

## **EMS Agency Billing For Services Contact Information**

Updated March 4, 2020

Please use the list below to help an EMS agency or local government learn more about EMS agencies and local governments that bill for emergency medical services.

This list has been compiled from the OEMS inspection reports. If there are other EMS agencies in Virginia that bill for services, contact the technical assistance coordinator at the Office of EMS at [emstechasst@vdh.virginia.gov](mailto:emstechasst@vdh.virginia.gov).

### **Virginia EMS Agencies That Bill for Services**

*(By regional EMS council area)*

#### **Blue Ridge EMS Council**

Altavista EMS 434-369-4716  
Amherst Co. Dept. of Public Safety 434-946-9307  
Amherst Lifesaving & First Aid Crew 434-946-5055  
Appomattox Volunteer Rescue Squad 434-352-5332  
Bedford County Department of Fire and Rescue 540-587-0700 EXT 1228  
Bedford Life Saving & First Aid Crew, Inc. 540-586-2941  
Big Island Emergency Crew, Inc. 434-299-5666  
Boonsboro Volunteer Fire & Rescue 434-384-0061  
Chamblissburg First Aid & Rescue Squad, Inc. 540-890-2645  
Centra Health Inc. 434-200-6883  
Citizens Emergency Crew 434-283-4905  
City of Lynchburg Fire Department 804-847-1564  
Campbell County EMS 434-332-9539  
Delta Response Team 434-352-7551  
Goode Volunteer Rescue Squad 540-586-2890  
Hardy Lifesaving & Rescue Inc. 540-890-6646  
Huddleston Life Saving & First Aid Crew, Inc. 540-297-4687  
Monelison Volunteer Rescue Squad 434-929-0908  
Moneta Rescue Squad, Inc. 540-297-5840  
Montvale Rescue Squad 540-947-2930  
Pamplin Volunteer Fire & EMS 434-248-6690  
Shady Grove Fire & Rescue 540-890-7484  
Stewartsville First Aid & Rescue Squad 540-890-3666  
Virginia Ambulance Service 434-832-0320

## ***EMS Agency Billing for Services Contact Information***

### **Central Shenandoah EMS Council**

Augusta County EMS Agencies (all EMS agencies participate in county billing programs).  
Bath Community Ambulance Service 540-839-7089  
Buena Vista Rescue Squad 540-261-1719  
Harrisonburg Rescue Squad 540-434-2323  
Highland County Volunteer Rescue Squad 540-468-2295  
Lexington Lifesaving and First Aid Crew 540-463-5433  
Rockbridge County EMS Agencies (all EMS agencies participate in county billing programs).  
Rockingham County EMS Agencies (all EMS agencies participate in county billing programs).  
Staunton-Augusta Rescue Squad 540-885-3444  
Waynesboro First Aid Crew 540-949-7118

### **Lord Fairfax EMS Council**

Clarke County Fire & EMS 540-955-9526 (all EMS agencies participate in county billing programs).  
Frederick County Fire & Rescue Department 540-665-5618  
Page County Fire & Rescue Department 540-743-4142  
Shenandoah County Fire & Rescue 540-459-6167  
Warren County Department of Fire & Rescue 540-636-3830  
Winchester Fire and Rescue Department 540-662-2298

### **Northern Virginia EMS Council**

Alexandria Fire/EMS 703-838-4600  
Arlington County Fire Department 703-358-3362  
Fairfax City Fire Department  
Fairfax County Fire and Rescue 703-246-2549  
Greater Manassas Volunteer Rescue Squad 703-361-2030  
Loudoun County Fire & Rescue 703-777-0333 (all EMS agencies participate in county billing programs).  
City of Manassas Fire and Rescue 703-257-8458  
City of Manassas Park Fire Department 703-335-8845  
Prince William County Department of Fire & Rescue 703-792-6800

