



HB 558: OSE/PE Design Service Cost

General

Thank you for accessing this questionnaire to evaluate the cost for receiving onsite sewage system and private well evaluation and design services from a private sector onsite soil evaluator (OSE) or professional engineer (PE). The questionnaire should take about 5 minutes to complete.

* 1. In which locality did you receive private sector evaluation and design services?

* 2. Did you receive service from an onsite soil evaluator (OSE), professional engineer (PE), or both?

3. Why did you use private sector services? (Check all that apply.)

- The health department encouraged me to hire a private sector consultant.
- The health department would not perform the services.
- The health department could not perform the services quickly enough to meet my needs.
- I did not know health department staff were available.
- I trust private service providers.
- I wanted a second opinion.

Other (please specify)

* 4. What private sector evaluation and design services did you receive?

* 5. Did your OSE or PE design a conventional system (basic system with a septic tank, drainfield, and maybe a pump chamber), an alternative onsite sewage system (includes a treatment unit or pressure distribution, such as a drip system), or an alternative discharging sewage system (includes treatment devices and discharges to a drainage way or stream)?

HB 558: OSE/PE Design Service Cost

Cost

* 6. How much did you pay for the private sector evaluation and design services (not including any state or local application fees)?

More than \$2500 (list cost)

7. Did you feel this cost was reasonable?

Not Reasonable

Somewhat Reasonable

Neutral

Reasonable

Very Reasonable

* 8. Did your designer provide an estimated costs of installing, operating, and maintaining the system they proposed?

* 9. Did your designer provide any warranty for the evaluation and design provided?

If yes, please explain.

10. If you received services for the repair of a failed onsite sewage system or replacement of a failed private well, did you receive financial assistance to offset the cost of private sector evaluation and design services? For example, a loan from a non-profit organization.

If yes, please describe.

11. How satisfied were you with the services provided by your private sector designer?

Not Satisfied

Somewhat Satisfied

Neutral

Satisfied

Very Satisfied

12. How satisfied were you with the time required to obtain your permit or certification letter?

Not Satisfied

Somewhat Satisfied

Neutral

Satisfied

Very Satisfied

13. What incentives could be instituted to increase the use of private sector services in your area?

14. *Optional: VDH would greatly appreciate you providing your contact information so we can follow-up on your responses if necessary.

Name

Phone Number

Email Address

15. VDH would be happy to share a copy of the questionnaire results with you via email. Would you like to receive a copy of the questionnaire results?

HB 558: OSE/PE Inspection Cost

Location

Thank you for accessing this questionnaire. The questionnaire should take about 15 minutes to complete.

- * 1. Have you installed an onsite sewage system that was inspected by a private onsite soil evaluator (OSE) or professional engineer (PE) since July 1, 2015?



HB 558: OSE/PE Inspection Cost

General

* 2. In which locality or localities have you received private sector inspection services from an OSE or PE since July 1, 2015? (check all that apply)

- Accomack
- Albemarle
- Alexandria
- Alleghany
- Amelia
- Amherst
- Appomattox
- Arlington
- Augusta
- Bath
- Bedford
- Bland
- Botetourt
- Bristol
- Brunswick
- Buchanan
- Buckingham
- Buena Vista

- Campbell
- Caroline
- Carroll
- Charles City
- Charlotte
- Charlottesville
- Chesapeake
- Chesterfield
- Clarke
- Colonial Heights
- Covington
- Craig
- Culpeper
- Cumberland
- Danville
- Dickenson
- Dinwiddie
- Emporia
- Essex
- Fairfax
- Falls Church
- Fauquier
- Floyd
- Fluvanna
- Franklin
- Franklin (City)
- Frederick
- Fredericksburg
- Galax
- Giles
- Gloucester

