

## Renters Guide to Mold Cleanup

- [Homeowners and Renters Guide to Mold Cleanup After Disasters | Mold | CDC](#)

## Virginia Department of Housing and Community Development Tenant and Landlord Resources

- [Tenant and Landlord Resources | DHCD \(virginia.gov\)](#)

## Virginia Legal Aid information

- [VaLegalAid.org - A guide to free and low cost civil legal information and services in Virginia](#)

## Questions about submitting a mold test result?

- (804) 864-8182
- [Public Health Toxicology - Environmental Health \(virginia.gov\)](#)

## Veteran Affairs

- [Resources And Support | Veterans Affairs \(va.gov\)](#)

# Concerns and Complaints

## Residential Property

- Virginia Department of Health and your local environmental health staff does *not* have authority to regulate these mold complaints, except in instances where the complaints intersect something we already regulate such as (i.e sewage on ground or permitted facilities such as a hotel).
- The [Virginia Residential Landlord and Tenant Act](#) establishes civil legal protections for both parties .
- Mold specialist must have a license from the Institute of Inspection, Cleaning, and Restoration (IICRC). The Virginia Department of Health (VDH) does not assess the credentials of, or make recommendations regarding, specific mold specialist. For more information, follow [Mold Cleanup in Your Home | US EPA](#)
- Virginia Office of the Attorney General's Consumer Protection Section [Home \(state.va.us\)](#) provides information on what to do if your landlord property manager does not address concerns you have.



## Homeowners

The Virginia Department of Health (VDH) does not make recommendations for specific mold specialist. For information and guidelines on mold remediation for your home visit:

- [A Brief Guide to Mold, Moisture, and Your Home \(virginia.gov\)](#)
- [Una Breve Guía para el Moho, la Humedad y su Hogar \(virginia.gov\)](#)
- Follow mold clean-up procedures on *page 4* for remediation assistance or [What to Wear Before Entering a Home or Building with Mold Damage \(cdc.gov\)](#).

