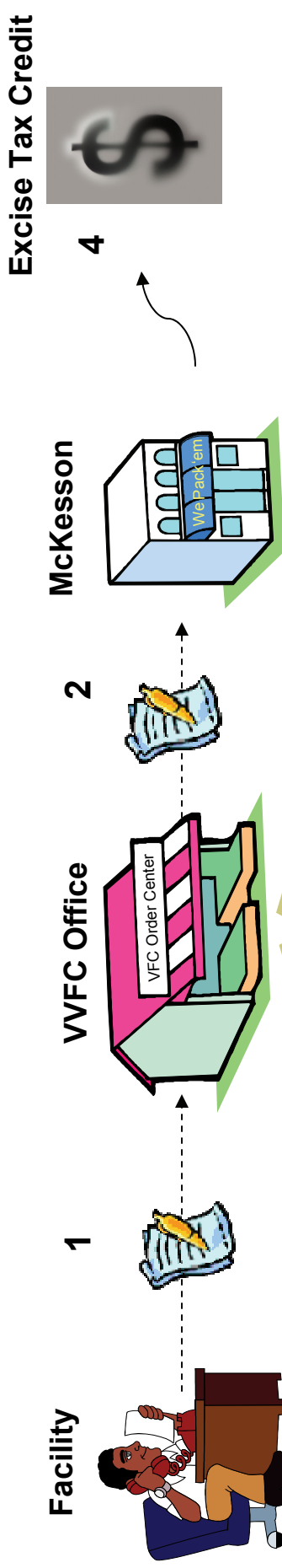


Non-Viable Vaccine

Providers must supply return information PRIOR to return-shipment



Process Steps

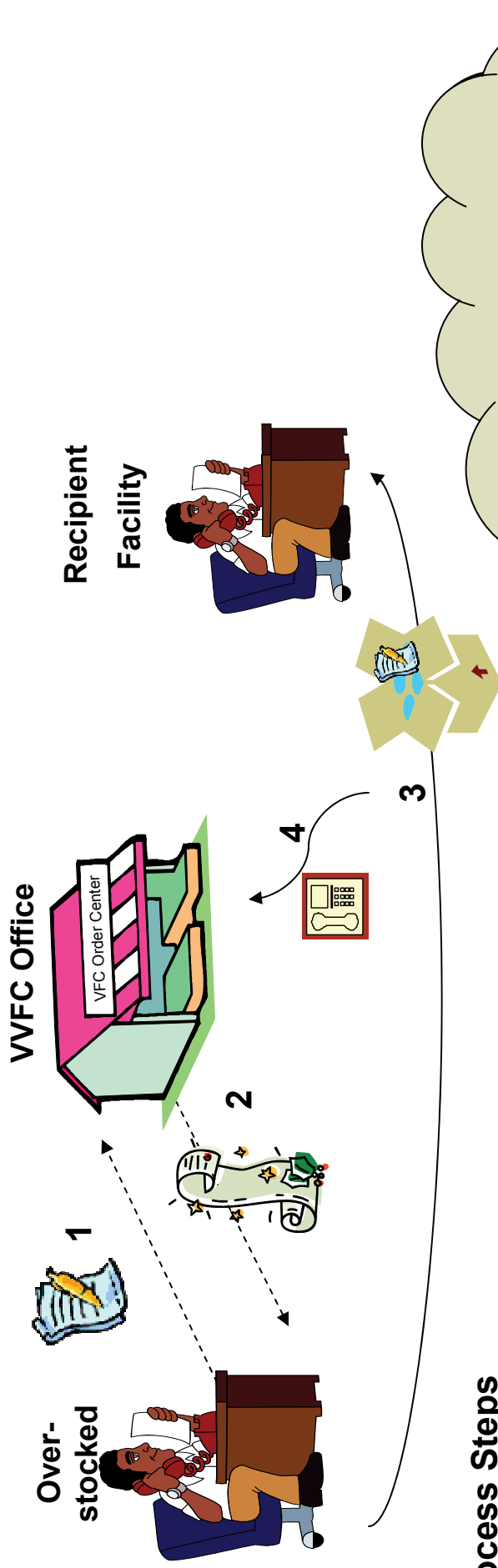
1. Expired vaccine CANNOT be entered or returned as expired vaccine BEFORE it has expired. Prepare non-viable vaccine for shipment and send completed vaccine return form to VFC Order Center via fax 804-864-8090. Lot numbers will be verified, appropriate adjustments to inventory will be made.
2. The VFC Order Center sends return forms gathered from all VVFC Providers to McKesson.
3. McKesson will send a UPS label to the provider's location (allow 2 – 3 weeks). Enclose a copy of Return Form with the non-viable vaccine. Affix the return-label sent to you by McKesson. Give package to UPS driver.
4. McKesson will process non-viable vaccine and correspond with the manufacturers to collect the excise tax credit.

Notes:

1. Non-Viable vaccine is vaccine that has expired, spoiled, wasted or was damaged. It does NOT need to be kept cool.
2. All Non-Viable vaccine needs to be reported, but in some circumstances should not be returned for excise tax credit.
3. Report but Do NOT RETURN syringes with attached needles or used vials.

Viable Vaccine

Viable vaccine cannot be returned to McKesson



Process Steps

1. VFC Facility sends completed vaccine return form to VFC Office via fax 804-864-8090 indicating viable vaccine needing transfer.
2. VFC Office sends the over-stocked VFC Facility a list of VFC Facilities in their area they need to call to see if a transfer can be arranged.
3. VFC Facility makes calls to identify recipient and sends viable vaccine and completed return form listing vaccine transferred to recipient provider.
4. Once the vaccine is transferred, the provider will contact the VFC Order Center with 1) Date of Transfer 2) Receiving Facility's PIN and Contact Name 3) Number of Doses and Lot Numbers of Vaccine Transferred.