Portsmouth Health Department
Environmental Health Services
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Pool Operator Certification
Self-Study Course

The Portsmouth Health Department has created a self-study course for those individuals wanting to become a Certified Pool Operator. The cost is $50 and includes access to a downloadable textbook, a closed book, timed exam, and certification card.

The fee is nonrefundable.

The course is designed to allow for self-paced study of the downloadable textbook: http://www.vdh.virginia.gov/content/uploads/sites/125/2018/06/Pool-Operation-and-Maintenance-Guide.pdf *The Portsmouth Health Department's Pool Operation and Maintenance Guide.* The candidate shall then take a scheduled closed book, 1 hour timed written exam at the Health Department consisting of 50 (fifty) multiple-choice questions.

Grading of the exam may take up to 3 (three) work days. A passing score of 80 is required to become certified. The certification card will be mailed to the candidate at the address they have provided.
If the candidate does not pass, they may retake the exam on a scheduled date. A $15 re-test fee will be charged.

*Please note the following:

- **The Pool Operator Certification is valid for 5 years from the date it was issued. If you have obtained a Certified Pool Operator certification from another company or locality, the same rules apply. Certificates will be considered valid for 5 years from the date it was issued. There are no exceptions!**
- **If you will be working outside of the Portsmouth Health District, prior to enrolling into this self-study course, please verify with your local health department that this pool operator's certification will be accepted in that district.**