## ***EMS Agency Billing for Services Contact Information***

### **Old Dominion EMS Alliance**

Alberta Volunteer Fire Department, Inc. 434-949-7541  
Amelia Ambulance Service 804-592-5632  
Amelia Emergency Squad 804-561-3336  
Boydton Life Station, Inc 434-738-6896  
Brunswick Volunteer Rescue Squad 434-848-3020  
Buckingham County Volunteer Rescue Squad 434-983-3560  
Burkeville Volunteer Fire Department 434-767-4254  
Charles City County Volunteer Fire Department 804-829-9228  
Charlotte County Volunteer Rescue Squad 434-736-0087  
Chesterfield County Fire & EMS 804-748-1360 (all EMS agencies participate in county billing program).  
Chase City Rescue Squad 434-372-2144  
Colonial Heights Fire & EMS 804-520-9361  
Cumberland Volunteer Rescue Squad 804-492-5754  
Delta Medical Transport 804-755-7774  
Dinwiddie County Fire & EMS 804-469-5388  
Forest Ambulance Service 804-358-2595  
Goochland County Department of Fire-Rescue & Emergency Services 804-556-5304  
Greensville Volunteer Rescue Squad 434-634-4012  
Halifax County Rescue Squad 804-374-4821  
Hanover County Fire and Rescue 804-365-6195 (all EMS agencies participate in county billing program).  
Hopewell Bureau of Fire 804-541-2288  
Hopewell Emergency Crew 804-458-3866  
Kenbridge Emergency Squad 434-676-4848  
Mecklenberg County Life Saving and Rescue Squad 434-374-2466  
Meherrin Volunteer Fire & Rescue 434-736-0633  
New Kent Fire Rescue 804-966-9618  
North Halifax Volunteer Fire Department 434-349-3500  
Nottoway County Emergency Squad 434-645-7548  
Petersburg Fire Department 804-733-2328  
Powhatan Volunteer Rescue Squad 804-598-2911  
Prince Edward Volunteer Rescue Squad 804-392-6973  
Prince George Fire and EMS 804-722-8614  
Richmond Ambulance Authority 804-254-1100  
Richmond Volunteer Rescue Squad 804-359-3590  
Southside Virginia Emergency Crew 804-526-6026  
Southside Rescue Squad 434-447-4993  
Stony Creek Rescue Squad 434-246-9300  
Turbeville Vol. Fire & Rescue Assoc., Inc. 434-753-6726  
Victoria Fire and Rescue 434-696-2605  
Virginia International Raceway 434-822-3101

## ***EMS Agency Billing for Services Contact Information***

### **Peninsulas EMS Council**

Central Middlesex Volunteer Rescue Squad 804-758-4405  
City of Hampton Division of Fire and Rescue 757-727-1202  
City of Newport News Fire-EMS 757-926-8602  
Essex County EMS 804-443-4059  
James City County Fire Department 757-220-0626  
King and Queen County Department of EMS 804-785-5975  
King and Queen Volunteer Rescue Squad 804-769-2893  
Lower King and Queen Volunteer Fire Department 804-785-1091  
King William Volunteer Fire & Rescue Squad 804-769-4311  
Lancaster County EMS 804-462-6010  
Mathews Volunteer Rescue Squad 804-725-2800  
Mattaponi Volunteer Rescue Squad 804-769-9455  
Middlesex County Volunteer Rescue Squad 804-776-6875  
Montross Volunteer Rescue Squad 804-493-8600  
Newport News Fire Department 757-926-8404  
Northumberland Department of Emergency Services 804-761-3250  
Nucare Carolina Ambulance 757-969-6622  
Poquoson Fire & Rescue 757-868-3510  
Richmond County Vol. Rescue Squad 804-333-5089  
Riverside Patient Transport 757-594-2983  
Westmoreland County Department of Emergency Services 804-493-0130  
Westmoreland County Vol. Rescue Squad 804-472-2632  
West Point Volunteer Fire Department and Rescue 804-843-4865  
Williamsburg Fire Department 757-220-6221  
York County Fire and Life Safety 757-890-3600

