



Virginia Office of EMS

EMS Officer I Program

Homework Assignment – Module 3 - Chapter 11 – Working in the Community

1. It may be necessary for an EMS officer to balance the needs for immediate actions to save lives with the potential for violating cultural customs. Involving members of the various cultural groups within your community may help to ensure you are respectful of their cultural traits, values, and characteristics.

TRUE

FALSE

2. List some examples of various community programs that may be beneficial to the citizens in the community include:

- a. _____
- b. _____
- c. _____
- d. _____
- e. _____

3. Public inquiries can range from questions about services provided by EMS to complaints about an agency policy or an individual's performance. List how an EMS Officer should respond to Public Inquiries:

- a. _____
- b. _____
- c. _____



4. List the four objectives of an EMS safety program:

- a. _____
- b. _____
- c. _____
- d. _____

5. Many of the national and regional public education programs which have been developed by professional associations include the following:

- a. _____
- b. _____
- c. _____
- d. _____
- e. _____
- f. _____
- g. _____