

Getting You There



Your Guide to Rides, Transportation, and Accessible Options in Central Virginia

Produced by Piedmont Health District



About This Guide

The American Rescue Plan Act (ARPA) provided significant funding to support public health initiatives across the United States, particularly in addressing the ongoing impacts of the

COVID-19 pandemic. These funds were intended to bolster public health infrastructure, enhance community health services, and address health disparities exacerbated by the pandemic. A key focus of ARPA funding related to public health was supporting projects that aimed to improve access to care, address social determinants of health, and promote health equity, particularly in underserved and rural communities. This included initiatives focused on expanding access to transportation, a critical component of overall health and well-being.



Above: The CENTRA Community Health Needs Assessment (CHNA) that inspired this publication.

Right: The localities that we serve as the Piedmont Health District of the Virginia Department of Health.



The recent CENTRA 2024-2027 Community Health Needs Assessment (CHNA) highlighted the persistent challenge of transportation access in our rural communities. Respondents to the survey ranked transportation as the third leading challenge that impacts the seven counties within the Piedmont Health District (Amelia, Buckingham, Charlotte, Cumberland, Lunenburg, Nottoway, and Prince Edward). Likewise, respondents reported difficulty accessing healthcare due to lack of transportation, as their top three priority for community health improvement. This lack of reliable transportation creates significant barriers to accessing essential healthcare services, including preventative care, chronic disease management, drug and alcohol treatment, and mental health support, ultimately impacting the health and well-being of our residents. Funding for this transportation guide was made possible through the ARPA grant, allowing us to develop a resource that addresses this critical need identified in the CHNA while helping connect residents with available transportation options.

Community survey respondents ranked **transportation** as the third-leading challenge that impacts the people of the Piedmont Health District.



About Piedmont Health District

The Piedmont Health District is here to help clients navigate transportation barriers by explaining local bus routes and transit services. It strives to empower clients to take full advantage of insurance benefits. The health department uses the Unite Virginia platform to refer clients to various organizations with services available to them, ensuring the best quality outcome based on client needs. Contact the health department at (434) 392-3984 (ext 137) or PiedmontInfo@vdh.virginia.gov.

Table of Contents

Local Bus Systems.....	6
Farmville Area Bus.....	6
Blackstone Area Bus System.....	9
Out-of-Area Transportation.....	13
Medicare/Medicaid Transportation.....	14
About Transportation.....	14
How to Book a Ride.....	15
Important Notes.....	16
Family & Friends Gas Reimbursement.....	17
Contacts by Plan for Medicaid Rides.....	18
Non-Emergency Medical Transport.....	20
Other Rider Resources.....	22
Rider Pay Options.....	23



Farmville Area Bus (FAB)

434-392-RIDE (7433)

farmvilleva.com/175/Farmville-Area-Bus

Runs 7 days a week

Cost:

• **CASH ONLY**

- Regular fare for all lines is \$0.25 (except PERT, which is \$1.00)
- Children under 6 and seniors (60 and over) ride free.
- Longwood students ride all lines free with student ID

FAB Paratransit Van:

In addition to listed regular bus routes, Farmville Area Bus also offers an ADA Paratransit Van Service. This service operates throughout the town, and the fare is \$0.50. Operators can provide door-to-door service for riders with handicaps.



Campus Direct Line

Every Day, \$0.25

Campus Direct is a shuttle running between Longwood University and Lancer Park. It operates Monday through Friday from 7:15 am to 12:45 am and on Saturday & Sunday from 10:30 am to 12:45 am.



Blue Line

Serving

Town of Farmville

Monday - Friday: 7:04 am - 6:15 pm

Saturday: 8:04 am - 6:15 pm

Fare: \$0.25 Cash

Route:

- Osborne & Spring Candlewood
- Third & Cedar
- Belmont Landing
- Parkview Gardens
- Farmville Conference Center
- Southgate Shopping Center*
- The Shoppes at College Park*
- Longwood Village Shopping Center*
- Walmart Shopping Center*
- Centra Southside Community Hospital
- Farmville Industrial Park
- The Woodlands

**Shopping center stop order varies*

Express Line

Serving

Town of Farmville

Monday - Thursday: 12:00 pm - 8:00 pm

Friday & Saturday: 12:00 pm - 11:00 pm

Sunday: 12:30 pm - 8:00 pm

Fare: \$0.25 Cash

Route:

- Farmville Conference Center
- Redford & Race
- Health & Fitness Center - Longwood
- Southgate Shopping Center
- The Shoppes at College Park
- Walmart
- Longwood Village Shopping Center
- Parkview Gardens
- Midtown Square

Local Bus Systems

Prince Edward County Transit (PERT)

