

VDH Interim Guidance for Daily COVID-19 Screening of Patrons

Businesses and employers can help prevent the spread of COVID-19 by following the CDC's [Interim Guidance for Business and Employers Responding to Coronavirus Disease 2019](#). An important part of that is ensuring ill patrons are not permitted to enter the establishment. Businesses should post signage at the entrance that no one with a fever or symptoms of COVID-19, or known exposure to a COVID-19 case in the prior 14 days, is permitted in the establishment. For businesses **required** to screen patrons prior to admission to the venue/facility, the screening questions (page 2, below) can be used as a guide for assessing patrons. Businesses and patrons should know the [symptoms of COVID-19](#) and follow the CDC guidelines for [what to do if they are sick](#) with symptoms of COVID-19. VDH recommends that ALL businesses develop a plan for healthcare support if a patron becomes ill.

If a patron answers YES to any of the symptom screening questions, the business should activate the emergency protocol for COVID-19.

- Immediately isolate the ill person from others and ask that person to wear a facemask or cloth face covering, if not already doing so. Patrons may already be required to wear face coverings under Executive Order [63](#).
- Determine if the person needs medical care.
- Most people with COVID-19 develop [mild to moderate illness](#) and do not require medical care. In these situations, the ill person can be sent home to self-isolate. If the person is not severely ill, but medical care seems indicated, the person should call his or her healthcare provider before visiting the provider's office; if the person does not have a healthcare provider, the person should first call an urgent care center or hospital emergency room.
- If the person is experiencing any medical emergency or emergency warning signs of COVID-19 including, but not limited to, trouble breathing, persistent pain or pressure in the chest, new confusion or inability to arouse, or bluish lips or face, call 9-1-1 immediately and notify the operator that the person might have COVID-19.

All Patrons Should be Educated* On:

- Proper [hand hygiene](#);
- Wearing a face covering when entering, exiting, traveling through, and spending time inside businesses according to [Executive Order 63](#);
- Maintaining appropriate physical distance from persons not living in the same household (at least 10 feet for establishments with physical activity, singing, or cheering and at least 6 feet for all other settings);
- Limiting physical contact with others, as much as possible; and
- Limiting contact with surfaces, as much as possible.

*Education may occur through verbal instruction or signage provided in common areas where all patrons will view the information.

Additional COVID-19 Resources

- VDH website on COVID-19 www.vdh.virginia.gov/coronavirus/
- [VDH COVID-19 Business Website](#) (with a Business Toolkit that includes signage resources)
- [Executive Order 67](#) and [Phase Three Guidelines for All Business Sectors](#)
- [Persons at Higher Risk for Severe COVID-19](#)

COVID-19 Screening Protocol: Survey for Patrons

YES or NO, are you currently experiencing any of the following symptoms?	Yes	No
A new fever (100.4°F or higher) or a sense of having a fever	<input type="checkbox"/>	<input type="checkbox"/>
A new cough that you cannot attribute to another health condition	<input type="checkbox"/>	<input type="checkbox"/>
New shortness of breath or difficulty breathing that you cannot attribute to another health condition	<input type="checkbox"/>	<input type="checkbox"/>
New chills that you cannot attribute to another health condition	<input type="checkbox"/>	<input type="checkbox"/>
A new sore throat that you cannot attribute to another health condition	<input type="checkbox"/>	<input type="checkbox"/>
New muscle aches (myalgia) that you cannot attribute to another health condition, or that may have been caused by a specific activity (such as physical exercise)	<input type="checkbox"/>	<input type="checkbox"/>
A new loss of taste or smell	<input type="checkbox"/>	<input type="checkbox"/>
Have you had a positive test for the virus that causes COVID-19 disease within the past 10 days?	<input type="checkbox"/>	<input type="checkbox"/>
In the past 14 days, have you had close contact (within about 6 feet for 15 minutes or more) with someone with suspected or confirmed COVID-19?⁵	<input type="checkbox"/>	<input type="checkbox"/>

Patrons who answer YES to any of the patron screening questions should not be permitted to enter the facility.⁵

⁵Healthcare workers using appropriate personal protective equipment during the care of a COVID-19 patient should not be excluded from the facility based on close contact with a COVID-19 patient.

COVID 19 Optional Patron Agreement: Infection Control Practices

During your visit, do you agree to:	Yes	No
Immediately notify a staff member if you develop symptoms of COVID-19	<input type="checkbox"/>	<input type="checkbox"/>
Practice proper hand hygiene	<input type="checkbox"/>	<input type="checkbox"/>
Maintain appropriate physical distance between yourself and others, as much as possible (at least 10 feet for establishments with physical activity, singing, or cheering and at least 6 feet for all other settings)	<input type="checkbox"/>	<input type="checkbox"/>
Limit physical contact between yourself and others, as much as possible	<input type="checkbox"/>	<input type="checkbox"/>
Wear a face covering when entering, exiting, traveling through, and spending time inside the venue/facility (unless an exception exists per Executive Order 63)	<input type="checkbox"/>	<input type="checkbox"/>
Limit touching surfaces to only what is necessary	<input type="checkbox"/>	<input type="checkbox"/>