- Goochland
- Grayson
- Greene
- Greenville
- Halifax
- Hampton
- Hanover
- Harrisonburg
- Henrico
- Henry
- Highland
- Hopewell
- Isle of Wight
- James City
- King and Queen
- King George
- King William
- Lancaster
- Lee
- Lexington
- Loudoun
- Louisa
- Lunenburg
- Lynchburg
- Madison
- Manassas
- Manassas Park
- Martinsville
- Mathews
- Mecklenburg
- Middlesex

- Montgomery
- Nelson
- New Kent
- Newport News
- Norfolk
- Northampton
- Northumberland
- Norton
- Nottoway
- Orange
- Page
- Patrick
- Petersburg
- Pittsylvania
- Poquoson
- Portsmouth
- Powhatan
- Prince Edward
- Prince George
- Prince William
- Pulaski
- Radford
- Rappahannock
- Richmond
- Richmond (city)
- Roanoke
- Roanoke (city)
- Rockbridge
- Rockingham
- Russell
- Salem

- Scott
- Shenandoah
- Smyth
- Southampton
- Spotsylvania
- Stafford
- Staunton
- Suffolk
- Surry
- Sussex
- Tazewell
- Virginia Beach
- Warren
- Washington
- Waynesboro
- Westmoreland
- Williamsburg
- Winchester
- Wise
- Wythe
- York

* 3. How many private sector OSE or PE inspections have you received since July 1, 2015 (can be estimated)?

* 4. Did you receive inspections from an OSE, a PE, or both?

* 5. In your experience, how often do private sector OSEs and PEs charge inspection fees?

Never	Almost Never	Sometimes	Almost Always	Always
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. In your experience, who typically pays the inspection fee when an inspection fee is charges?

* 7. Have you installed a conventional onsite sewage system that was inspected by a private sector OSE or PE since July 1, 2015?

HB 558: OSE/PE Inspection Cost

Conventional Systems

This page deals with the installation of conventional onsite sewage systems (e.g. septic tank, drainfield, and possibly a pump).

8. What is the lowest amount you've seen charged for inspection services on a conventional onsite sewage system since July 1, 2015?

More than \$500 (please list estimated cost)

9. Was the lowest charge for a conventional system from an OSE, a PE, or both?

10. What is the highest amount you've seen charged for inspection services on a conventional onsite sewage system since July 1, 2015?

More than \$500 (please list estimated cost)

11. Was the highest charge for a conventional system from an OSE, a PE, or both?

* 12. What is the typical charge you've seen from an OSE or PE for inspection services of a conventional onsite sewage system since July 1, 2015?

More than \$500 (please list cost)

HB 558: OSE/PE Inspection Cost

AOSS Installations?

The next page deals with installation of alternative onsite sewage systems (e.g. systems that include a treatment unit or pressure distribution, such as a drip system).

- * 13. Have you installed an alternative onsite sewage system that was inspected by a private sector OSE or PE since July 1, 2015?

HB 558: OSE/PE Inspection Cost

Alternative Onsite Systems

This page deals with installation of alternative onsite sewage systems (e.g. systems that include a treatment unit or pressure distribution, such as a drip system).

14. What is the lowest amount you've seen charged for inspection services on an alternative onsite sewage system since July 1, 2015?

More than \$500 (please list estimated cost)

15. Was the lowest charge for an alternative system from an OSE, a PE, or both?

16. What is the highest amount you've seen charged for inspection services on an alternative onsite sewage system since July 1, 2015?

More than \$500 (please list estimated cost)

17. Was the highest charge for an alternative system from an OSE, a PE, or both?

* 18. What is the typical charge you've seen from an OSE or PE for inspection services of an alternative onsite sewage system since July 1, 2015?

More than \$500 (please list cost)

HB 558: OSE/PE Inspection Cost

Discharge system installation?

The next page deals with alternative discharging sewage systems (e.g. systems include treatment devices discharging to a drainage way or stream).

- * 19. Have you installed an alternative discharging sewage system that was inspected by a private sector OSE or PE since July 1, 2015?

