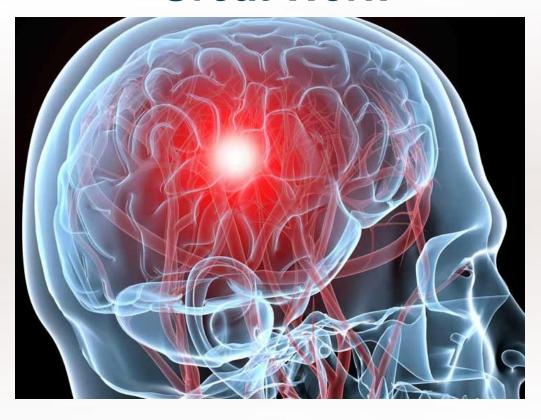




How do we meet our GOAL of 120 minutes or less?

#### **Great Work**



LVO

3 cases 87-105 minutes



#### **Current Situation**

## Centra Southside Community Hospital

DIDO from 98-259 minutes

#### Joint Commission Recommendations

120 minutes or <</li>



**DIDO Times for Acute Strokes** 



#### Next Steps

- Dissecting our process to see the areas of opportunity.
- Tracking and gathering data
- Collaborating with all team members
- Setting Expectations
- Fine tune process



# Transfer Process Breakdown What we are looking at:

- D2 Contacting Transfer Center. Goal 
   60 minutes.
- Time Transfer Center is contacted to time of the Acceptance.
- Time of Acceptance to Time the Bed assignment Received.
- Time from Transport Order to Departure.



### Tracking Breakdown of DIDO

	D2 Contacting		Acceptance to		Total
	Transfer	Contacting	Bed	Transport	DIDO
	Center <b>Goal</b>	Transfer Center	Assignment	Order to	Goal =</td
Date	= 60</td <td>to Acceptance</td> <td>Received</td> <td>Departure</td> <td>120 min.</td>	to Acceptance	Received	Departure	120 min.
Jul-19	43.5	8.5	?	47	158
Aug-19	50	31		62	192
Sep-19	77	23		86	236.5



#### What are we doing with the data?

 Our Program Director discussing data and opportunities with ED Physicians.



 Skype meetings with key stakeholders from Southside and Centra Lynchburg.



#### Establishing a Process

#### One Call:

 Transfer Center connects Sending ED Physician with the accepting Hospitalist and Neurologist at the same time.







# One Call Possibilities

- Physicians
- Bed Control
- Transport
- Nurses

All on the line at one time





## A Work in Progress!