PERT Green Line

*Serving Prospect/
Pamplin area of
Prince Edward
County*

Monday & Thursday ONLY: 8:25 am - 4:30 pm

Fare: \$1.00 Cash

Route:

- Walmart
- Fairgrounds Road
- Mt. Moriah Church
- Oliver Road
- 460 West/460 East
- Prospect Fire Dept. & Post Office
- Prospect Methodist Church
- Calvary Church
- Hendrick's Store
- Elam Road
- Tolley Mart

PERT Orange Line

*Serving Meherrin/
Green Bay area
of Prince Edward
County*

Tuesday, Wednesday & Friday ONLY:

8:25 am - 4:30 pm

Fare: \$1.00 Cash

Route:

- Walmart
- PARC Crest
- Leigh Mountain Road
- Redd Shop Rd & Worsham Rd
- 15 South & Redd Shop Rd
- New Witt Church
- Mini Mart
- Meherrin Presbyterian Church
- Duffy's Mart
- Virso Rd.
- New Bethel Rd. Rick Mart

Local Bus Systems



Blackstone Area Bus System (BABS)

434-292-3025 • www.blackstonebus.com

BABS operates 8 routes serving the towns of Crewe, Burkeville, Kenbridge, Victoria, Alberta, and McKenney as well as the Counties of Nottoway, Lunenburg, Brunswick, Amelia, Buckingham, Cumberland, and Dinwiddie.

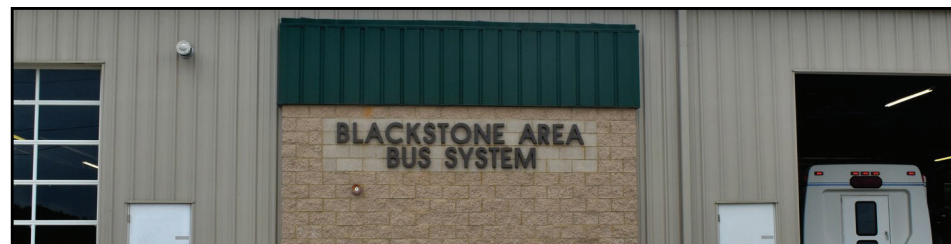
Cost:

CASH ONLY

Blackstone Route and Ft. Barfoot Line are \$0.50 per ride.

All other fares \$1.00 per ride.

Bus passes are available for purchase at the Town of Blackstone office.



Local Bus Systems

Blackstone Route

Monday - Friday: 6:00 am - 5:00 pm

Saturday: 10:00 am - 2:00 pm

Fare: \$0.50 Cash

Route:

- Blackstone Town Hall
- Walmart
- Blackstone Food Lion
- Blackstone Medical

Crewe—Burkeville Express

Serving Nottoway County and the towns of Crewe and Burkeville

Monday, Tuesday, Thursday

6:43 am - 5:28 pm

Fare: \$1.00 Cash

Route:

- Food Lion (Blackstone)
- Crewe Medical
- Nottoway Courthouse
- Piedmont Geriatric
- Burkeville Medical

Town and County Transit

Serving the county of Lunenburg and the towns of Kenbridge and Victoria

Monday, Wednesday, Friday (Orange Line)

7:00 am - 4:15 pm

Tuesday, Thursday (Green Line)

7:00 am - 4:45 pm

Fare: \$1.00 Cash

Route:

Travels to Blackstone Tues & Thurs only

- Walmart (Blackstone)
- Kenbridge Family Practice
- Southside Virginia Community College (Keysville)
- Lunenburg Courthouse



Local Bus Systems

Brunswick Express

Serving Brunswick County and the towns of Lawrenceville and Alberta

Monday - Thursday: 7:57 am - 4:20 pm

Fare: \$1.00 Cash

Route:

- Walmart (Blackstone)
- Southside Virginia Community College (Alberta)
- Food Lion (Lawrenceville)

Amelia Express

Serving Amelia County

Monday - Thursday: 5:50 am - 4:57 pm

Fare: \$1.00 Cash

Route:

- Longwood Visual Arts Center
- STEPS Inc.
- Amelia Courthouse
- Chula Junction

Buckingham-Cumberland Line

Serving Buckingham and Cumberland counties

Monday - Thursday: 5:15 am - 5:06 pm

Fare: \$1.00 Cash

Route:

- Longwood Visual Arts Center
- STEPS Inc.
- Buckingham Social Services
- Cumberland Library

Fort Barfoot Line

Serving Fort Barfoot and the Town of Blackstone

Monday - Friday: 6:00 pm - 10:37 pm

Fare: \$0.50 Cash

Route:

- Fort Barfoot
- Walmart
- Historic Main Street



Out-of-Area Transport

Virginia Breeze

877-462-6342 or www.virginiabreeze.drpt.virginia.gov

7 days per week, 365 per year

Bristol to DC, Danville to DC, Blacksburg to DC

Varies; \$15.00 to \$60.00; Must schedule

Coach-style travel bus providing service through Virginia. Capital Connector Route runs from Farmville to Richmond and back daily. Leaves Walmart at 10:00 am and returns in the afternoon.



