

2025

Annual Report

Working together for a healthier community



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Letter from the Director

I am very pleased to share the 2025 Richmond and Henrico Health Districts (RHHD) Annual Report with you. While no single report can capture all the hard work of our over 200 dedicated public health professionals, we hope you enjoy learning about some of the highlights and successes from the past year.



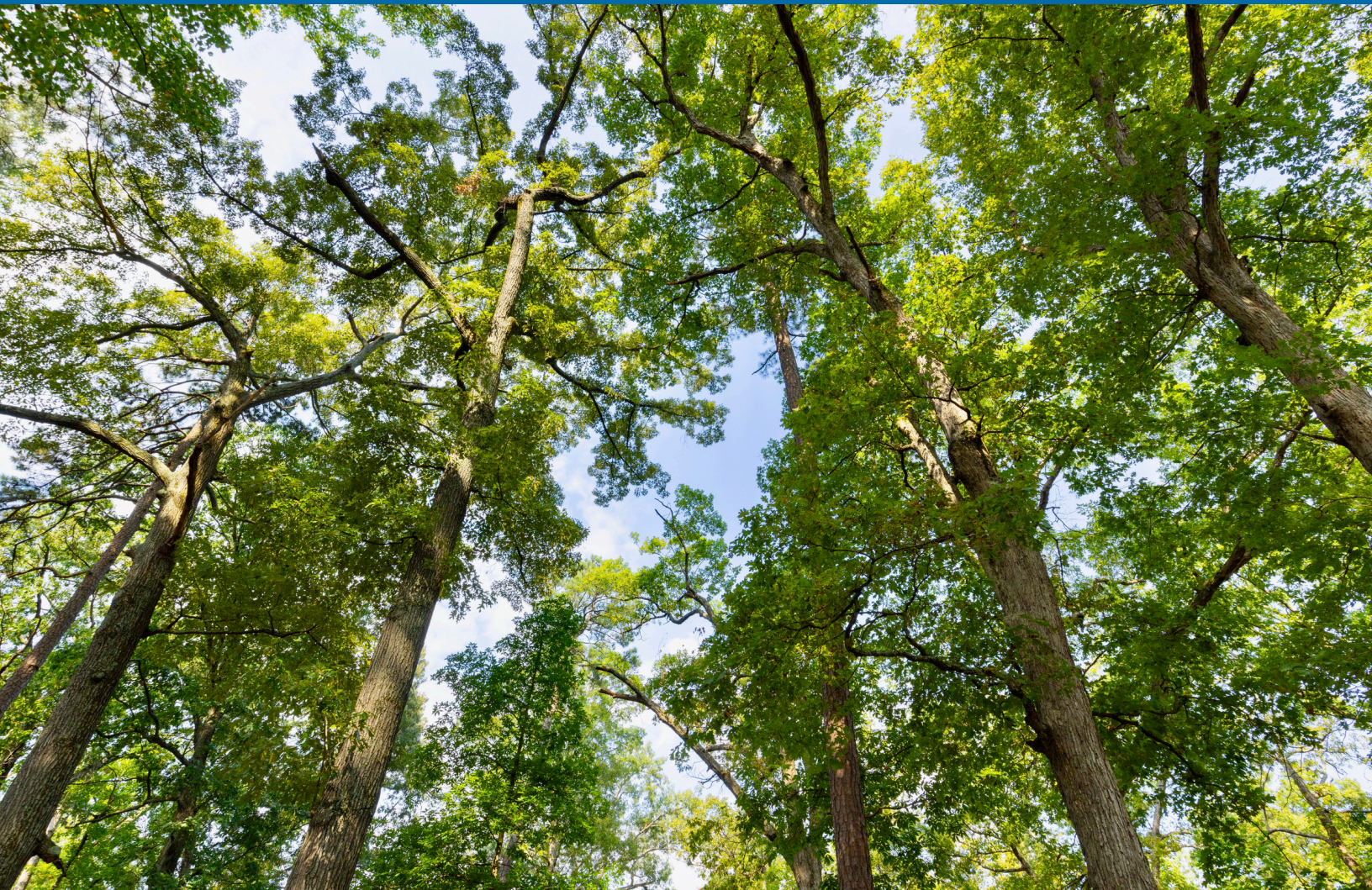
In 2025 we moved from assessment to planning. We took the results of the 2024 Community Health Assessment (CHA) and began to develop the Community Health Improvement Plan (CHIP). The CHIP will help address the top three areas of concern from the CHA: chronic disease, mental health (including substance use disorder), and community safety and violence prevention. In 2026 we'll move from planning to implementation. I look forward to next year's annual report and sharing the progress our communities are making in these critical areas.

