

COMMONWEALTH OF VIRGINIA
DEPARTMENT OF HEALTH
OFFICE OF EMERGENCY MEDICAL SERVICES

IN RE: EMERGENCY PREPAREDNESS & RESPONSE COMMITTEE
MEETING

HEARD BEFORE: MARK DAY, CHAIR
EMERGENCY PREPAREDNESS & RESPONSE COMMITTEE

MAY 3, 2019

CONFERENCE CENTER
EMBASSY SUITES HOTEL
2925 EMERYWOOD PARKWAY
RICHMOND, VIRGINIA

8:03 A.M.

COMMONWEALTH REPORTERS, LLC
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1 APPEARANCES:

2 Mark Day, Presiding
3 Chair, Emergency Preparedness & Response
4 Committee

4 EP&R COMMITTEE MEMBERS:

5 Patrick Ashley

6 Sam Bartle, MD

7 Ron Clinedinst

8 Michelle Cowling

9 Keith Dowler

10 Michael Feldman

11 Dan Gray

12 Robert Hawkins

13 Kelly Parker

14

15 VDH/OEMS STAFF:

16 Wanda Street

17 David P. Edwards

18

19 ALSO PRESENT:

20 Kelly Brown
21 Acute Care Crossover

22 James Giebfried
23 Post-Acute Care Crossover

24 Susan Union

25 Thomas Schwalenberg

1 ALSO PRESENT (con't.):

2 Ed Brazle

3 Nicole Laurin

4 Kelley Rumsey

5 Tanya Trevilian

6

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1 (The Emergency Preparedness and Response
2 Committee Meeting commenced at 8:03 a.m. A quorum
3 was present and the Committee's agenda commenced as
4 follows:)

5
6 MR. DAY: All right, good morning.

7
8 COMMITTEE MEMBER: Good morning.

9
10 MR. DAY: It's 8:03, so we're going
11 to get started, Emergency Preparedness and
12 Response group. And this is going to all be
13 recorded.

14
15 COMMITTEE MEMBER: Both video and

16 --

17
18 MR. DAY: No, it's audio recorded.

19
20 COMMITTEE MEMBER: That's good.

21
22 MR. DAY: So if you speak, please
23 speak clearly and state your name for the
24 recording. Because they don't -- they can't
25 see who's speaking. So you have to state

1 your name. My name is Mark Day. And --

2
3 MS. PARKER: Kelly Parker.

4
5 MR. ASHLEY: Patrick Ashley.

6
7 MR. DOWLER: Keith Dowler.

8
9 MS. COWLING: Michelle Cowling.

10
11 MR. GRAY: Dan Gray.

12
13 MR. HAWKINS: Robert Hawkins.

14
15 MR. CLINEDINST: Ron Clinedinst.

16
17 MR. GIEBFRIED: Jim Giebfried.

18
19 MS. BROWN: Kelly Brown.

20
21 MS. STREET: Wanda Street.

22
23 MR. DAY: Okay. So we're going to
24 get started. And even -- this is not like
25 the TAG, so you guys, please, speak up in

1 the -- in the audience. You have your
2 agenda there. And we're going to -- it's
3 going to be a loose agenda because we came
4 -- I came back from -- I had talked to Kelly
5 the other day.

6 I came back from the trauma
7 critical care, acute care surgery disaster
8 meeting in Vegas and I have a couple of
9 extra things. Because I have all of you
10 guys in the room.

11 And it's hard to get you guys
12 all in one place. So we have some things we
13 want to talk about since the coalition's
14 here. I can reach out to Michelle. So --
15 so she's my region. And Kelly.

16 So this morning, we -- and we
17 didn't -- we're in the -- did you guys --
18 did you guys get the -- the meeting minutes?
19 Does anybody have any -- any --

20
21 COMMITTEE MEMBER: Transcript.

22
23 MR. DAY: You have a transcribed
24 -- that looks like a court transcription,
25 didn't it? I was like, ooh.

1 MS. STREET: It -- it's done by a
2 Court Reporter.

3
4 MR. DAY: Yeah -- oh, so it was.

5
6 MS. STREET: Mm-hmm.

7
8 MR. DAY: That's why it looked like
9 that.

10
11 MS. STREET: Yeah.

12
13 MR. DAY: Does anybody have any --
14 anything to add?

15
16 MS. PARKER: Erin, who's not here,
17 did -- does have a list of edits, just
18 corrections for acronyms and just some
19 verbiage changes. Nothing substantial in
20 terms of content. But just corrections.

21
22 MR. DAY: Okay. So we -- can we
23 get that, right?

24
25 MS. STREET: Mm-hmm.

1 MR. DAY: Okay. We'll send it to
2 Wanda. All right. So like I said, the
3 agenda's going to change. So hang in there.
4 I do want to open up with a little bit of
5 some of the things that happened over the
6 last couple of months.

7 We have -- and this is not
8 just the State, but we want to talk a little
9 bit about what we had down in our region.
10 We had a little bit of a pediatric mass
11 casualty drill down in our area.

12 And I didn't want to let that
13 out early because I didn't want a bunch of
14 people down there with signs protesting. We
15 all know how that happens. So it -- it
16 happened at a school.

17 We did a school mass -- mass
18 casual -- mass shooting drill. And we had
19 run by the EMS, fire and the police
20 department.

21 So it went kind of the way you
22 would've thought it went with the police
23 department entering the school. Can I use
24 this? I can't. The school was out in
25 Pungo. And the problem was that the school

1 had entrances like this. So when you think
2 about how you would gather your patients,
3 how do you think that that went? Just like
4 you would think, right?

5 So the PD went in and the PD
6 did like all -- most PD -- even though they
7 trained really well together. I think they
8 did a really good job. They did train very
9 well together, PD and fire and EMS.

10 And it did take them a little
11 bit of extra time to get the first patient
12 seen by EMS. Which has been right along
13 with how things have been going.

14 It takes a little bit more
15 than just one drill to get PD to do -- to
16 really play well with EMS and fire. You
17 can't expect that in one drill. What
18 happened was they started bringing patients
19 here, here, here and here.

20 So it was kind of -- so like I
21 said, one drill does not make great team
22 work, but it's a work in progress. It's a
23 work in progress. Not it. Wasn't me. Like
24 Loretta and I when we teach, it's not me.
25 It's not my phone. So there's a lot of work

1 to do. And the -- one of the really great
2 things is we've done a lot of training
3 between Virginia Beach EMS, the hospitals
4 and Virginia Beach Police Department.

5 So there's a great camaraderie
6 there. And this is only going to go in the
7 right direction. So -- but with -- when it
8 comes to kids and it comes to schools, you
9 really -- you really want to get this right.

10 So -- questions on that?
11 Questions -- does anybody have any
12 questions? Anyone have any -- any other
13 drills that anybody was part of? Chief, do
14 you have anything that had -- chief --

15
16 COMMITTEE MEMBER: No. No, I still
17 don't want to waste the work product. Last
18 time we did it, it took over 45 minutes
19 before --

20
21 MR. DAY: Right.

22
23 COMMITTEE MEMBER: -- we could get
24 rolling. So we were --

1 MR. DAY: Well, we were going in
2 the right direction, we really were.

3
4 COMMITTEE MEMBER: They'll
5 straighten it. The police are all about
6 moving --

7
8 MR. DAY: Yeah.

9
10 COMMITTEE MEMBER: -- moving
11 bodies. I can just tell you we had a little
12 problem.

13
14 MR. DAY: You walk in right then
15 and talking -- we're talking about that
16 pediatric -- so we are going in the right
17 direction.

18 It's just -- it's going to be
19 a -- a lot of work in progress. And it's
20 far better than our Sandbridge pediatric
21 debacle that -- that happened.

22 So how is -- is anybody else
23 doing straight pediatric mass casualty
24 drills in the region -- in your regions? I
25 recommend that that be something -- because

1 this is -- listen to this, you here?

2
3 MS. COWLING: We -- yes. All of
4 our coalitions have to create a pediatric
5 surge annex this upcoming budget period,
6 which would be -- begins July 1 to June 30,
7 2020.

8 So that's something that we
9 just talked about this week amongst our
10 team. Determining how that's going to look
11 in the regions and then determining how to
12 coordinate across six regions.

13 Because likely a large
14 pediatric disaster is going to span out
15 beyond just one general area.

16
17 MR. DOWLER: Keith Dowler with
18 Northern Virginia Hospital Alliance. I
19 follow instructions. Yes, we -- we've table
20 topped it.

21 We're table topped a regional
22 pediatric MCI in the last year, 18 months.
23 And just looking at the allocation issues
24 that we face, the surge not only capacity
25 but capabilities of emergency departments

1 that say on a normal basis they don't treat
2 kids. But they do today in a type of MCI.
3 It was particularly interesting.

4 The tactical piece for
5 on-scene MCI and how that translates to
6 appropriate patient allocation is definitely
7 something we want to learn more about.

8 And I think the only way we
9 can do that is probably going beyond table
10 top exercises. But I would definitely
11 advocate, at least at the beginning, for a
12 phased approach towards a more full scale
13 type exercise.

