**What’s New...**

**New VIIS Website**
The new VIIS Website has been updated with important information at your fingertips! You will be able to quickly find vaccine schedules, VIIS Newsletters, links to access VERIP and VIIS and so much more. Check out the new and improved VIIS website by clicking the link.

**VERIP Annual Renewal**
When renewing your registration in VERIP, you will be prompted to enter a Captcha Code. This code was recently added as an extra security measure for VDH systems. If you experience issues with entering the Captcha Code, contact the VIIS Help Desk for assistance at (866)375-9795 or email VIIS_HelpDesk@vdh.virginia.gov.

**System Improvements**
The VIIS staff have identified an area of the registry that needs improvement. But, we need your help! We are asking all VIIS Users to update their user account information which includes a work email address, work address and phone number. This information can be found under the Manage My Account header on the Manage Access Screen. If you need assistance, contact your VIIS Trainer or the VIIS Help Desk at (866)375-9795 or email VIIS_HelpDesk@vdh.virginia.gov.

**Technology Corner**

**Changing Your EMR System**
When changing your Electronic Medical Record (EMR) system, notify the VIIS Help Desk. VIIS staff need to know which EMR you are using to effectively track your data and verify it is coming over correctly. The VIIS Help Desk can assist in obtaining and completing a new Memorandum of Agreement (MOA), which needs to be updated each time you change your EMR.

The immunization messages sent from your new EMR are checked for accuracy of formatting and coding. Good communication helps to promote our common goal, that the immunizations you give are accurately reflected in VIIS.

**Did You Know?**

**Adding New Users In VIIS**
If there is a new employee who needs access to VIIS, ask the new employee if they have ever had access to VIIS before. If so, please contact your VIIS Trainer instead of creating a new VIIS user account for the new employee. The VIIS Trainer can add the new employee to your organization in VIIS.

**Entering Historical Vaccine Data**
In efforts to maintain high quality of immunization data in VIIS, please have valid documentation for vaccines administered when documenting data, whether manually or through data exchange from your EMR system. Entering estimated dates is not permitted.

**Duplicate Clients**
If you find a client that is in VIIS more than once, notify your VIIS Trainer or the VIIS Help Desk. Provide the VIIS IDs for each client record. The VIIS staff will merge the records and will give you a new VIIS ID for your patient.

**VIIS Registration & Training**
Are you in need of VIIS training or know a provider or school who wants access? Contact a VIIS Trainer:

- **Casey Barham, South East Region**
  Casey.Barham@vdh.virginia.gov

- **Sateria Jeffress, South Central Region**
  Sateria.Jeffress@vdh.virginia.gov

- **Kimberly Jones, South West Region**
  Kimberly.Jones@vdh.virginia.gov

- **Reena Patel, West Central Region**
  Reena.Patel@vdh.virginia.gov

- **Theresa Woodyard, Northern Region**
  Theresa.Woodyard@vdh.virginia.gov

Visit us online at: http://www.vdh.virginia.gov/immunization/viis