### **Rappahannock EMS Council**

Caroline County Department of Fire & Rescue 804-633-9831  
Colonial Beach Volunteer Rescue Squad 804-224-7750  
Culpeper County Office of Emergency Services 540-727-7161  
Fauquier County Fire-Rescue 540-422-8800 (all EMS agencies in county participate)  
Fredericksburg Fire Department 540-372-1059  
Fredericksburg Rescue Squad 540-373-3264  
King George Department of Fire, Rescue and Emergency Services 540-775-8900  
Little Fork Volunteer Fire & Rescue Company 540-937-7717  
Orange County Dept. of Fire & EMS 540-672-7044 (all EMS agencies in county participate)  
Rappahannock County Emergency Services 540-675-5340 (all EMS agencies in county participate)  
Richardsville Volunteer Fire Department/Rescue Squad 540-399-1890  
Spotsylvania County Fire and EMS 540-582-7095 (all EMS agencies in county participate)  
Stafford County Fire & Rescue Department 540-658-7200 (all EMS agencies in county participate)  
Washington Volunteer Fire & Rescue 540-675-3615

## ***EMS Agency Billing for Services Contact Information***

### **Southwest Virginia EMS Council**

Abbs Valley-Boissevain Pocahontas Rescue Squad 276-945-2554  
Appalachia Rescue Squad 276-565-5710  
Baywood Search & Rescue 276-236-8690  
Big Stone Gap Rescue Squad 276-523-0251  
Bland County Vol. Rescue Squad 276-688-4708  
Bluefield Va. Rescue Squad 276-326-3763  
Bristol Life Saving Crew 276-669-5441  
Carroll County EMS 276-728-5677 (all EMS agencies in county participate)  
Castlewood Fire and Rescue 276-762-0242  
Chilhowie Fire Department 276-646-3131  
Chores & Errands Inc. 276-964-2972  
Clintwood Volunteer Rescue Squad 276-926-1604  
Damascus Volunteer Rescue Squad 276-475-5509  
Dickenson County Ambulance Service 276-926-8896  
Dismal River Volunteer Rescue Squad 276-259-7172  
Duffield Volunteer Fire & Rescue 276-431-2760  
Fries Volunteer Fire Department & Rescue Squad 276-744-2141  
Galax Grayson EMS 276-235-3441  
Glade Spring Volunteer Life Saving Crew 276-429-5522  
Goodson Kinderhook Volunteer Fire Department 276-669-1251  
Haysi Rescue Squad 276-865-4610  
Highlands Ambulance Service 276-889-5877  
Independence Volunteer Rescue Squad 276-773-3343  
Jasper Volunteer Fire Department 276-523-2910  
Jonesville Rescue Squad 276-346-2161  
Keokee Volunteer Fire & Rescue 276-565-4110  
Lead Mines Rescue Squad 276-699-1101  
Lebanon Life Saving Crew 276-889-2674  
Lee County Rescue Squad 276-546-1691  
Marion Life Saving Crew 276-783-4526  
Mercy Ambulance Service 276-889-3099  
Mount Rogers Volunteer Fire Department & Rescue Squad 276-388-3422  
New Garden Rescue Squad 276-873-6450  
Nickelsville Rescue Squad 276-479-3262  
Norton Rescue Squad 276-679-0423  
Oakwood Fire & Rescue 276-498-7921  
Prater Volunteer Rescue Squad 276-597-7173  
Rescue 33 Ambulance Service 276-935-4911  
Rescue 945 (Tazewell County) 276-945-2554  
Richlands Rescue Squad 276-963-2189  
Rural Retreat Volunteer Emergency Services 276-686-6964

## ***EMS Agency Billing for Services Contact Information***

### **Southwest Virginia EMS Council (Cont.)**

Saltville Rescue Squad 276-496-4531  
Sandy River Volunteer Rescue Squad 276-395-3847  
Scott County Life Saving Crew 276-386-3571  
Smyth County Ambulance Service 276-783-9795  
St. Charles Volunteer Rescue Squad 276-383-4017  
Tazewell County Fire and Rescue 276-979-9599  
Valley Fire Department 276-523-1804  
Valley Rescue Squad 276-944-5875  
Washington County Life Saving Crew 276-676-2401  
Washington County Fire and Rescue 276-669-1411  
Wise Rescue Squad 276-328-3037  
Wythe County Rescue Squad 276-228-2671