14
15 MR. DAY: And this was on a
16 weekend, not during school time. And I
17 think if you don't -- you don't get into
18 either using a youth center, a school -- you
19 know, an elementary school -- because high
20 schools are not kids.

21 High schools are adults. You
22 know, using an elementary school and -- you
23 got to keep it quiet because like we talked
24 about. If you don't -- if you don't keep it
25 quiet, you're going to have the -- all the

1 crazies out there coming to -- with their
2 picket signs -- and the anti-guns. If you
3 want a good -- and they -- Beach EMS, they
4 -- and the fire, they did a great job
5 keeping that quiet.

6 And was it -- were able to run
7 a really good drill. And they -- but they
8 had to do it out in Pungo where, you know,
9 it's away from everybody. So that you don't
10 have a lot of lookies [sp] when they're
11 setting it up.

12 But to be able to get -- and
13 you got to get good actors. You got to get
14 these kids in there to -- to actually have
15 real live kids to do this thing. And it --
16 I think it was really -- a would've run --
17 run -- really well run -- yes, sir.

18
19 MR. GIEBFRIED: I just had a
20 question, and a follow up on this drill.
21 You said you had actors. But what about
22 family members who respond once they hear
23 that a disaster's occurred.

24
25 MR. DAY: That wasn't part of this

1 group. That wasn't -- that wasn't part of
2 this group. That wasn't built in. That
3 wasn't where they were looking -- looking at
4 for this.

5
6 MR. GIEBFRIED: And one follow up
7 on that. The movement of the number of
8 individuals from the facility who -- areas
9 to be cared for. Was it considered to use
10 just the ambulances, or was it considered
11 the possibility of having to move by bus?

12
13 MR. DAY: We didn't -- we didn't
14 move casualties this time. But we have --
15 in our region, we have the ability to move
16 ambulances, ambulance buses. We have at
17 least one helicopter we could've called in.

18 The multiple -- we have their
19 county, we have life -- helicopter from up
20 in -- by Riverside. We -- just because of
21 -- a bus.

22 Like I said, the hospital has
23 one. Virginia Beach EMS has one.
24 Chesapeake has one. We have assets to move
25 the children.

1 COMMITTEE MEMBER: Do y'all have an
2 after action report --

3
4 MR. DAY: We will.

5
6 COMMITTEE MEMBER: -- of what you
7 do?

8
9 MR. DAY: And we will have one to
10 bring.

11
12 DR. BARTLE: I think one thing that
13 someone made clear on trying to figure out,
14 you know, pediatric disaster plan. What
15 exactly is our pediatric capability?

16
17 MR. DAY: And that's true. This
18 was more for the -- more for PD and fire and
19 EMS at that -- that point. We hadn't moved
20 it up to -- because what I still wanted to
21 do in -- CHK's not here.

22 It's really hard and -- and
23 I'm really -- I got to get Ann Kuhn to
24 really get that involved. And -- because
25 this is where -- and this is going to go

1 into the next part of what I want to talk
2 about, is the pediatric care part. You
3 know, CHKD is now a trauma center. But you
4 look at it, it's not VCU's pediatric trauma
5 center.

6 It's not Northern Virginia's
7 pediatric trauma center. It's not
8 Carilion's pediatric trauma center. It's
9 still --

10
11 MS. BROWN: One clarification.
12 Northern Virginia doesn't have a pediatric
13 trauma center.

14
15 MR. DAY: Oh, it doesn't?

16
17 MS. BROWN: No.

18
19 COMMITTEE MEMBER: No.

20
21 MR. DAY: Oh. Well, no, it goes
22 into Washington, right, DC.

23
24 MS. BROWN: DC, Children's
25 National.

1 MR. DAY: Children's National. So
2 CHKD is still pretty small when it comes to
3 -- and their brand new at pediatric trauma.
4 So we would still be looking at a lot of
5 help from the adult -- true adult trauma
6 centers trying to take care of those
7 pediatric care -- those pediatric kids. So
8 and then we would be looking at moving out
9 of the region. Yes, ma'am.

10
11 COMMITTEE MEMBER: Okay, sorry,
12 Mark. Where did you get your volunteers
13 from? Did you use a Boy Scout troop, did
14 you use staff?

15
16 COMMITTEE MEMBER: I -- I wasn't --

17
18 MR. DAY: I -- I think it was -- in
19 my -- what is that? Medical --

20
21 COMMITTEE MEMBER: MRC.

22
23 MR. DAY: Yes, MRC.

24
25 COMMITTEE MEMBER: MRC?

1 MR. DAY: Yeah. It was MRC.

2
3 COMMITTEE MEMBER: So kind of going
4 back to -- to Dr. Bartle's comment. And
5 looking at maybe not specifically the
6 individual exercises that go on, but
7 starting to look statewide as to what our
8 capabilities are.

9 Dan, I don't know if you would
10 be able to touch at all on just a little bit
11 of the work that you've done in pediatrics,
12 in terms of that assessment. If you got a
13 pretty good picture of what the capabilities
14 are in your regions.

15 And then any of the other
16 folks in your regions, if you have that
17 knowledge now or where would we kind of
18 start with that type of an assessment.

19
20 MR. GRAY: Yeah. I mean, we did
21 the assessment. And then, you know, kind of
22 the peds thing bubbled up, that's something
23 that we wanted to work on. And so we -- we
24 looked at those assessments and then -- and
25 then -- just the numbers that came, I kind

1 of knew that we weren't that good.

2
3 COMMITTEE MEMBER: And who -- who
4 did those assessments?

5
6 MR. GRAY: This was the -- he was
7 here the first meeting. David Edwards.

8
9 COMMITTEE MEMBER: EMSC.

10
11 MR. GRAY: Yes.

12
13 MR. DOWLER: Peds readiness?

14
15 MR. GRAY: Pardon me?

16
17 MR. DOWLER: Peds readiness.

18
19 MR. GRAY: Right, right. So what
20 we found out in our region, something
21 that -- contributing factors to the overall
22 grade, per se, from each of facility is some
23 of the questions were a little tricky. And
24 -- and the actual facility was answering
25 them incorrectly. They were reading the

1 questions incorrectly. So that's what they
2 all worked with David with in trying to --
3 what -- what is the answer you're really
4 trying to get out of this question.

5 Because once we learn that,
6 then we re-did the assessment. Then the
7 hospitals and the folks that took the
8 assessment were like, oh. Okay.

9
10 COMMITTEE MEMBER: What was the
11 confusion?

12
13 MR. GRAY: I don't -- it's been two
14 years ago. And then my long term care
15 coordinator, that -- she's the one that
16 really had handled that assessment.

17 So I don't want to even try to
18 answer that question for you without having
19 something to look. I'm sorry.

20
21 COMMITTEE MEMBER: I'm just curious
22 because for National EMSC program had all
23 these questions and the -- the survey. So
24 if it's something that's confusing, they
25 need to know --

1 MR. GRAY: Right.

2
3 COMMITTEE MEMBER: -- to roll it
4 out.

5
6 MR. GRAY: I think David had pushed
7 that up because, you know, we -- we pointed
8 out the issues they had answering the
9 questions. So when we re-did the
10 assessment, our numbers went down -- which
11 was expected.

12 I expected that because I --
13 when I saw those initial numbers, I was like
14 -- and we're not that good at pediatrics in
15 rural southwest Virginia.

16 We're just not. So with that
17 stand to is, what kind of supplies, what
18 kind of inventory did we have at each
19 facility.

20 And how do we kind of -- and
21 we're still working on that because a lot of
22 facilities are a lot different across the
23 board in -- from one side of my region to
24 the other. But we're trying to standardize
25 it, at least a certain par level of

1 pediatric supplies in the facility. And
2 then we're trying to do education with
3 pediatrics as well to help up -- up the
4 capabilities of treating the peds, you know,
5 in the event of a disaster.

6 So I admit it's an ongoing
7 project. But it's been a good project.
8 It's been very eye-opening, not only to me,
9 but to the coalition group in each hospital
10 as well.

11 And I can -- you know, I can
12 pull up some more information for the next
13 meeting or whatever you guys want me to do
14 for that. For more -- more details of what
15 we've done.

16
17 COMMITTEE MEMBER: Are you going to
18 use those assessment results to help with
19 your pediatric surge annex?
20

21 MR. GRAY: Absolutely. Absolutely.
22 I -- I just made a note as we were talking.
23 I want to get back there and revisit those
24 things and get the dust off of them, and
25 digest that again.

1 MR. DAY: Because one of the things
2 -- oh, yes, sir.

3
4 MR. GIEBFRIED: I just had one for
5 [unintelligible].

6
7 MR. DAY: Yeah.

8
9 MR. GIEBFRIED: When you said
10 equipment and finding whether or not you had
11 the right pediatric equipment on your
12 ambulances to respond, what have you done to
13 change that as far as adding to your supply,
14 or when you get the call, you know you --
15 you're grabbing certain equipment before
16 you're going out? And how does that effect
17 your time to respond?