For more information about the programs highlighted in this report and all of the vital public health work we do, please visit our website at rhhd.gov.

A handwritten signature in black ink, which appears to read "Elaine Perry".

Dr. Elaine Perry
Director, Richmond and Henrico Health Districts

RHHD Mission, Vision, and Values



Mission

Protect health, champion equity, and partner to address local needs.

Vision

Thriving communities supporting health for all.

Values

Culture-setting values

- Collaboration
- Integrity
- Equity

Operational Values

- Data-informed
- Innovative
- Strategic

Clinical Services

Family Planning and STI

Immunizations

Tuberculosis (TB)

Newcomer Health

Pre-Admission Screening

RHHD Clinical Services include Family Planning and STI, Immunizations, Tuberculosis (TB), Newcomer Health, and Pre-Admission Screening. These services aim to prevent, diagnose, and treat illnesses in patients.



Family Planning and Sexually Transmitted Infections Clinics

RHHD held thousands of clinic appointments for Family Planning and Sexually Transmitted Infections (STI) in 2025. Pre-Exposure Prophylaxis (PrEP) services were also added at Henrico East Clinic.

4,216 Family Planning and STI Visits in Richmond and Henrico



Immunizations

RHHD's Immunization teams get creative to reach our neighbors where they are! Whether co-hosting a school vaccination event or taking vaccines on the road, this team makes sure community members are protected from communicable diseases.

Through the work at RHHD's clinics as well as partnerships with Richmond Public Schools and Henrico County Public Schools at **67** school events, RHHD provided **14,658** vaccinations in 2025. Here is the breakdown:

11,600

vaccinations given
in RHHD clinics and
community events

3,058

vaccinations given
at school events



Ashley Lancaster won the 2025
Virginia Nurses Association
Leadership Excellence Award.

Tuberculosis (TB)

Diagnosing and treating active tuberculosis (TB) is a time-intensive process, and RHHD's TB team work with their patients daily for 6 - 9 months (and sometimes longer!), building close relationships with their patients.

"I have clients who still talk to me 18 or 19 years after a case finishes," says Tuberculosis Outreach Worker Mehrima Matrood.



27

Active TB cases

269

Latent TB infections (LTBIs)

Newcomer Health

Newcomers served by RHHD require timely health screenings to support employment, school enrollment, and resettlement activities.

Clients represent:

- South Africa
- Congo
- Sudan
- South Sudan
- Burundi
- Bangladesh
- Venezuela
- Ethiopia
- Afghan Special Immigrant Visa (SIV) holders

325
total screenings



Pre-Admission Screening (PAS)

Pre-Admission Screening helps clients get access to care they need at home or in specialized settings. These screenings are conducted with both children and adults and are done in partnership with our local social service agencies.

272

Children screened

663

Total screenings



Community Health

Community Health Workers (CHWs)

STI/HIV Prevention

School Health

Maternity Navigation

WIC

Community Health includes Community Health Workers (CHWs), STI/HIV Prevention, School Health, and Maternity Navigation. These teams work to support the health of community members and to provide resources that improve standard of living.



Community Health Workers (CHWs)

RHHD Community Health Workers (CHWs) support priority populations in Richmond City and Henrico County through resource navigation, outreach, health education, and advocacy. Their work strengthens connections to essential services and elevates community voices across neighborhoods and resource centers.

Data for CHWs:

- **1,225** referrals to services like food assistance, benefits navigation, and parenting education
- **204** educational classes
- Supported **185** community outreach events



STI/HIV Prevention

RHHD's STI/HIV Prevention efforts focused on screening, treatment and prevention services to reduce the spread of sexually transmitted infections, including HIV.

Through testing, timely treatment, and access to preventative medications such as pre-exposure prophylaxis (PrEP), staff supported individual health while helping protect partners and the broader community.