### **Thomas Jefferson EMS Council**

Albemarle County Department of Fire and Rescue 434-296-5833  
Fluvanna Rescue Squad 434-589-4857  
Gladstone Volunteer Fire & Rescue 434-933-8665  
Greene County EMS 434-985-7214  
Greene County Rescue Squad 434-985-7214  
Louisa County EMS 540-967-3499 (all EMS agencies in county participate)  
Madison County EMS 540-948-4813  
Madison County Rescue Squad 540-948-5353  
Rockfish Valley Volunteer Fire Department 540-456-6465  
Roseland Rescue Squad 434-277-5911 (participates in county billing program)  
Scottsville Volunteer Rescue Squad 434-286-3979  
Seminole Trail Volunteer Fire Department (participates in county billing program)  
Western Albemarle Rescue Squad (participates in county billing program)  
Wintergreen Property Owners Volunteer Rescue Squad 434-325-8536 (participates in county billing program)

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### **Tidewater EMS Council**

Atlantic Volunteer Fire Co. (limited billing)  
Bloxom Volunteer Fire Co. 757-665-4651  
Cape Charles Rescue Squad 757-331-2392  
Chesapeake Fire-EMS 757-382-6495  
Chincoteague Volunteer Fire Company 757-336-3138  
City of Norfolk Fire & Rescue 757-664-6663  
Community Fire Company 757-442-7813  
Franklin City Fire and Rescue 757-562-8581  
Greenbackville Volunteer Fire & EMS 757-824-5251  
Isle of Wight County EMS 757-365-6308 (all EMS agencies in county participate)  
Melfa Volunteer Fire & Rescue 757-787-4511  
Nansemond-Suffolk Volunteer Rescue Squad 757-539-6870  
Northampton County Department of EMS 757-678-0411  
Northampton Fire and Rescue 757-442-9365  
Oak Hall Volunteer Rescue Squad 757-824-3370  
Onley Volunteer Fire Department 757-787-1203  
Onancock Volunteer Fire Department 757-787-7778  
Parksley Volunteer Fire Co. 757-665-6977  
Portsmouth Fire, Rescue & Emergency Services 757-393-8636  
Saxis Volunteer Fire Company 757-854-1545  
Shore Transport Service, Inc. 757-665-1122  
Southampton County EMS Agencies (all)  
Suffolk Fire Department 757-539-8787  
Tangier Island Volunteer Fire Department 757-891-2347  
Tasley Volunteer Fire Department 757-787-7870  
Wachapreague Volunteer Fire Company 757-787-7818  
Windsor Volunteer Rescue Squad 757-242-6760

### **Western Virginia EMS Council**

640 Community Rescue 434-432-2507  
Bachelors Hall Volunteer Fire Department 434-685-3820  
Bassett Rescue Squad 276-629-3107  
Blairs Volunteer Fire and Rescue, Inc. 434-836-3065  
Blue Ridge Volunteer Rescue Squad 540-251-1764  
Botetourt County Emergency Services 540-473-8329 (all EMS agencies in county participate).  
Brosville Community Volunteer Fire Department 434-685-3797  
Callands Volunteer Fire and Rescue, Inc. 434-724-6459  
CCDF Volunteer Fire Department & Rescue Squad 276-694-6025  
Chatham Rescue Squad 434-432-8827  
Christiansburg Rescue Squad 540-382-9518  
Clifton Forge Rescue Squad 540-862-3076  
Cool Branch Rescue Squad 434-927-5050  
Covington Rescue Squad 540-965-6392