18
19 MR. GRAY: Well just simplistic, a
20 couple of things that we found. We had a
21 couple of hospitals where they were having
22 issues with -- from pounds to kilograms.
23 There was a big issue there. And they
24 couldn't measure, I guess, in kilograms is
25 where you really -- yeah. So that was huge.

1 I mean, something that simple was huge.

2
3 MR. DAY: One of the things --

4
5 COMMITTEE MEMBER: We've got a lot
6 [unintelligible].

7
8 MR. DAY: Yeah. If this is a -- if
9 this is a push this year, if the coalitions
10 have money for training, we can push the
11 EMP-C course for the ER's, even non --
12 non-trauma centers, but the ER's period.
13 What do you think, Kelly?

14
15 MS. RUMSEY: It's -- it's a tough
16 year for EMP-C.

17
18 MR. DAY: I know because you just
19 changed.

20
21 MS. RUMSEY: And I'm the only
22 course director at my facility.

23
24 MR. DAY: I mean, we've got two
25 courses this year in Hampton Roads. I don't

1 know what Lou Ann's got.

2
3 COMMITTEE MEMBER: Like we could do
4 [unintelligible], we can get in contact with
5 about --

6
7 MR. DAY: Because that's going --

8
9 (At this time, several committee members
10 began talking at once.)

11
12 MR. DAY: -- pediatrics course.

13
14 COMMITTEE MEMBER: I have not --

15
16 MS. PARKER: I don't know anything,
17 to be honest, about the course.

18
19 COMMITTEE MEMBER: Okay.

20
21 MS. PARKER: But the coalitions
22 have a pretty structured budget process
23 where their coalition -- their -- their
24 projects need to be identified based off of
25 their HVA's, based off their strategic plan.

1 And if it's a need that's identified in the
2 coalition, then the members of the coalition
3 -- who are the hospitals and -- will
4 identify that need.

5 And it'll be put into the
6 budget. So we don't really direct where
7 their funding goes unless if it is a
8 strategic priority --

9
10 COMMITTEE MEMBER: How long does
11 that take?

12
13 MS. PARKER: -- put down benefits.
14

15 COMMITTEE MEMBER: How long does
16 that --

17
18 MR. DAY: Should've been already
19 done.

20
21 MS. PARKER: It's currently in for
22 next year, so we're almost finished with the
23 budget process for -- for the next year.
24 Now that doesn't -- that doesn't mean to say
25 -- I mean, you guys speak up here. Because

1 it's your -- they're your budgets. I didn't
2 mean to say we can't do it, but --

3
4 COMMITTEE MEMBER: Was the focus on
5 hospital side education or EMS?

6
7 COMMITTEE MEMBER: Right.

8
9 MR. DAY: Yes. Yes.

10
11 MS. RUMSEY: So I mean, there's
12 also the EPC course for that.

13
14 MR. DAY: Yep, for pre-hospital.

15
16 MS. RUMSEY: Pre-hospital, the EM
17 -- and AEMT course. So --

18
19 MR. DAY: Right.

20
21 MS. RUMSEY: They are both --
22 they're both --

23
24 MR. DOWLER: They're bumped.

1 MS. RUMSEY: I don't know, does
2 anybody teach -- is it PEP or are there
3 other variations on that?
4

5 MR. DOWLER: No. PEP was in place
6 when EPC --
7

8 MS. RUMSEY: Okay. Totally
9 deleted? Okay.
10

11 MR. DOWLER: I'm curious -- I'm
12 curious to know, the assessment is
13 interesting to me in particular. Aside from
14 stuff staffs face, the usual MCI questions
15 that we ask when we're trying to figure out
16 what our surge capability asset is.

17 What else would that -- what
18 else would that assessment look like? And
19 how could we standardize it in a way that we
20 could get meaningful results from across the
21 entire state, maybe by region, based on
22 what's around a trauma center. But I think
23 it's important to note, as the lady had
24 mentioned back -- in the back mentioned,
25 rather, Inova Fairfax Hospital, we are an

1 adult trauma and pediatric center. We're
2 not a pediatric trauma hospital. But that
3 doesn't mean we don't do pediatric trauma
4 almost every day.

5
6 MR. DAY: Yeah.

7
8 MR. DOWLER: So how do we strip
9 away, to some degree, the ACS designations,
10 the VDH designations and just look at what
11 can you actually do today.

12
13 MR. DAY: That's what the peds
14 readiness --

15
16 MS. RUMSEY: Correct.

17
18 MR. DAY: -- starts to look at.
19 And I think this -- that's a beginning
20 level. And it comes up like someone --
21 where what has been done, once the facility
22 has learned what they -- where they rank in
23 all this. Dave, can you give us a -- give a
24 brief summary on what the peds readiness
25 survey looked at.

1 MR. EDWARDS: When it's coming to
2 me or --

3
4 MR. DAY: Well, what is already
5 known that -- I think it's a new process
6 that --

7
8 MR. EDWARDS: Oh. The last version
9 -- they tried to stay the same. And a part
10 of what they -- they ask emergency
11 departments is whether they have a specific
12 pediatric component to -- in their disaster
13 plans. And whether they exercise it or not.
14 And -- and Dan would -- would remember that.

15
16 MR. GRAY: Yeah. And now you --
17 you're here now, thank goodness. They were
18 asking me some questions. I was like,
19 where's David?

20 I think why now I remember one
21 of the big components, too, was to have what
22 they called a pediatric champion at your
23 facility --

24
25 MR. EDWARDS: Right.

1 MR. GRAY: -- that stayed on top of
2 the supplies and the continuing education
3 and checking all the boxes.
4

5 MR. EDWARDS: And they consider
6 that to be one of the -- one of the most
7 important things.
8

9 MR. GRAY: Right.
10

11 MR. EDWARDS: To have a -- both a
12 physician and a nurse in that role at the
13 hospital. And actually, I -- I can tell you
14 now that they're doing the next pediatric
15 readiness assessment.

16 It's going to begin June 20th.
17 I mean, June in 2020 for four months. So --
18 and we're going to try to get everyone to
19 complete one of those to get a more complete
20 picture --
21

22 MR. GRAY: 2020, right? Is that
23 what you said, 2020?
24

25 MR. EDWARDS: Yeah.

1 COMMITTEE MEMBER: Correct.

2
3 COMMITTEE MEMBER: Correct.

4
5 MR. EDWARDS: Can you -- to sort of
6 answer your question. It's not to -- it's
7 more geared towards the hospitals aren't
8 seeing a lot of kids. You know, not your
9 big -- your medical centers like Inova or
10 UVa.

11 These are the smaller
12 community or very -- just turned that --
13 rural or less busier ER's. Because that's
14 where the ideas that the concerns that some
15 of the things are missed. So...

16
17 COMMITTEE MEMBER: That makes
18 sense.

19
20 MR. DAY: Yeah. I'm not as worried
21 about the trauma centers, because that's
22 built -- peds is built into the trauma
23 centers. It's their rural or your
24 non-designated service that -- that you
25 worry about.

1 MR. DOWLER: I think the -- the
2 concern with all this is that you have all
3 the -- the finance accent involving
4 pediatrics or a large number of pediatric
5 patients.

6 That number's going to be much
7 less than the number of adults that will
8 overwhelm your resources. And at what point
9 do they go from the more community level
10 hospital into the medical center, and how do
11 you do it.

12 So somewhere out in a rural
13 area, they may go to Inova, being
14 transported up there. And at what point do
15 you do that, how do you do it? Is some of
16 -- resources are not always there.

17 And if you have five kids,
18 does that community [unintelligible]. So if
19 someone come to your ER directly, it's not
20 that. It's that you're the next level.

21
22 MR. DAY: Right.

23
24 MR. DOWLER: And depending on
25 what's going on, you -- I don't know what

1 your criteria is going to the next level,
2 throw the peds to Children's. But that's
3 what this is trying to look at. It's get --
4 is this -- it needs to be beds and state.

5
6 MR. DAY: It got to be what? 20?
7 30? So -- and those will be filled.
8 Probably the big -- of course, it's going to
9 be filled already. So --

10
11 COMMITTEE MEMBER: If it's four --

12
13 MR. DAY: Before we even get
14 started.

15
16 MR. DOWLER: So it's really looking
17 at that tolerance by community for acute --
18 acute pediatric. That makes sense. And --
19 and I think it would be pretty interesting
20 to see how that would cascade -- not just in
21 Virginia, but --

22
23 MR. DAY: There was a -- someone
24 did a -- describe a scenario, if it happened
25 a day -- not -- a trauma level where

1 everyone gets hurt. You know, some big
2 school area that bombed -- got hit with
3 something. What happens if these kids have
4 to go out of state?
5

6 COMMITTEE MEMBER: Because how many
7 pediatric medical center are in -- you know,
8 some states don't even have them. So how do
9 you -- how do you correlate that?
10

11 MR. DOWLER: So -- so there is an
12 explosion and likely to have a fair number
13 of burn injuries with that. We have -- in
14 the southern region, we're a part of the
15 southern region burn area and we -- there's
16 a number -- and this is in our mass casualty
17 plan that we can call and activate every
18 burn center from Texas to Virginia.