90

New PrEP clients enrolled

503

PrEP follow-up visits

1,154

Investigations to prevent the spread of HIV and syphilis



School Health

In 2025, RHHD strengthened partnerships with Richmond City and Henrico County Public schools to support student health, safety, and academic success through school-based vaccination events and coordinated clinical services.

RHHD reduced barriers to care by expanding access to immunizations, physical exams, and primary care resources, while supporting families during peak enrollment periods. This collaborative approach helped promote healthier learning environments and improved student wellbeing.



Maternity Navigation

The Maternity Navigation team developed a comprehensive training manual and initiated the creation of trimester-based prenatal and postpartum education packets to strengthen service delivery and consistency.

285
clients served

The team also welcomed two interns from the University of Richmond who supported data updates and organization efforts.



The **Supplemental Nutrition Program for Women, Infants, and Children** (WIC) serves pregnant women, breastfeeding and postpartum women, infants, and children up to the age of five. WIC provides nutritious food, nutrition education and counseling, breastfeeding information and support, and referrals to community resources. Services are delivered in multiple languages to support access and eligibility.

In 2025, the WIC program continued to provide uninterrupted nutrition services across Richmond City and Henrico County. During the water crisis when some Richmond City residents lacked running water, WIC provided gallons of water to families so that they had clean, safe water to prepare their infant's formula.

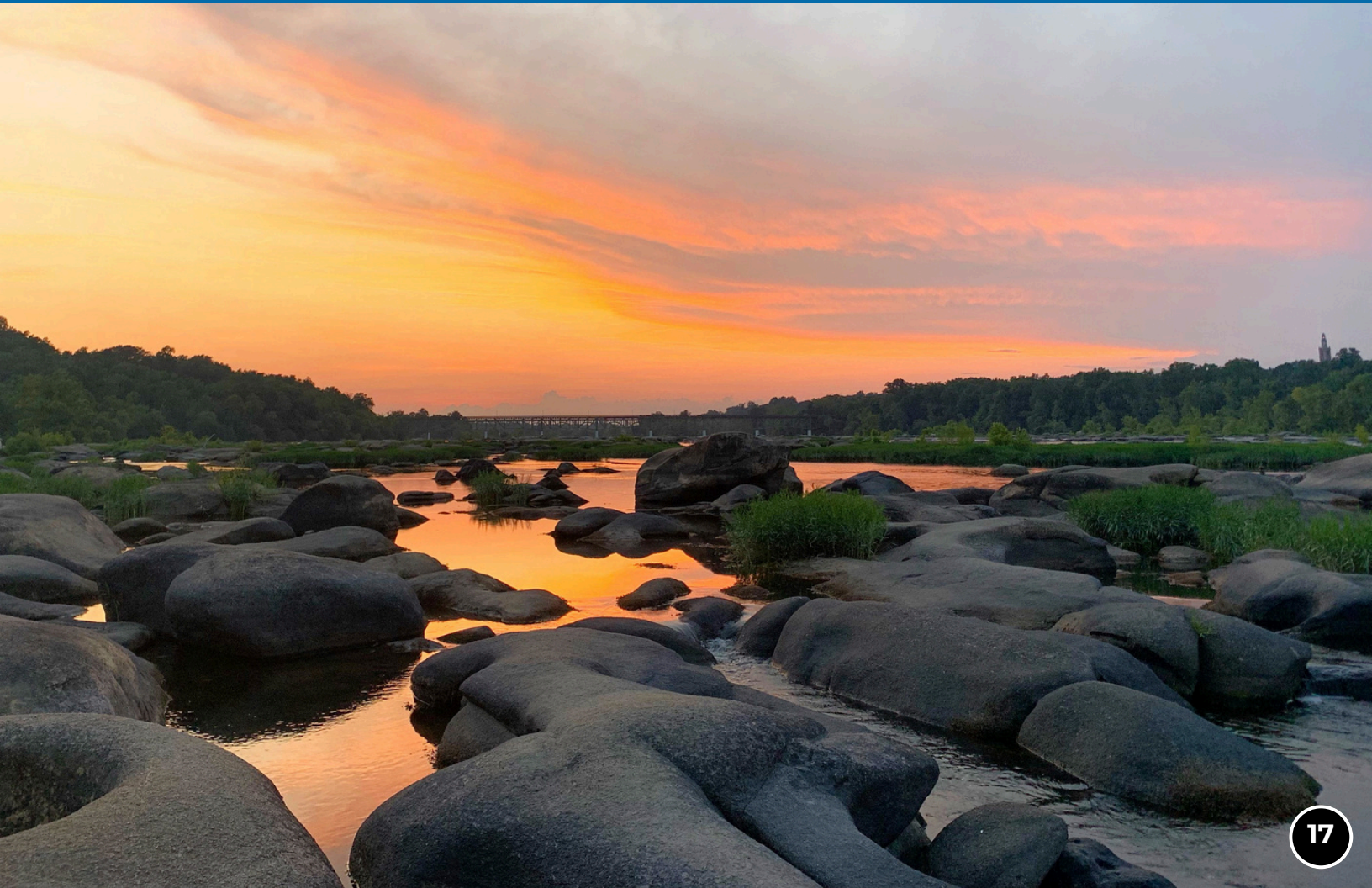
8,781 average monthly WIC participants across RHHH's multiple WIC locations.