## ***EMS Agency Billing for Services Contact Information***

### **Western Virginia EMS Council (Cont.)**

Craig County Emergency Services 540-864-5010  
Craig County Rescue Squad 540-864-5115  
Dunlap Fire & Rescue 540-962-6760  
Falling Spring Rescue Squad 540-962-3616  
Fieldale-Collinsville Rescue Squad 276-647-3232  
Floyd County EMS 540-745-9352  
Floyd County Life Saving & First Aid Squad 540-745-2800 (participates in county billing program)  
Franklin County Department of Public Safety 540-483-3091 (all EMS agencies in county participate).  
Giles Lifesaving & First Aid Crew 540-921-4357  
Gretna Rescue Squad 434-656-6650  
Henry County Department of Public Safety 276-634-4660  
Jeb Stuart Rescue Squad 276-694-6171  
Laurel Grove Volunteer Fire and Rescue, Inc. 434-822-8821  
Martinsville Fire & EMS 276-403-5325  
Mount Cross Volunteer Fire & Rescue, Inc. 434-797-5535  
Mount Hermon Fire Department 434-836-1869  
Newport Volunteer Rescue Squad 540-544-7695  
Paint Bank Fire & Rescue 540-897-5200  
Patrick County Emergency Services 276-694-4940  
Radford EMS 540-633-9400  
Regional One EMS 434-836-0994  
Regional EMS, Inc. (Pulaski County) 540-674-4382  
Ridgeway District Rescue Squad 276-956-5889  
Ringgold Volunteer Fire Department 434-822-6989  
Roanoke Fire & EMS 540-853-1207  
Roanoke County Fire & Rescue 540-777-8701(all EMS agencies participate in county program).  
Salem Fire – EMS Department 540-375-3080  
Salem Rescue Squad 540-375-3001  
Tunstall Volunteer Fire Department 434-724-6677  
Vesta Rescue Squad 276-952-2222



## EMS Billing Services Doing Business in Virginia

Updated on March 4, 2020

Please use the list below to help EMS agencies and/or local governments learn more about vendors that offer billing services. The Virginia Department of Health Office of Emergency Medical Services produces this listing as an informational and educational resource and does not endorse any of the vendors listed below. This list has been compiled from Office of EMS agency inspection reports and other inquiries. If there are other vendors that provide these services in Virginia, contact the Technical Assistance Coordinator at the Office of EMS at [emstechasst@vdh.virginia.gov](mailto:emstechasst@vdh.virginia.gov).

### **Aim Software & Services**

“Online EMS Software & Billing Services”

892 New Castle Road  
Slippery Rock, PA 16057  
724-690-0000

[www.aim-system.com](http://www.aim-system.com)

### **Ambulance Information Management (AIM)**

*VIRGINIA CLIENT DEVELOPMENT CENTER*

12720 Wampler Road; Suite B-3  
Broadway, Virginia 22815-3229  
724-690-0000

<https://www.aim-system.com>

### **Ambulance Reimbursement Systems, Inc.**

5925 W. Tilghman St., Suite 1000  
Allentown, PA 18104  
(800) 473-2278, (484) 664-2015, fax  
Contact: Chris Spenner

E-mail: [cspenner@arsnetwork.com](mailto:cspenner@arsnetwork.com)

[www.arsnetwork.com](http://www.arsnetwork.com)

### **Certified Ambulance Group**

920 Cromwell Avenue  
Rocky Hill, CT 06067  
1-800-336-6402, 866-257-7042

E-mail: [certambgroup@att.n](mailto:certambgroup@att.n)

[www.certambgroup.com](http://www.certambgroup.com)

### **Cornerstone Adminisystems, Inc.**

331 Bridge Street, 3<sup>rd</sup> Floor  
PO Box 726  
New Cumberland, PA 17070-0726  
1-866-724-4142 (toll free)

<http://www.casys.com/>

## **Billing for Services Companies**

### **DMMS**

71 Omega Drive, Building D  
Newark DE, 19713,  
(866) 869-3667x238,  
(302) 283-3321 (fax)  
E-mail: [kbowman@dmms.us](mailto:kbowman@dmms.us)  
[www.dmms.us](http://www.dmms.us)

### **EMS Billing Services**

6907 North 102<sup>nd</sup> Circle  
Omaha, NE 68122  
877-367-9111  
[www.emsbillingservices.com](http://www.emsbillingservices.com)

### **EMS Management and Consultants, Inc.**

PO Box 863  
Lewisville, NC 27023  
336-766-4448  
[www.emsbilling.com](http://www.emsbilling.com)