19 And then, they gather
20 information about how many beds they have,
21 how many can take pediatric patients. And
22 you go from there.
23

24 COMMITTEE MEMBER: Well, burns --
25 that's good, as far as your typical peds

1 trauma.

2
3 MR. DOWLER: Sure. But if it's an
4 explosion, it's -- that's something --

5
6 COMMITTEE MEMBER: Burn and trauma.

7
8 MR. DOWLER: -- the burn center
9 would need to be involved in.

10
11 COMMITTEE MEMBER: Yeah.

12
13 MR. DOWLER: And that -- and that's
14 -- I mean, that would be one answer to that
15 complicated question. So I -- I can get
16 that information and we can distribute it.
17 Because there's one number to call that can
18 activate the southern region.

19
20 MR. DAY: Yeah. Because even in
21 Hampton Roads, we're looking at -- we're
22 looking at going VCU and then south into the
23 -- the triangle, down to the -- Duke, Wake,
24 all that down there.

1 MR. DOWLER: Right. And I think
2 that's just as interesting --

3
4 MR. DAY: That's out of state.

5
6 MR. DOWLER: -- as knowing numbers
7 and what your capacities are. Know what
8 flow patterns already exist.

9
10 MR. DAY: Yeah.

11
12 COMMITTEE MEMBER: That's one --

13
14 MR. EDWARDS: And in fact, that
15 might be probably the lowest hanging fruit.
16 Just ask, where do you send referrals?
17 Where -- where do you send -- where -- where
18 do you send highest acuity cases which you
19 can't handle.

20
21 COMMITTEE MEMBER: Our first call
22 is to VCU to say we're calling right now.
23 We're trying to --

24
25 MR. DOWLER: And to do that by

1 facility, that could be powerful, Dave.

2
3 MR. EDWARDS: Oh, it -- yeah.
4 Yeah.

5
6 COMMITTEE MEMBER: We -- I'm sure
7 you guys have this as well. But we have
8 memorandums that --

9
10 MR. DAY: Yes.

11
12 COMMITTEE MEMBER: Understanding.
13 There's collaboration, up north as well. So
14 I think a hospital center and -- they have
15 the children's hospital near -- near them.
16 And then north of them is Hawkins. And some
17 other options as well.

18
19 MS. COWLING: It just recently --
20 Michelle Cowling -- eastern. And I work
21 close with Mark. CHKD just this past or
22 this current budget period did have an
23 emergency preparedness and response
24 training, intrinsically that they held at
25 EVMS. And they're actually getting ready to

1 post a trauma conference. So this was the
2 first year. So the funding from the
3 coalition is starting to flow in -- into
4 them.

5 And they're going to repeat
6 again next year because they had such a good
7 response or attendance, very high
8 attendance. And we are actually working
9 with them now to plan that coming exercise.

10 But again, like Keith was
11 saying, that phased approach starting -- we
12 got to start somewhere.

13
14 MR. DOWLER: Yeah.

15
16 MS. COWLING: It can domino.

17
18 MR. DAY: Yes, ma'am.

19
20 MS. COWLING: Just to the -- expect
21 education again. Another option is the
22 rural trauma team development course. It
23 has a small pediatric component. But the
24 whole kind of concept around RTCDC is that
25 the trauma center takes it out to the

1 non-trauma center and customizes it, to some
2 extent, to meet the needs of that facility.
3 So it is very much intended to meet the --
4 the rural or the critical access referral
5 hospitals' needs. And I know there are
6 several trauma centers across the state that
7 offer RTCDC.

8
9 MR. DAY: So that kind of builds in
10 -- I want to talk about the -- the moving
11 up, well, into the pediatric critical care.
12 And we talked about this a little bit last
13 time, moving into the ability to -- if you
14 want to say face-timing -- pediatric
15 critical care for the first 24 hours to
16 these -- these smaller facilities.

17 Ours being one of those. And
18 I had talked to -- I'm going to use our
19 facility as a -- as a point of contact here.
20 I talked to our critical care team because
21 one of the things we've been very happy with
22 is to move our kids over to CHKD. Been very
23 happy that they've been -- now a trauma
24 center. But if Hampton Roads has a problem,
25 CHKD is not going to be able to hold all

1 these kids. We're going to be back to
2 holding kids again. And our critical care
3 team's like, oh, my God. What are we going
4 to do?

5 So when I said we had talked
6 about the possibility of face-timing with
7 pediatric intensivists, they're like, oh, my
8 God. That would be fantastic.

9 How do we set this up across
10 the state -- in the state, being so we're
11 not crossing state lines. How can we do
12 this to set up in case something happens
13 where our intensive care now has half of --
14 half of the ICU with pediatric trauma
15 patients under the age of 12.

16 And they're having to hold for
17 maybe 24-48 hours until we can move them out
18 to another -- to a pediatric trauma center.
19 And they can have a pediatric intensive care
20 or a pediatric trauma intensivist assistance
21 to care for these patients.

22
23 MR. DOWLER: Mark, I don't know if
24 it's a place to start, but it might be
25 worthwhile to have a presentation from the

1 Northern Virginia EICU, which is a part of
2 the Inova Health System, but services the
3 entire region, as the focal point for
4 telemedicine carts, which are placed in all
5 of your emergency departments for the 17
6 hospitals in Northern Virginia.

7 With the push of a button, a
8 -- the -- our EICU will -- will come on
9 line. It'll be a voice and audio
10 experience. And they can easily patch it
11 through to wherever the specialist is that
12 we need to get a hold of.

13 And most often, it -- it goes
14 to one of the trauma centers. On -- in a
15 disaster situation, a physician called a
16 regional triage officer position is
17 activated where one of the ED physicians can
18 provide consult to anybody who needs an
19 extra set of eyes at any of the other
20 hospitals.

21 That whole concept was
22 presented, in fact, last week to the Wall
23 Street Journal down in DC from our director
24 in that department as a capability that we
25 should be looking at in the same way you

1 just described, as a statewide thing, as a
2 national thing. Why can't we activate these
3 resources? But my question in all of this
4 is, what are the limitations to that?

5 How much value does that
6 actually bring? And maybe it does bring a
7 lot to more rural hospitals. Maybe it's
8 more of a barrier.

9 Maybe it's just another thing
10 that's going to collect dust. I don't know.
11 I'm -- I'm interested in the thought.

12
13 COMMITTEE MEMBER: It's good no
14 one's asking the easy questions here.
15 There's -- so -- so we need systems that
16 talk to each other.

17 And we need people who
18 understand compliance and privileging and --
19 and how hospitals that aren't in the same
20 system can have practitioners talking to
21 each other.

22 So it -- it might be
23 worthwhile having someone here who is more
24 learned on -- on that compliance part of it.
25 And then having talked about this a lot, the

1 burn community. There's so many different
2 systems and there's cost with each and their
3 different apps. And not everything talks to
4 everything else.

5 So you -- you've got a great
6 system it sounds like. But should we adopt
7 that? Does everyone adopt it? I don't
8 know. So I think we need more information
9 on that.

10
11 MR. DAY: Just use face time.

12
13 COMMITTEE MEMBER: Well, that's
14 what I said. Well, Dr. Greenburg said -- he
15 goes, I can dial them up on my phone.

16
17 MR. DOWLER: Face time is not up to
18 compliant.

19
20 COMMITTEE MEMBER: It's not HIPPA
21 compliant. Right.

22
23 MR. DOWLER: You can't -- you can't
24 do that.

1 COMMITTEE MEMBER: You can't use a
2 Google doc.

3
4 MS. PARKER: You could.

5
6 COMMITTEE MEMBER: I think it would
7 open you up to other issues. And that's why
8 I think we need compliance, somebody who --
9 who knows more about that intrinsic issue.

10
11 MR. DAY: But he -- he said, you
12 know, I'm more than happy to do this. But I
13 need a -- I would want to have access to a
14 pediatric trauma critical care position --

15
16 COMMITTEE MEMBER: Sure.

17
18 MR. DAY: -- at some point.
19 Because something's going to come up that I
20 have to -- I need to ask somebody. I need
21 some -- what is it -- I need to phone a
22 friend.

23
24 COMMITTEE MEMBER: Yeah.

1 MR. EDWARDS: They're going to need
2 a way to document it all --

3
4 MR. DAY: Right.

5
6 MR. EDWARDS: -- as well.

7
8 MR. DAY: Right.

9
10 COMMITTEE MEMBER: Because now we
11 get people will call the center. And this
12 is what I have. What do you think I need to
13 do? And it's -- I'm not sure how other
14 places document.

15 We have a brief note to put
16 into the computer. And that's -- if they
17 come, that's great. If they don't, I'm not
18 sure what -- what happens to it. You know,
19 that's -- that's part of, I think, what he's
20 saying.

21
22 MR. DAY: Because burn would be the
23 same thing. If we had a massive burn thing,
24 they're not all going to get out of a -- a
25 facility in the first 24, maybe 48 hours.

1 They might need the same thing, a trauma
2 surgeon might need the same thing with a
3 burn physician.

4
5 COMMITTEE MEMBER: Right.

