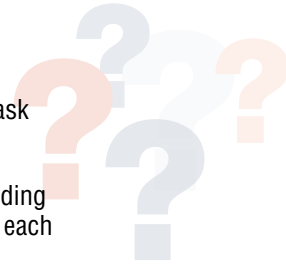




# Determine Root Causes of Health Issues: Using the 5 Whys



## 5 Whys Worksheet

Use the worksheet below and on the next page to guide you in completing the 5 Whys. If needed, add entries to ask the question a few more times until the group agrees that the root cause of the problem or issue is identified.

Once the group agrees that the root cause of the problem has been identified, the team can move forward in deciding what action to take to act upon the root cause. Add additional entries to the worksheet to allow you to do this for each key problem you're facing.

PROBLEM OR ISSUE: \_\_\_\_\_

1. Why is this problem happening? \_\_\_\_\_

\_\_\_\_\_

2. Why is the problem stated in #1 happening? \_\_\_\_\_

\_\_\_\_\_

3. Why is the problem stated in #2 happening? \_\_\_\_\_

\_\_\_\_\_

4. Why is the problem stated in #3 happening? \_\_\_\_\_

\_\_\_\_\_

5. Why is the problem stated in #4 happening? \_\_\_\_\_

\_\_\_\_\_

PROBLEM OR ISSUE: \_\_\_\_\_

1. Why is this problem happening? \_\_\_\_\_

\_\_\_\_\_

2. Why is the problem stated in #1 happening? \_\_\_\_\_

\_\_\_\_\_

3. Why is the problem stated in #2 happening? \_\_\_\_\_

\_\_\_\_\_

4. Why is the problem stated in #3 happening? \_\_\_\_\_

\_\_\_\_\_

5. Why is the problem stated in #4 happening? \_\_\_\_\_

\_\_\_\_\_