HB 558: OSE/PE Inspection Cost

Alternative Discharging Systems

This page deals with alternative discharging sewage systems (e.g. systems include treatment devices discharging to a drainage way or stream).

20. What is the lowest amount you've seen charged for inspection services on an alternative discharging sewage system since July 1, 2015?

More than \$500 (please list estimated cost)

21. Was the lowest charge for an alternative discharge system from an OSE, a PE, or both?

22. What is the highest amount you've seen charged for inspection services on an alternative discharging sewage system since July 1, 2015?

More than \$500 (please list estimated cost)

23. Was the highest charge for an alternative discharging system from an OSE, a PE, or both?

24. What is the typical charge you've seen from an OSE or PE for inspection services of an alternative discharging sewage system since July 1, 2015?

More than \$500 (please list cost)

HB 558: OSE/PE Inspection Cost

General

25. In your opinion, how reasonable are private sector OSE and PE inspection costs?

Not Reasonable

Somewhat Reasonable

Neutral

Reasonable

Very Reasonable

In your opinion, what is a reasonable inspection cost?

26. How satisfied were you with the inspection services provided by private sector OSEs and PEs?

Not Satisfied

Somewhat Satisfied

Neutral

Satisfied

Very Satisfied

27. How satisfied were you with the time required to obtain inspection services after contacting private sector OSEs and PEs?

Not Satisfied

Somewhat Satisfied

Neutral

Satisfied

Very Satisfied

HB 558: OSE/PE Inspection Cost

Contact Information

28. What incentives could be instituted to increase the use of private sector services in your area?

29. *Optional: VDH would greatly appreciate you providing your contact information so we can follow-up on your responses if necessary.

Name

Phone Number

Email

30. VDH would be happy to share a copy of the questionnaire results with you via email. Would you like to receive a copy of the questionnaire results?



HB 558: Well Design Service Cost

General

Thank you for accessing this questionnaire regarding the cost of design services for private wells. The questionnaire should take about 5 minutes to complete.

- * 1. In which locality did you receive and Express Geothermal Well or Express Class IV Well permit?

2. Did you receive an express geothermal well permit or an express Class IV well permit (e.g. irrigation well, agricultural well)?

- * 3. For many private well permits, the site evaluation and design is completed by VDH staff prior to issuance of a permit. However, for express geothermal well and express Class IV well permits, the site evaluation and design are completed by the well driller without a site evaluation by VDH staff prior to issuance of the permit. Did your well driller charge a separate fee for site evaluation and design of the proposed well location, or was there a single charge for all services provided (i.e. site evaluation, design, and installation of the well)?

HB 558: Well Design Service Cost

Cost

4. How much did you pay for the initial site evaluation and design services?

More than \$250 (list cost)

5. Did you feel this cost was reasonable?

Not Reasonable

Somewhat Reasonable

Neutral

Reasonable

Very Reasonable

HB 558: Well Design Service Cost

Service

6. Why did you use a well driller for your evaluation and design services? (Check all that apply)

- The health department encourage me to apply for an express permit.
- The health department would not perform the services.
- The health department could not perform the services quickly enough to meet my needs.
- I did not know health department staff were available.
- I trust my well driller.
- Other (please specify)

7. Did you receive financial assistance to offset the evaluation, design, or installation cost for your well?
For example, a grant from a non-profit organization.

If yes, please specify.

8. What incentives could be instituted to increase the use of private sector evaluation and design services for private wells in your area?

9. How satisfied were you with the services provided by your well driller?

Not Satisfied

Somewhat Satisfied

Neutral

Satisfied

Very Satisfied

10. How satisfied were you with the time required to obtain your permit after contracting with your well driller?

Not Satisfied

Somewhat Satisfied

Neutral

Satisfied

Very Satisfied

11. *Optional: VDH would greatly appreciate you providing your contact information so we can follow up on your responses if necessary.

Name

Phone Number

Email

12. VDH would be happy to share a copy of the questionnaire results with you via email. Would you like to receive a copy of the questionnaire results?