

VIRGINIA'S REGIONAL EMS COUNCIL SYSTEM SUMMARY VISION (11-20-08)

HIGH QUALITY PATIENT CARE

High quality patient care for every person in Virginia based upon best available evidence that is periodically reviewed and updated with continuous assessment and evaluation of outcomes and impact
Truly Patient Focused - Non-Fragmented - EMS Leader in the Nation

Achieved by a focus on these outcomes:

TRUSTING SYSTEM	SHARED VISION, VALUES & PRINCIPLES	CONSCIOUS & DELIBERATE PRACTICE	STANDARDIZATION OF CARE	SOUND BUSINESS MODEL	RESOURCE MANAGEMENT
Develop a more trusting system: <ul style="list-style-type: none"> • Frank • Honest • Earnest • Inclusive • Representative • Strategic 	Shared vision, values, objectives with localized implementation: <ul style="list-style-type: none"> • Coordinated • Efficient • Effective • Collaborative • Organized 	Measure and improve what we do and ask, "Is what we do for the patient improving his or her outcome?"	Doing things the same way to the degree that is appropriate so that every patient receives a high quality standard of care	Develop and support a sound business model: <ul style="list-style-type: none"> • Open (to audit) • Sustainable • Sound business practices 	Develop and support an information clearing house to promote successful solutions, guidance documents, & pertinent resources addressing: <ul style="list-style-type: none"> • Human Resources • Material Resources
Trust that we are moving in the same direction together	Strong customer service across the regions with all stakeholders	EMS care based on most up to date research and science	Statewide medical protocols (standardized)	Comprehensive business practices	Statewide interoperable communications system
Demonstrated ability to stay within the vision	Shared objectives without micromanaging solutions to achieve them	Performance based on desired patient outcomes and not on provider/group' special interests	A more unified system (i.e. statewide protocols and drug boxes)	Efficiencies promoted by collaborative efforts	Standardized and linked communications system
Walk the talk	No set lines statewide		Standardized medical protocols	Most financially effective system	Provider retention programs
Genuine commitment	A true system – same vision, goals, and approach	Evidence based improved patient care	High quality EMS education and training		Training and education of providers
	Standardization of services	Performance based outcomes	Best trained EMS personnel		Model for rural EMS agencies
	Conscious, deliberate progress toward shared end points	Effective data-driven performance improvement			
	Best example of integrated, collaborative volunteer and career EMS systems	Standardized data collection and analysis system			
	Uniform and seamless border to border	Research based pre-hospital care			
	Coordinated, regionalized, and accountable emerg. care system				
	High quality provision of services among all councils				
	True interagency cooperation				
	Effectively balanced between health care and public safety				
	Seamless co-op between state, regional & local govt organiza.				
	Coordinated seamless programs among all councils				
	Well organized efficient system throughout entire state				
	Safe, reliable and available emergency medical care				