Protection & Response

Environmental Health
Field Epidemiology
Emergency Preparedness

Protection & Response includes Environmental Health, Field Epidemiology, and Emergency Preparedness. These teams navigate regulations to ensure safety, prevent illness, and control the spread of disease.



Environmental Health

RHHD's Environmental Health team protects public health by ensuring food safety, overseeing septic and well systems, and responding to rabies and environmental health concerns across our communities. As service demand continues to grow, staff remain prepared to inspect, investigate, and educate to keep residents, visitors, and businesses safe.



4,952

Food service inspections

1,669

Rabies/animal bite incidents

5

Marina inspections

377

Complaint investigations

2

Migrant labor camp inspections

174

Inspections on request

117

On-site septic system applications

148

Tourist establishment inspections

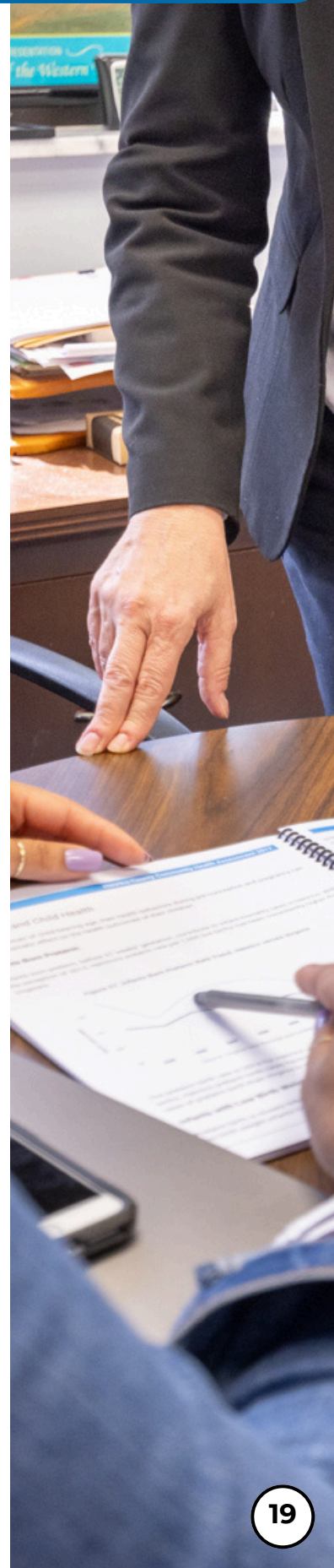
82

Well applications

Field Epidemiology

The Field Epidemiology team knows that an ounce of prevention is worth a pound of cure! Staff educate and train community partners on best practices to prevent the spread of infectious disease. Staff also monitor disease trends and investigate illness and outbreaks to protect public health. They work closely with data, nursing, and environmental health teams to respond to community needs.

- Investigated **153** outbreaks in Richmond City and Henrico County. Influenza outbreaks surpassed pre-pandemic levels with **32** outbreaks, **52%** of which were due to Influenza A.
- In tandem with other RHHD communicable disease units, investigated **7,069** cases of reportable conditions in Richmond City and Henrico County. The 2025 RHHD Communicable Disease Summary Report is coming soon!
- Henrico Health District and Henrico County Vector Control Program formalized plans to better identify and alert the public when high West Nile Virus activity is observed.