AMTRAK

National passenger railroad with nearby stations in Richmond and Lynchburg. Find specific information at amtrak.com.

• 7519 Staples
Mill Road
Richmond, VA
23228



• 825 Kemper St
Lynchburg, VA
24501

Need a ride to the doctor? Medicaid can help.

If you have Medicaid, your health plan may pay for rides to medical appointments—and sometimes to places like the pharmacy, grocery store, or church.

Here's how to make sure you get the transportation you need:

- **Schedule your ride early.**

When you make a doctor's appointment, go ahead and book your ride too. Many programs need at least 5 days' notice.

- **Ask about standing orders.**

If you need regular care (like dialysis), ask your doctor for a note and give it to the transportation company. This can help set up rides in advance.

- **Family and friends can help too.**

If someone you know can drive you but gas money is a problem, ask your health plan if they offer gas money for friends or family who give you a ride.

- **Be ready for delays.**

You may share a ride with others, so plan for extra time.

- **Tell them about special needs.**

If you use a wheelchair, crutches, or need other assistance, tell them when you book your ride.

- **You can bring one person with you.**

You can bring one escort (family member, friend, or helper) with you.

How to Book a Medicaid Ride

Contact Modivcare or directly contact a transportation company.

To use Modivcare:

- **Call to book:** 866-386-8331 (Monday-Friday, 6am-8pm)
- **Use the Modivcare Trip Manager App** (iTunes or Google Play)
- **Online:** member.Modivcare.com
- **TTY for hearing impaired:** 711 or 866-288-3133
- **Free translation help is available.**
- **Book regular** rides at least 5 days ahead.
- Call right away for **urgent or same-day needs**. Urgent rides will need confirmation from your doctor.

What You'll Need to Book

- Your **Medicaid ID** number
- Your **birthdate**
- **Pick-up address**
- Appointment **date and time**
- Doctor's name, number, and address
- Reason for appointment
- **Return time** (when you'll need a ride home)
- Any **special needs** (wheelchair, oxygen, etc.)
- If bringing a child, you are required to bring any needed car seat



Medicare/Medicaid Transportation

Important Notes

- Keep your **reservation number**. This is your proof the ride is scheduled.
- Be ready **15 minutes early**. Be at your door when the driver arrives.
- For return rides, wait where you were dropped off.
- If you need to **cancel**, call **866-246-9979** at least 24 hours in advance.
- Children under 17 must travel with an adult. The adult must be 18 or older unless they are the parent.

Public Transit Tickets

For transit tickets or tokens, call **866-810-8305 ext. 2696**. These are available for you and one escort

Emergency? Call 911!

Medicaid rides are for planned trips ONLY—not emergencies.

Medicare/Medicaid Transportation

Family & Friends Gas Reimbursement

If a friend or family member drives you to an appointment, they can get paid for gas. Here is the process:

- Call 866-386-8331 to request a mileage form.
- Bring the form to your appointment. Have it signed by the doctor.
- Mail or fax the form to:

Modivcare Solutions LLC Attn: Claims Department
798 Park Avenue, NW 4th Floor Norton, VA 24273
Fax: 866-528-0462



Medicare/Medicaid Transportation

Contacts for Medicaid Rides

Medicaid Plan	Book a Ride	Ask About a Ride or Cancel a Ride
Fee For Service (FFS) (incl. CL, BI & FIS waiver services)	866-386-8331	866-246-9979
Aetna Better Health (CCC Plus)	800-734-0430	800-734-0430 (Option 2)
Aetna Better Health (Medallion 4.0)	800-734-0430	800-734-0430 (Option 2)
Anthem HealthKeepers (CCC Plus)	855-325-7581	855-325-7581
Anthem HealthKeepers Plus (Medallion 4.0)	855-325-7581	855-325-7581
Molina Complete Care (CCC Plus)	877-790-9472	877-790-9472
Molina Complete Care (Medallion 4.0)	833-273-7416	833-273-7416
Sentara Health* (Medallion 4.0)	877-892-3986	877-892-3986
Sentara Health* (CCC Plus)	877-892-3986	877-892-3986
UnitedHealthcare (CCC Plus)	833-215-3884	833-215-3885
UnitedHealthcare Community Plan (Medallion 4.0)	833-215-3884	833-215-3885

*For online reservations, guides, and
more information, visit
transportation.dmas.virginia.gov.*

