



## Virginia Office of EMS

### EMS Officer I Program

#### Homework Assignment – Module 2 - Chapter 9 – Evaluation and Discipline

1. The EMS Officer plays a key role in developing EMS Provider success. This is accomplished by conducting regular evaluations of job performance, behavior, and problem resolution.  
TRUE                      FALSE
  
2. \_\_\_\_\_ discipline is directed toward motivating individuals and groups to meet or exceed expectations.
  
3. Sometimes an oral reprimand, verbal warning or admonishment is considered “informal” by many EMS agencies will, in most situations, suffice to correct the inappropriate behavior.  
TRUE                      FALSE
  
4. \_\_\_\_\_ is one of the most effective strategies within the realm of positive discipline.
  
5. An EMS Officer should “talk the walk” by demonstrating a commitment to department goals and objectives as well as participating in activities which are expected of EMS Providers.  
TRUE                      FALSE
  
6. Providing feedback is most effective when delivered:
  - a. As soon as possible after an incident
  - b. A week after the incident
  - c. All of the above
  - d. None of the above