6
7 MR. DAY: Hey. This is what I got.
8 Am I doing the right thing, or do you think
9 I need to do something else?

10
11 COMMITTEE MEMBER: You put a camera
12 on the wound and you can talk about things.
13 And that's what we want to do in the future.
14 But we have -- we have to build that system.

15
16 MR. DAY: Right.

17
18 COMMITTEE MEMBER: We just started
19 that conversation couple weeks ago.

20
21 MR. DAY: Yes, ma'am.

22
23 COMMITTEE MEMBER: One of the
24 biggest thing we really want to do -- I
25 think is the biggest thing, the -- the

1 equipment and having that on hand.

2 Especially when you're -- we've had damage
3 control time. Especially for pediatrics.

4 What is the equipment I need
5 to have on hand that's pediatric sized to
6 get through this damage control period that
7 -- what is it? That -- you know, kind of
8 damage control.

9 You know, I always have the
10 adults. That's what I have for a lot of --
11 so to do my damage control. If you only
12 really have had damage control period of
13 time, that window.

14 Because I can eventually get
15 them to an ICU. Right? Because I can find
16 an ICU eventually doing -- some are right in
17 the middle of equipment anywhere, right?
18 Even Afghanistan, I can get them from
19 somewhere eventually, right?

20 Falling in eventually. But
21 I'm doing damage control and we'll network.
22 I need pediatric. When we were in
23 Afghanistan, I got -- I was able to do -- I
24 had -- I go -- I knew I had adults, but I
25 was getting kids occasionally. I'm like, oh

1 crap, how much -- a little bitty things that
2 I need to have on hand. But if we got peds,
3 we were like, Holy crap.

4 So we -- even in here, we got
5 to figure out what is the total damage --
6 for -- how much volume of pediatric things
7 do I need to have on hand?

8 That's what we need to figure
9 out for the -- for the State of Virginia.
10 What is my surge for an emergency when that
11 bus rolled over full of kids.

12 I need to have my hand on my
13 facility to care for the -- the victims. So
14 trauma -- but damage control window, if I
15 can get it to CHKD or wherever to manage it.
16 They need smaller whatever.

17 But we can't put anything on a
18 pediatric patient. I can't do that. I need
19 to have the smaller level of things. So
20 what if I surge and get to that?

21 That's -- I think that's the
22 bigger question. Because I can eventually
23 get them to a hospital somewhere else, send
24 them to maybe another state or somewhere
25 like that. That you can eventually get

1 into. But what about you taking care of
2 them in the mean -- the meantime.

3
4 MR. EDWARDS: That's sort of what
5 we -- Gray needs to bring this --

6
7 MR. GRAY: Right.

8
9 MR. EDWARDS: -- assessments for
10 y'all to look at. And then -- and some
11 places are better. They're more interested
12 in doing it.

13 But they have to keep that
14 interest up. Because if they don't use it
15 and then they look at and go, why are we
16 doing it.

17 But you have to understand,
18 this is something that's not -- it's like
19 any other equipment. You may not use it
20 frequently, but you have to have it.

21
22 COMMITTEE MEMBER: So we have these
23 cachets in equipment spread around the
24 state. Does that have pediatric equipment
25 in it?

1 COMMITTEE MEMBER: The stockpile?

2

3 MR. EDWARDS: The -- the burn

4 cache.

5

6 COMMITTEE MEMBER: No. It just has

7 --

8

9 MR. EDWARDS: Wound care.

10

11 COMMITTEE MEMBER: Yeah, I don't
12 think it's anything pediatrics specifically.

13

14 COMMITTEE MEMBER: I want to call
15 it correctly.

16

17 MS. STREET: Can y'all speak up?

18

19 MS. PARKER: We couldn't hear.

20

21 COMMITTEE MEMBER: Oh. The burn
22 kits that are in the regional cache, I don't
23 think there's anything pediatric specific in
24 there.

25

1 MR. EDWARDS: Not specific.

2
3 MS. PARKER: Okay.

4
5 COMMITTEE MEMBER: I mean, even the
6 critical care kits, I think, is adult, like
7 a 7.0 ET tube and a full size Ambu bag.

8
9 COMMITTEE MEMBER: So should we add
10 that to those caches?

11
12 COMMITTEE MEMBER: Well at one
13 point in time, there were multiple Broselow
14 kits in the region -- at least in central
15 Virginia. However, they all expired and
16 there was no flow to replace them.

17 So I think it has been done
18 once before. But I'm not sure how it's been
19 maintained.

20
21 COMMITTEE MEMBER: Okay.

22
23 MR. GRAY: That's one of the things
24 we looked at after our assessment. We're
25 talking about getting all the hospitals that

1 are rural. You know, there's needles that
2 would expire because no one used them. We
3 got a pretty big health system now. And to
4 -- I mean, go for size.

5 But at any rate, we're looking
6 across the board at the supply chain
7 management, too, how -- how could we
8 effectively use these larger health systems
9 to help mitigate some of the higher costs of
10 those things -- exactly what you said. We
11 don't use them, but you need them.

12
13 COMMITTEE MEMBER: Yeah.

14
15 MR. GRAY: And it's not, you know,
16 it's not if you buy the stuff that you have
17 to buy it. And how can you do that more
18 cost effectively and the day we know we're
19 going to have to throw them out, which is
20 bad.

21
22 COMMITTEE MEMBER: But can -- could
23 you be able to maintain them --

24
25 MR. GRAY: Right, yeah.

1 COMMITTEE MEMBER: -- with the cost
2 of those salves and creams is outstanding.

3
4 MR. GRAY: Right.

5
6 MR. DOWLER: I think that's an
7 important point. And we've seen it time and
8 time again. And it was mentioned that
9 caches expire.

10 And although we -- we hope
11 they don't and we may put in some plan for
12 how they won't, maybe -- I don't know what
13 that answer is. I know it in -- in my
14 space, we try to just up the par level.

15 And that naturally adds a
16 little bit. And although the par level
17 doesn't necessarily reflect our volume for
18 the stuff that we use, just a 10% increase
19 on par is going to make a big difference.

20 I'm not -- and then -- and
21 then the other -- the issue with caches is
22 unless you're putting them in every single
23 emergency department, it's going to take
24 hours to get there. And by then, you're out
25 of damage control. I just -- the cache

1 piece concerns me as I've seen far too many
2 millions of dollar go -- go to waste because
3 it's not rotated and not taken care of.

4
5 MR. DAY: Mm-hmm.

6
7 COMMITTEE MEMBER: The point-
8 counterpoint is we already have it. And
9 it's already in the system where it's being
10 replenished.

11 So it might be worthwhile to
12 get more information about it before we make
13 a decision where -- where are they, what is
14 in each cache and we --

15
16 COMMITTEE MEMBER: How's it
17 rotated.

18
19 COMMITTEE MEMBER: -- we could go
20 from there. Yeah. I think that's an
21 important piece. Just -- just with the
22 patient flow, how are the resources managed
23 for the resources you do have that can
24 address pediatrics, too.

1 COMMITTEE MEMBER: It'd be kind of
2 nice if there's knowing something's
3 happening, we can forward what you need to
4 that place. Sort of like FedEx.

5
6 (At this time, several committee members
7 began talking all at once.

8
9 COMMITTEE MEMBER: But I mean,
10 that's -- that's --

11
12 COMMITTEE MEMBER: Best of any
13 concept. We could.

14
15 MR. DAY: Yeah.

16
17 COMMITTEE MEMBER: Explore your
18 contracts with Amazon Prime. Now one-hour
19 delivery for some gauze. I mean --

20
21 COMMITTEE MEMBER: And that's good.

22
23 MR. ASHLEY: And we see hospitals
24 all -- this is Patrick Ashley. But we see
25 hospitals all the time courier things back

1 and forth, whether it's medication or a
2 thing of CroFab, you know, the -- you know,
3 that happens all the time when somebody
4 doesn't have enough. It's -- things are
5 moving all the time. So we just need to tap
6 into those.

7
8 COMMITTEE MEMBER: Can it get there
9 quick enough for the damage control?

10
11 COMMITTEE MEMBER: Well, we have
12 the -- yeah, we ought to be -- we ought to
13 have the ability -- not having the ability
14 to transport a patient anywhere. Is that
15 what you --

16
17 MR. DAY: Well, it's stuff.

18
19 COMMITTEE MEMBER: Huh?

20
21 MR. DAY: Stuff.

22
23 COMMITTEE MEMBER: Things.

24
25 MR. DAY: Initial -- initial care

1 --

2
3 COMMITTEE MEMBER: Some patients
4 been transported immediately. Some of them
5 need to be stabilized.

6
7 COMMITTEE MEMBER: No, I get that
8 -- no, I got that part.

9
10 COMMITTEE MEMBER: Yeah. But the
11 question is, you know, once you decide who
12 that's going to be, the ones that's staying
13 behind -- the less critical ones.

14
15 MS. PARKER: So for -- for purposes
16 of this group, and also kind of for our
17 health care coalitions because there's --
18 there's certain objectives that I think we
19 are supposed to meet here.