*formerly Optima &
VA Premier



Non-Emergency Medical Transport

Paladin Medical Transportation

434-315-5620

Serving Farmville,
Surrounding Area

Accessible, Schedule Ahead

Stretcher transportation
services; Accepting Private Pay,
Private Insurance, Medicaid



St. John Legacy

434-607-7886

Serving Central Virginia
residents

Schedule Ahead; Accessible

- Will transport out of the area
for a medical appointment
- 3-5 days notice required prior
to transport



Mosley Medical Taxi

434-735-8327

Serving Mecklenburg,
Lunenburg, Halifax, and
Charlotte

Schedule Ahead

3-5 days notice required



Nottoway Rides

434-289-2202

Serving Nottoway and
Blackstone

Schedule Ahead

7:00 am to 4:00 pm
Donation required



Piedmont Senior Resources

434-767-5588 (Information)

866-392-8432 (Appointment)

www.psraaa.org • **Schedule Ahead; Accessible**

Serving those age 60 or older who are residents of Amelia,
Buckingham, Cumberland, Charlotte, Lunenburg, Nottoway, and
Prince Edward counties

7:00 am to 6:00 pm, Non-Emergency Medical Appointments

Minimum \$10 per appointment; Vouchers available



Non-Emergency Medical Transport

Centra PACE - Farmville

866-835-5976

**Schedule Ahead;
Free; Accessible**

PACE picks up participants
for their program and takes
them home each day. Also
offers their participants
transportation to and from
specialists. Wheelchair-
accessible transportation
available.

7:00 am to 5:30 pm

Serving those who are:

- Age 55 and older
- Qualify for nursing facility
level care
- Live in a PACE service area
- A part of PACE Program



Virginia Medicaid Transportation



Transportation provided by
Medicaid to qualified Medicaid
subscribers. See previous pag-
es for specific contact infor-
mation.

American Cancer Society

800-227-2345

Free, Schedule Ahead

- Standard Business Hours
- Must call several days in
advance
- Must be traveling to a cancer-
related appointment
- Other eligibility requirements
may apply



Symbols at a Glance



Free of Charge



Accessible



Schedule Ahead

Volunteer For Veterans



877-426-2838 Ext.1313

Schedule Ahead; Free

Volunteer transport for
veterans to and from medical
appointments

Other Rider Resources

Many non-profit groups help with transportation issues in different ways. Learn more about how you may be eligible for help.

Veterans Administration (VA)

855-574-7292

Travel pay reimbursement

www.bit.ly/4m2FRYa

Assistive Tech Loan Fund

866-835-5976

Loans

Automobile loans made to enable a person with a disability to purchase a modified van or car, or to make necessary modifications to an existing vehicle.

Mobility is Freedom

760-405-7777

Veterans

Mobility-equipped vehicles for US military Veterans with Amputation(s)

Vehicles for Change

855-820-7990

TANF/VIEW participants

Call your local DSS to see if they participate

Awards vehicles to qualified low-income families in Maryland and Virginia, guarantees low interest loans.

Leukemia & Lymphoma Society

877-557-2672

Assistance with gas

Hub Garage

information@thehubgarage.org

Car Repairs

Provides car repair services to single mothers at no charge.



Rider Pay Options

Reliable Rides

434-962-7484

Serving Amelia County Schedule Ahead

\$1.95 per mile once transportation begins. Medical Appointments and Airport shuttle service

Amico Senior Transportation Services

804-944-5351

Serving Central Virginia and Charlottesville

Senior-focused with ADA-equipped vans; can handle a variety of accommodation needs

Wayfast

434-392-3660

wayfastdelivery.com

Serving Farmville, Prince Edward

\$6 passenger pickup fee and \$1.50 per mile.

Relax and Ride

833-246-6690

Serving Cumberland and surrounding counties

Will travel 100 miles in any direction; Taxi and passenger bus options; Pricing varies by location; Calculated per trip at time of booking

Hampden-Sydney Shuttle

(434) 223-6000

Hampden-Sydney College offers transportation services, including a shuttle to Richmond International Airport and an 11-passenger van that students can reserve for field trips and other events.

Lyft/Lyft UP

App Required

Pricing varies by location; calculated per trip

Uber/Uber Health

App Required

Pricing varies by location; calculated per trip

**Keep your transportation
options at your fingertips.
Scan here and save this
guide to your phone:**



VDH VIRGINIA
DEPARTMENT
OF HEALTH

Brought to you by:
**Virginia Department of Health
Piedmont Health District
(434) 392-3984 (ext. 137)
vdh.virginia.gov/piedmont/**

All information is accurate as of June 2025 to the best of our knowl-
edge. If you are a transportation resource who wants to add, remove,
or edit the information listed, call us at the phone number above.