



CENTRA



How do we meet our **GOAL** of
120 minutes or less?



Great Work



LVO

3 cases 87-105 minutes



CENTRA

Current Situation

Centra Southside Community Hospital

- DIDO from **98-259** minutes

Joint Commission Recommendations

- 120 minutes or <



DIDO Times for Acute Strokes



Next Steps

- Dissecting our process to see the areas of opportunity.
- Tracking and gathering data
- Collaborating with all team members
- Setting Expectations
- Fine tune process

Transfer Process Breakdown

What we are looking at:

- D2 Contacting Transfer Center. **Goal \leq 60 minutes.**
- Time Transfer Center is contacted to time of the Acceptance.
- Time of Acceptance to Time the Bed assignment Received.
- Time from Transport Order to Departure.

Tracking Breakdown of DIDO

Date	D2 Contacting Transfer Center Goal ≤ 60	Contacting Transfer Center to Acceptance	Acceptance to Bed Assignment Received	Transport Order to Departure	Total DIDO Goal ≤ 120 min.
Jul-19	43.5	8.5	?	47	158
Aug-19	50	31		62	192
Sep-19	77	23		86	236.5

What are we doing with the data?

- Our Program Director discussing data and opportunities with ED Physicians.
- Skype meetings with key stakeholders from Southside and Centra Lynchburg.



Establishing a Process

One Call:

- Transfer Center connects Sending ED Physician with the accepting Hospitalist and Neurologist at the same time.





One Call Possibilities

- Physicians
- Bed Control
- Transport
- Nurses

All on the line at one time



A Work in Progress!