20 We have coalitions who are
21 supposed to meet certain objectives, and so
22 I kind of want to maybe talk about how we
23 can help each other meet those objectives.
24 Some of the objectives of this group are to
25 help inform state plans --

1 COMMITTEE MEMBER: Right.

2
3 MS. PARKER: -- which is exactly
4 what the coalitions are working on in this
5 next year for pediatrics. And that would --
6 that would roll up to the State. I mean,
7 we've heard a lot about assessments.

8 We've heard a lot about the
9 planning, you know, kind of doing a baseline
10 study of where our capabilities are at.
11 Kind of doing a baseline study of where the
12 normal transfer of pediatric patients goes.

13 We've talked a lot about
14 training exercises and then stuff. Where --
15 where do we start from this perspective?
16 Like what can this group inform the State
17 on, or what should we work on?

18
19 COMMITTEE MEMBER: The right
20 questions. Because it's easy to ask
21 questions. I think it's hard to ask the
22 right questions and looking -- the deference
23 to some expertise on the medical and
24 clinical side from our nursing and physician
25 partners, I think, would go a long way to

1 building a meaningful assessment. Sorry,
2 was that --

3
4 MS. PARKER: No.

5
6 COMMITTEE MEMBER: I would say a
7 lot of this work has been done, especially
8 with the EMS-C peds ready, the capabilities
9 have been assessed. There's a document from
10 EMS-C, the hospital readiness checklist.

11 And I think that was, for us,
12 where we started. It's -- it's a GAP
13 analysis. But every hospital has to look at
14 what's -- what they have individually.

15 So is there a way to work with
16 your hospital partners to push that out and
17 say, we really -- you really need to look at
18 what works for you. Because what works at
19 VCU isn't going to work in rural southwest
20 Virginia.

21
22 MR. DAY: Right.

23
24 COMMITTEE MEMBER: And -- and
25 conduct that internal GAP analysis between

1 stuff and people and spaces. And then come
2 up with what their needs are. And I think
3 that's where the coalitions help to fill
4 those gaps, if the hospital can't fill them
5 individually.

6
7 COMMITTEE MEMBER: I think that'd
8 be us to --

9
10 COMMITTEE MEMBER: Does anybody
11 else work with that document? You don't
12 count.

13
14 MR. EDWARDS: I've been told that.

15
16 MR. DAY: And if nothing else,
17 encourage the hospitals in your area, you
18 know, what needs to be done. And we have a
19 good -- what is it, like 98-97% return?

20
21 COMMITTEE MEMBER: For the -- for
22 the last time for participation?

23
24 MR. DAY: Yeah.

1 COMMITTEE MEMBER: 100% of civilian
2 hospitals.

3
4 MR. DAY: Okay.

5
6 COMMITTEE MEMBER: I'm thinking
7 Dave.

8
9 MR. GRAY: I think one of the big
10 things with the assessment as well and one
11 of the things we looked at that's free is
12 the annual awareness of pediatrics.

13
14 MR. DAY: Yes.

15
16 MR. GRAY: Just -- just the simple
17 fact that someone goes in there and opens
18 the Broselow cart and counts the pieces and
19 the parts and pays attention. And it's --
20 you know what I mean -- it's just fresh on
21 your mind every year.

22 I think that's huge and that's
23 free. I mean, that's -- you know, it's kind
24 of like education is what kind of way I look
25 at it.

1 MR. DAY: That's -- well --

2
3 MR. GRAY: I mean, obviously we
4 need to go up and beyond of that. But I
5 mean, that's -- that's --

6
7 COMMITTEE MEMBER: -- champion is
8 supposed to be doing this.

9
10 MR. GRAY: Yes. Yeah.

11
12 COMMITTEE MEMBER: That'll be a
13 huge step forward is if each hospital would
14 designate a pediatric champion.

15
16 MR. GRAY: And that was one of our
17 huge problems that we had that no one
18 checked that box. I'm like, well, Kelly
19 does it. Well, I know that Robert does it.
20 That's what it was.

21
22 COMMITTEE MEMBER: Where did you
23 end up? Did you get most of them to do
24 that?

1 MR. GRAY: Yes. I don't think we
2 got them all that failed yet. I know we
3 have issues in our region with --

4
5 COMMITTEE MEMBER: Sure.

6
7 MR. GRAY: -- contracted staff and
8 -- they move around and they were there, and
9 now they're gone. It's just -- just a
10 revolving door, you know.

11 But I mean, it's something we
12 -- it obviously was a gap we identified.
13 And it's something that we're working
14 towards, so if we can get there and we put
15 the --

16
17 MS. PARKER: Ryan, Robert, you guys
18 have any thoughts on -- on where you're
19 going to start for your pediatric surge
20 plans? Or -- I don't know if you thought
21 that far out yet. I mean, that's a new --

22
23 COMMITTEE MEMBER: Not completely,
24 other than the fact that we are reaching out
25 to the Pediatric National Coalition. We

1 actually have one of our staff members
2 that's a member of that. We're actually
3 going to talk to them and find out what is
4 the best practice that's been developed by
5 the coalition and work from there.

6 When we do our surge plan that
7 we're going to look at for next year -- that
8 we're budgeting for -- that's part of it
9 that's included.

10 And then in November, we're
11 actually bringing back the pediatric
12 disaster training course that's offered by
13 TEEX. We're bringing it back for a second
14 time.

15
16 MR. HAWKINS: Similar to that --
17 this is Robert Hawkins from near southwest.
18 We're going to look at the pediatrics and
19 disaster course at at a minimum. That seems
20 to be the most readily accessible training
21 course.

22 But there are others out
23 there, so we're going to have to explore
24 some of those options. And with the new
25 requirement of having a physician or a

1 clinical consultant to our coalitions, our
2 operational strategy at this point is to
3 create a physician work group that's going
4 to be able to give us that subject matter
5 expertise based on different disciplines to
6 advise our coalition which direction to go.

7 And I'm even open to exploring
8 -- it's something I may speak of fondly is
9 actually doing a pediatric disaster work
10 group to start informing us as to how we
11 need to write our -- our regional plans for
12 this next fiscal period.

13
14 MS. PARKER: I can't think of where
15 to go from here. So you know, I don't know
16 if we start with those basic assessments we
17 -- do you -- do you guys have all those in
18 the regions? I know the -- the EMS-C
19 result?

20
21 COMMITTEE MEMBER: I'm sorry.

22
23 MS. PARKER: I was asking the folks
24 in the coalitions if you guys have the EMS-C
25 results from the last survey that was done.

1 I know, Dan, you do. But --

2
3 MR. GRAY: Yeah, I do.

4
5 MS. PARKER: Okay.

6
7 COMMITTEE MEMBER: Never seen them,
8 don't know where to get them.

9
10 MS. PARKER: Okay. We'll
11 definitely share -- share those -- I think
12 that'll be a good place to at least some of
13 the discussion.

14
15 MR. GRAY: It would be my
16 recommendation. I mean, they -- they will
17 give a lot of information at the end of the
18 day and give you some punching and some
19 direction where each facility in your region
20 might need to go. So I mean, I recommend
21 that everyone take those.

22
23 (Several committee members started talking
24 all at once.)

1 COMMITTEE MEMBER: -- natural
2 referral patterns --

3
4 COMMITTEE MEMBER: Yeah.

5
6 COMMITTEE MEMBER: -- that's
7 already there.

8
9 COMMITTEE MEMBER: Except my -- if
10 it works right, if it's not --

11
12 COMMITTEE MEMBER: It'll be a place
13 to go from again.

14
15 COMMITTEE MEMBER: Because I think
16 sometimes referrals are made on various
17 reasons. So it might be the best way to
18 score that if it's where you want to take
19 it. Sounds like you rather than not be.

20
21 MS. PARKER: When was the last
22 survey done?

23
24 MR. EDWARDS: When was the last one
25 done?

1 MS. PARKER: Yeah.

2
3 MR. EDWARDS: 2016.

4
5 MS. PARKER: '16. Awesome, thank
6 you.

7
8 MR. EDWARDS: The next one is next
9 year. The difficulty is going to be getting
10 a good contact list to send it out to,
11 email-wise. It's designed to go to like a
12 nurse manager of an ER.

13 It doesn't have to be that
14 person, but that's kind of who it's aimed
15 at. But our -- it's horrible trying to get
16 to the right person at each hospital.

17
18 COMMITTEE MEMBER: Does the
19 coalition have that information?

20
21 MR. DAY: Well if not, the -- the
22 regional EMS councils have those -- have the
23 nurse manager contacts.

24
25 MR. EDWARDS: That's -- I will

1 double check and see how complete that is.
2 Because I thought that -- I thought that in
3 the past the list happened to be complete.
4 So thank you, that's a --

5
6 MR. DAY: Yeah.

7
8 MR. EDWARDS: -- good point.

9
10 MR. DAY: Okay. So the other thing
11 that I wanted to talk about coming out of
12 the -- the meeting out of Vegas was blood
13 products. And I just talked to
14 Dr. Aboutanos this morning.