Emergency Preparedness and Response

Emergency Preparedness & Response (EP&R) protects communities during public health emergencies through disaster planning, rapid response, and coordination of resource management.

RHHD EP&R reduces harm, supports recovery from emergencies and disease outbreaks, and strengthens community resilience to ensure residents feel prepared and supported.

In 2025, **64** GRMRC volunteers supported Winter Storm Blair and the Richmond Water Crisis, contributing **223** hours in one week to shelters, call centers, and water distribution sites.

3,123

Medical Reserve Corps volunteers

1,995

Volunteer hours contributed

\$69,406

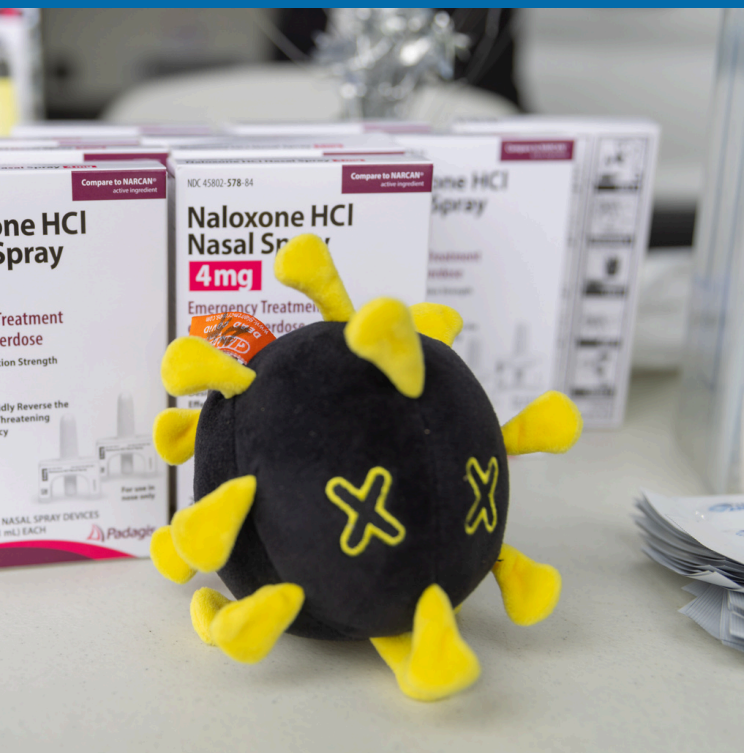
Financial value of volunteer time



Population Health

Violence Prevention
Housing
Adolescent Health
Substance Use
Communications
Outreach

Population Health works to ensure all community members have the opportunity to live healthy lives by advancing programs, policies, and partnerships that reduce health gaps across Richmond City and Henrico County.



Violence Prevention and Housing

In FY 2024/2025, the Trauma Healing Response Network:

- Conducted **3,490** wellness checks
- Provided respite housing for **16** families
- Prevented **37** high-risk retaliation cases
- Reached over **8,700** Richmond residents
- Distributed more than **\$36,450** in emergency support



Housing Equity strengthened partnerships with **90+** community leaders and organizations to advance strategies that improve access to safe, stable, and equitable housing.

Adolescent Health and Substance Use

Adolescent Health delivered evidence-based education to students across three Richmond high schools.



- **17** lunch-and-learns
- **80** health education sessions:
 - **34** Dangers of Nicotine
 - **26** Mental Health
 - **18** Effects of Cannabis
 - **2** Dangers of Fentanyl

- The Population Health team supported the launch of three harm reduction vending machines through active participation in the Richmond Opioid Taskforce.
- Overdose response efforts expanded to two new service locations: Henrico East and West Government Centers.



560

Naloxone kits

260

Fentanyl test strips

100

Xylazine test strips

Comms and Outreach

Storytelling remained a core public health function, with **87** media articles and interviews highlighting RHHD staff and programs in 2025.

The Communications team expanded RHHD's digital reach, increasing Facebook followers by **5%** and Instagram followers by **nearly 10%**.

Comms shared timely information on matters like the Richmond City water crisis, school immunizations, and inclement weather shelters.

RHHD's Outreach Coordinator attended **6** events per month on average, connecting community members to RHHD services.