15 We kind of -- we talked about
16 this at our trauma program manager meeting,
17 our last one. And I was very interested to
18 find -- I kind of polled everybody in the --
19 in the state and found out some very
20 interesting things.

21 Because we were pushing --
22 what I'll -- I'll open this up with, we were
23 using whole blood in Iraq a long time ago.
24 A long time ago. So when I came home the
25 first time, I'm like, well, why aren't we

1 using it here? I go, oh, my God, you can't
2 do that. So it's now 2019. I'll preface
3 this with it was over time -- 20 years ago.
4 Okay. So now we have a meeting. This --
5 this is Friday -- this week.

6 The Red Cross told me before
7 our last trauma program managers meeting
8 that we were no -- we were not in any way,
9 shape or form going to be able to use
10 O-negative blood.

11 Because it was too expensive
12 to use O-negative blood because they could
13 break up and make a lot more money on that
14 blood. So we were no -- we were not going
15 to be able to give females whole blood.

16 This week, after coming back
17 from the Vegas disaster meeting and the Red
18 Cross speaking at that saying, oh, I don't
19 know who told you that.

20 All of a sudden, we are now
21 getting whole blood, O-positive and
22 O-negative, and never frozen plasma in
23 Hampton Roads. So I talked to Dr. Aboutanos
24 this morning. He goes, you're getting what?
25 We're not getting that. I said, well, you

1 get your blood from the same Red Cross as I
2 do. So you need to talk to somebody. So
3 this is -- this is the top 10 transfusion
4 pearls for mass casualty events.

5 Number one, blood far forward
6 has been proven to save lives. Just so you
7 know, the military has been using walking --
8 or whole blood and nobody in this room is
9 old enough to remember that -- in World War
10 I.

11 Nobody in this room is that
12 old. So World War I. Minutes matter when
13 it comes to hemorrhage. Giving blood
14 products early decreases mortality. And if
15 anybody doesn't believe that, they haven't
16 been doing trauma very long.

17 Minutes matter. So when we
18 talk -- we just changed our -- our master
19 transfusion using shock index from Carilion.
20 Carilion.

21 And that's just since the
22 begin -- since January 1st we changed our
23 master transfusion trigger. We have
24 increased our master transfusion. We've now
25 -- and we're a Level III trauma center. We

1 have done 12 master transfusions since
2 January 1st. Our season doesn't even start
3 until summertime, and we've already done 12.
4 With our huge increase in our out -- our
5 outcome data in master transfusion.

6 Whole blood -- whole blood,
7 over 100 years of proven safety and efficacy
8 from the military. Pre-screened instance --
9 this is what I'm talking about now.

10 Here's the other thing we're
11 talk -- that I was telling Kelly earlier is
12 they came out of the -- this meeting in --
13 at -- the American College of Surgeons
14 meeting in -- in Las Vegas was they need to
15 talk about how we can get blood products
16 earlier in a disaster situation.

17 Now we had talked -- Kelly,
18 you were a part of this discussion earlier
19 on in this process when we were -- probably
20 last year. If we have a disaster, we're
21 going to talk -- we'll just say this room.

22 We're all working in a trauma
23 center. We have a disaster -- not an MCI,
24 but a real disaster where we need blood
25 products. We have now used up what we have

1 in our trauma center. How do we get our
2 blood products re-supplied? Does anybody in
3 this room know that process?
4

5 MS. BROWN: This is Kelly from
6 Lynchburg, Centra. And I can tell you that
7 when we deplete both of our hospital's --
8 because I have two hospitals 3.3 miles
9 apart.

10 The blood bank's already
11 calling the Red Cross in Roanoke. And what
12 they tell me is it's -- they're sending me
13 more blood.
14

15 MR. DAY: They're telling you --
16

17 MS. BROWN: It's what they tell me.
18

19 MR. DAY: How do you practice that?
20

21 COMMITTEE MEMBER: How long does it
22 take?
23

24 MS. BROWN: Two hours.
25

1 MR. DAY: That's what they tell
2 you.

3
4 MS. BROWN: Right. So --

5
6 MR. DAY: So in a disaster and your
7 roads are no longer good, how's your two
8 hours?

9
10 MS. BROWN: Well -- and that's
11 correct. I don't know that we've ever --
12 this is what I was told.

13
14 MR. DAY: Right.

15
16 MS. BROWN: I don't know if we've
17 ever had to test it.

18
19 MR. DAY: Correct.

20
21 MS. BROWN: Is that fair enough to
22 say? Yeah.

23
24 MR. DAY: So the other part of your
25 blood management program is testing your

1 blood management program every time you do a
2 disaster plan -- disaster drill is to build
3 your blood management program in your
4 disaster plan.

5 So if you do -- like we're
6 going to be doing another disaster drill
7 with the Oceanic Air Show. What's month are
8 we? May, so it'll be June or July.

9 We'll do another large scale
10 disaster drill at the Oceana Naval Air
11 Station. They'll be in some kind of a
12 crash. We'll do a very large scale mass
13 casualty drill. We've -- every year.

14 And we will build in the use
15 of your blood management. So we will
16 practice re-supplying. And they said -- the
17 ACS has just put out you've got to build in
18 to your drill prep how to do that.

19 Because if you're not doing
20 that, your blood bank is not versed in
21 re-supply. So you're going, well, they'll
22 just pull the paperwork out. If you're
23 amped up in your part of your drill, how do
24 you think they're going to be in a real mass
25 casualty when they're emptying their blood

1 bank for you. And then they're going, oh,
2 my God. I've got to get more blood. And at
3 what point are they doing that? When the
4 last unit comes off the shelf?

5 Half way through the -- their
6 supply? Three-quarters of the way through
7 their supply? You'd need to have those
8 conversations with your blood bank.

9 So the other thing is, is how
10 does the Red Cross re-supply themselves?
11 Because take Hampton Roads. If you've got
12 all these hospitals trying to re-supply
13 blood, how are they going to re-supply
14 themselves to re-supply you?

15 And Kelly was just saying that
16 what -- what -- well, let me push that. So
17 what the red -- ACS said is you should --
18 you know how we have Amber Alerts on your
19 highway? It says Amber Alert, Amber Alert.

20 Well they said, they should
21 have -- the Red Cross should have a pre-set
22 spot that -- how many O-neg -- how many
23 O-pos -- blood types do we have in the room?
24 All of you know that you're O's. They call
25 out a blood -- blood need that they should

1 all the 'O' -- should already know that you
2 should go to this specific site to give
3 blood.

4
5 COMMITTEE MEMBER: A blood alert?

6
7 MR. DAY: A blood alert. Instead
8 of an Amber Alert, it's a blood alert.

9
10 COMMITTEE MEMBER: But the Red
11 Cross already does some of that targeting as
12 it is in when they're critical on like RH
13 Negative, they're -- they're targeting the
14 donors that already have a relationship
15 with.

16
17 MR. DAY: True. But in a large
18 scale --

19
20 COMMITTEE MEMBER: Sure.

21
22 MR. DAY: -- using the Amber Alert
23 system, put on your phone -- how you get an
24 Amber Alert, on the -- on the highways and
25 that way. But Kelly is saying, which I

1 didn't know, that they're not -- the Red
2 Cross of Hampton Roads isn't getting their
3 blood from the locals. It's coming from out
4 of the area.

5
6 MS. PARKER: So Steve might be able
7 to -- not to put you on the spot back there,
8 Steve. But he might be able to talk a
9 little bit to -- to the central region.

10 I'm not sure what kind of
11 blood issues that have been going on. And I
12 mean, that may have changed now that Red
13 Cross took over Virginia --

14
15 GALLERY MEMBER: Well, things have
16 changed a little bit since Red Cross. But
17 back last year, they did a little bit of a
18 presentation at one of our coalition
19 meetings where they showed that the actual
20 influx of blood in the Richmond Metro area
21 was, which I assume they're returning, are
22 very low -- less than 20% of those donors
23 back to this region because of the way
24 they're being processed. They actually
25 didn't have a process center right here in

1 Richmond until Red Cross recently bought out
2 the blood service that was previously here.
3 And now that is ramped back up a little bit
4 better.

5 But I do not have statistical
6 information on where that's changing at this
7 point. And of course, VCU shared with us
8 the fact that, you know, a couple of the
9 shootings on the Hill at night and so forth
10 in the City of Richmond would wipe out 50%
11 of their blood bank --

12
13 COMMITTEE MEMBER: Yep.

14
15 COMMITTEE MEMBER: -- you know, and
16 so forth, and transition put them in a
17 crisis mode. As far as the re-supply, I
18 would like to say that probably since those
19 systems do that on a regular basis, they are
20 our go-to as far as probably a lot of that
21 statistical information and detail on how
22 they do re-supply. Regardless of whether
23 you do it in an exercise or not, they are a
24 go-to. And I think you can go and put in
25 those exercises much like they share whether

1 or not you include a PIO in your exercise or
2 whatever. If you don't put a particular
3 discipline in your exercise you haven't
4 really exercised it to see how well it's
5 going to flow.

6 So to your point, I think it's
7 a great concept to do that. And I do think
8 we have the medical expertise in the region
9 to do it. At least in central.

10
11 COMMITTEE MEMBER: That's
12 interesting to hear. You know, I take a
13 step further and we developed a crisis --
14 crisis standard for blood -- blood
15 availability. And not only do we have
16 triggers in there for low levels.

17 And then notifying the
18 physicians that are routinely ordering MTP's
19 and doing procedures, so we can potentially
20 stop those elective procedures from
21 happening if we can.

22 And -- and then we -- in order
23 to determine, if we had to, who gets -- who
24 gets what blood products? There's a list of
25 criteria. It's not an algorithm.

1 Algorithms don't work --

2
3 COMMITTEE MEMBER: Right.

4
5 COMMITTEE MEMBER: --
6 considerations do. But to -- to your point
7 about how -- that you re-order through the
8 Red Cross. Is there any other health system
9 that's fortunate enough to have your own
10 in-house --

11
12 MR. DAY: I know that Inova does.

13
14 COMMITTEE MEMBER: Yeah. And so
15 what happens when one of our hospitals goes
16 out, as we go back to the mothership in
17 Sterling and they can ship it.

18 And it's typically fast enough
19 to get anywhere it needs to be. We've never
20 ran out -- yet. And now -- and now -- and
21 then until this afternoon.

22 But if we had to re-order, and
23 we have had to re-order, we pay a premium to
24 other health systems and other private
25 groups and non-NGO's to -- to buy that blood

1 and get it shipped directly to our
2 facilities. And that is also an interesting
3 cascading and -- how does blood move? That
4 -- I think that would be an interesting
5 study as well.

6 And I mean, there's some
7 pretty particular blood types. I'm not a
8 clinician, but it can get sticky real fast
9 for those really low frequency blood types.
10 Yes, sir.

11
12 MR. SCHWALENBERG: Tom
13 Schwalenberg, Tidewater EMS Council. So
14 from a pre-hospital perspective, we're
15 looking at this as well. Should we carry
16 blood?

17 How do we carry blood, that
18 kind of stuff. When you look at some of the
19 agencies around the country that are doing
20 this, the ones that I've seen be most
21 successful are those agencies that basically
22 re-supply themselves. And what I mean by
23 that is they build up their program so that
24 they have donors within their systems. And
25 they donate on a regular basis. And -- and

1 that was sort of a -- an agreement between
2 the blood bank that was supplying the blood
3 is that if you can provide us 'x' amount of
4 blood of these types over 'x' amount of
5 time, then we will supply your units.

6 And so they -- they kind of
7 feed the machine themselves. Now obviously
8 you're talking large agencies that have the,
9 you know, the personnel to do that.

10 But I don't know, just a --
11 you know, just spit-balling here, I don't
12 know from a hospital perspective is -- and
13 you may already be doing it, I'm just not
14 aware.

15 But would that be the way to
16 work with your blood bank partners to say,
17 with -- with -- from our employees, we'll
18 give 'x' amount of blood over 'x' amount of
19 time anywhere for you to re-supply for MTP.
20 Just -- I'm just throwing it out there as a
21 consideration.

22
23 MR. DAY: That's an interesting
24 thought. I know -- like I said, Inova has
25 -- their own internally. They do an

1 internal -- they have their own internal
2 process. So they don't -- they're not --
3 they're not at the Red Cross's wait like a
4 lot of the other -- like Richmond, like VCU
5 and Sentara is.

6
7 MR. GRAY: I'm not sure exactly how
8 they -- functionality pieces of it, but my
9 region I butt right up against Tennessee.
10 But -- so the big health system that's in
11 Tennessee and Virginia, they have like a --
12 a Marsh blood bank is what they call it. So
13 -- and they have a system sort of that
14 nature is how they do it.

15
16 MR. SCHWALENBERG: Okay.

17
18 MR. GRAY: And I'm not 100%
19 familiar with how that works, but I know
20 they have one.

21
22 MR. DAY: So I guess what I -- what
23 -- what to take out of this is, if you -- to
24 back to is to make sure that people are
25 looking at the blood component in their

1 exercises so that they know that this part
2 of this -- this is a big part of your
3 disaster plan. And that it is being
4 exercised.

5 Not just in the ED, not just
6 in the OR, the ICU, but in the actual blood
7 bank. And that it's after action, so that
8 your blood bank can return out and you can
9 get some lessons learned on, hey, my blood
10 bank actually pulled the paperwork out, has
11 the numbers to call.

12 Knows how to fill the
13 paperwork out. And could tell me what point
14 in this exercise they were pulling the
15 trigger on a re-supply, and knows how to do
16 it.

17 So just wanted to pass that on
18 as a state to state level so that you can go
19 back to your areas and -- and your hospitals
20 and -- and talk about that.

21 Okay, what? All right, does
22 anybody have at this point -- on -- opened
23 up. Did anybody have anything burning on
24 their mind? Sir?

25

1 COMMITTEE MEMBER: Everything is
2 burning in my mind.

3
4 MR. DAY: That's good. That's
5 good.

6 COMMITTEE MEMBER: So I like the
7 way you think.

8
9 COMMITTEE MEMBER: Chesterfield
10 County is going to have a mass casualty
11 disaster drill at one of their schools later
12 this summer.

13 If I can -- my -- I'll find
14 out more details, but they're going to take
15 an old school that they're decommissioning
16 and play it up.

17
18 MR. DAY: Good.

19
20 COMMITTEE MEMBER: And actually
21 destroy the building.

22
23 COMMITTEE MEMBER: Thursday, July
24 25th.

1 COMMITTEE MEMBER: That's it, yeah.
2 It's old Crestview High -- is it old
3 Crestview?
4

5 COMMITTEE MEMBER: Crestwood.
6

7 COMMITTEE MEMBER: Crestwood?
8

9 COMMITTEE MEMBER: Yeah. See, it's
10 the one up in the northern part of the
11 county. I don't have the --
12

13 COMMITTEE MEMBER: Crestwood.
14

15 COMMITTEE MEMBER: I think it's
16 Crestwood Elementary.
17

18 COMMITTEE MEMBER: Mm-hmm, off of
19 Jahnke.
20

21 COMMITTEE MEMBER: Yeah, it's the
22 one that they're actually decommissioning.
23

24 COMMITTEE MEMBER: And the idea is
25 that -- it's going to be -- any part of it.

1 So it might be something that, if nothing
2 else, just to watch. See if it's something
3 to learn from.

4
5 MR. DAY: Good, that sounds good.
6 The more -- I think the more we do that, the
7 better off we're going to all be. I mean --

8
9 COMMITTEE MEMBER: Brings up a
10 question. What's out there that's already
11 been done that needs starting again. You
12 know, after action reports and other -- not
13 just limited to the state, but other places.

14
15 MR. DAY: I can have access to
16 that. Better if I do it.

17
18 MS. PARKER: Yes. It'll take me a
19 little bit of research, but we do have some
20 databases I can look at to see what's been
21 shared in terms of after action reports or
22 exercises and -- of the like.

23
24 COMMITTEE MEMBER: Are you supposed
25 to go on the -- the agency web site?

1 COMMITTEE MEMBER: Are you talking
2 about LOS?

3
4 COMMITTEE MEMBER: No, the after
5 action report.

6
7 COMMITTEE MEMBER: Yeah, on LOS.
8 Pretty much nobody does that any more.

9
10 MS. PARKER: There's a -- there's a
11 resource that we -- we use. It's through
12 HHS and ASPR. It's called TRACIE --

13
14 MR. DAY: Yeah.

15
16 MS. PARKER: ASPR TRACIE web site.
17 And it's -- it's managed by the feds. But
18 it's kind of a -- a one-stop shop resource
19 for all things health care, disaster,
20 emergency preparedness and coalition
21 emergency preparedness.

22 From response plans from
23 exercises from White Papers. Everything but
24 -- anything that is posted on there has gone
25 through a decently vigorous peer-reviewed

1 process from subject matter experts across
2 the country. So it's not -- not anything
3 just gets posted. Everything is -- is
4 reviewed prior to being posted on their web
5 site.

6 And it's a -- it's -- you
7 could get a log-in. I think they -- I think
8 they grant it to anybody. I don't know if
9 there's any restrictions on that.

10 But that -- that's where I
11 would start to -- to look for some of this
12 -- this type of information. That's all I
13 have.

14
15 COMMITTEE MEMBER: That's all I
16 got.

17
18 MS. PARKER: Anyone else?
19 Comments, questions?

20
21 MR. DAY: All right. Thank you,
22 guys. That was a pretty robust talk today.

23
24 (The Emergency Preparedness and Response
25 Committee meeting concluded.)

CERTIFICATE OF THE COURT REPORTER

I, Debroah Carter, do hereby certify that I transcribed the foregoing EMERGENCY PREPAREDNESS AND RESPONSE COMMITTEE MEETING heard on May 3rd, 2019, from digital media, and that the foregoing is a full and complete transcript of the said committee meeting to the best of my ability.

Given under my hand this 5th day of July, 2019.



Debroah Carter, CMRS, CCR
Virginia Certified
Court Reporter

My certification expires June 30, 2020.