Food Accessibility in Richmond and Henrico

RHHD would like to share a few food access services available to Richmond and Henrico residents:

Virginia Food Bank Locator
vafoodbanks.org/find-food

Virginia Emergency Nutrition Assistance (VENA)
dss.virginia.gov/vena/

211 Virginia
211virginia.org

Find Help
findhelp.org



RHHD



What do I do if I lose power?

Unplug appliances and electronics. This helps prevent damage from power surges.

Use flashlights instead of candles. When using candles, always use safe holders and keep watch on them.

Prevent carbon monoxide poisoning. Don't use gas stoves or outdoor stoves to heat indoors.

Keep freezers and refrigerators closed. This will keep food safe to eat for longer.

RHHD

Richmond & Henrico Maternity Navigation Services

Our Maternity Navigation Program, led by social work and nurse navigators, is dedicated to **providing support to pregnant clients** in Richmond City and Henrico County.

Through the program, we strive to remove barriers, provide guidance, and **empower families** with the support they need for a healthy pregnancy and beyond.

Maternity Navigation Services:

- Prenatal & Postnatal Care Coordination
- Appointment Scheduling
- Connection to Care
- Health Education
- Medicaid Application Support
- Baby Supplies & Resources
- WIC/SNAP Enrollment Support
- Car Seat Program
- Community Referrals & Social Support
- Bilingual Support & Interpretation
- Emotional Support & Advocacy

For more information, contact:
Henrico County Health Department
804-501-5520

Richmond City Health District
804-482-5454



CHA/CHIP

The Community Health Improvement Plan (CHIP) is a long-term, collaborative effort to improve community health, serving as a roadmap for addressing priority health challenges.

Guided by the 2024 Community Health Assessment (CHA) findings, RHHD worked with partners in 2025 to develop measurable goals and strategies to address three priority health areas: Chronic Disease, Community Safety and Violence Prevention, and Mental Health (Including Substance Use Disorder).

Steering Committees and workgroups met throughout 2025 to advance planning, partnership building, and implementation efforts aligned with these priorities.

Community Safety and Violence Prevention Workgroup

Addresses violence and alcohol-related motor vehicle deaths and hospitalizations. Strengthens partnerships, and expands violence prevention strategies.

Chronic Disease Workgroup

Addresses heart disease and access to preventative care.

Mental Health (Including Substance Use Disorder) Workgroup

Develops goals and strategies that promote mental wellbeing and reduce harm related to substance use.





Support Services

The public health administration team ensured smooth operations through strong stewardship of resources. This team manages procurements and payments; supports recordkeeping, patient registration, technology systems, human resources, and oversees other core administrative functions.

In 2025, teams implemented new VDH systems for travel, reconciliation, and service requests, enhanced billing and collections processes; and successfully hired staff to support the agency operations.

The Data team partnered with Clinical Services to build and maintain program-specific dashboards supporting operational decision-making, and provided data collection and analysis for HIV/STD programs and CHA/CHIP coordination.



RHHD Funding | FY25: July '24 - June '25

Richmond City

Source	Amount
Richmond City Funds	\$4,633,490
State General Funds	\$5,876,917
Federal and other Grants	\$3,161,816
Revenue	\$875,102
Total	\$14,547,325

Henrico County

Source	Amount
Henrico County Funds	\$3,096,073
State General Funds	\$3,299,572
Federal Grants	\$3,693,994
Revenue	\$890,229
Total	\$10,979,868

Find Us!

Richmond City Health Department

400 E. Cary St.

Henrico Health Department, West Clinic

8600 Dixon Powers Dr.

Henrico Health Department, East Clinic

1400 N. Laburnum Ave.

WIC Offices:

East Henrico WIC Office, 1400 N. Laburnum Ave.

Richmond Community Hospital WIC, 1510 North
28th St., Suite 201

Southside Plaza WIC, 509 E. Southside Pl.

Shrader Road WIC, 7740 Shrader Rd.

Resource Centers:

Creighton Resource Center, 2150 Creighton Rd.

Gilpin Resource Center, 402 West Charity St.

Fairfield Resource Center, 2311 N. 25th St.

Hillside Resource Center, 1615 Glenfield Ave.

Mosby Resource Center, 1536 Coalter St.

Whitcomb Resource Center, 2106 Deforrest Ave.

RHHD

Instagram

[rhhd.gov/insta](https://www.rhhd.gov/instagram)