### **Enhanced Management Services**

PO Box 90  
303 Schoolhouse Road  
Suite B  
Danville, PA 17821  
Tel: 570-271-1120  
Toll-Free: 1-800-369-7544  
Fax: 570-271-1672  
[www.enhancedms.com](http://www.enhancedms.com)

### **Emergency Service Support, LLC**

50 Middlebrook Avenue  
Staunton, VA 24401  
1-877-331-4261  
Fax 540-213-0531  
[www.ess911.com](http://www.ess911.com)  
Email: [Rachel@ess911.com](mailto:Rachel@ess911.com)

### **Fidelity Medical Billing, LLC**

8038 Lankford Hwy  
PO Box 38  
Oak Hall, VA 23416  
757-824-5222

## **Billing for Services Companies**

[www.fidelitymedicalbilling.com](http://www.fidelitymedicalbilling.com)

Email: [fidelity\\_medical\\_billing@yahoo.com](mailto:fidelity_medical_billing@yahoo.com)

### **Fidelis Billing**

PO Box 9030

Virginia Beach, VA 22450

1-800-355-1753, 757-557-0833

Fax 757-557-0943

[www.FidelisBilling.com](http://www.FidelisBilling.com)

### **Horizon Management Services, Inc.**

d/b/a Medical Business Resources

d/b/a Professional Collection Services

(828) 250-2701 (Office)

(828) 230-0523 (Cell)

(828) 250-2921 (fax)

E-mail: [chmfls@msj.org](mailto:chmfls@msj.org)

### **Integrity Billing Service, Inc.**

P.O. Box 441

South Hill, VA 23970

434-447-8580

Fax 434-447-8538

### **Intermedix Corporation**

6451 N Federal Highway, Suite 1002

Fort Lauderdale, FL 33308

P: 724-260-0156

F: 724-260-0157

Website: [www.intermedix.com](http://www.intermedix.com)

### **MARS (Medical Accounts Receivable Systems)**

P.O. Box 9150

Paducah, KY 42002

885-347-1360 (Toll Free)

270-744-3647 ext. 446

E-mail: [lroot@marsbilling.com](mailto:lroot@marsbilling.com)

Website: [www.marsbilling.com](http://www.marsbilling.com)

### **MBI Solutions**

332 Congress Park Drive

Dayton, OH 45459

1-800-875-0136 ext. 3066

937-619-3066

**Billing for Services Companies**

<http://www.mbifireandems.com>

**Med 3000, Inc.**

7810 McEwen Road  
Dayton, OH 45459  
1-800-233-8989 ext. 3002  
E-mail: [steve\\_culham@MED3000.com](mailto:steve_culham@MED3000.com)  
[www.med3000.com](http://www.med3000.com)

**Medical Claims Assistance, Inc.**

836 Fourth Avenue  
Huntington, WV 25701  
DavidJones@mcaav.com  
[www.mcaav.com](http://www.mcaav.com)

**Medical Solutions Unlimited, Inc.**

1700 Wendover Road  
P.O. Box 16921  
Bristol, VA 24209-6921  
(276) 644-4987  
Fax (276) 644-4997  
E-mail: [Elizabeth@MedicalSolutionsUnlimited.com](mailto:Elizabeth@MedicalSolutionsUnlimited.com)  
[www.MedicalSolutionsUnlimited.com](http://www.MedicalSolutionsUnlimited.com)

**Medix Billing Services**

1170 International Pkwy  
Fredericksburg, VA 22406  
1-888-918-6337, 540-752-1785  
[www.medixbilling.com/](http://www.medixbilling.com/)

**Medusind**

5461c Fallowater Ln  
Roanoke, VA 24018  
1-800-777-5607, Fax: 40-772-0277  
[www.medusind.com](http://www.medusind.com)

**National EMS Billing, Inc.**

W62 N244 Washington Avenue  
Cedarburg, WI 53012  
1-800-829-5703, 414-375-9610  
[www.nationalemsbilling.com/](http://www.nationalemsbilling.com/)

**Per-Se, a McKesson Company**

7955 NW 12<sup>th</sup> Street, Suite 100  
Doral, FL 33126

**Billing for Services Companies**

(305) 229-4302, (305) 970-2780

Fax: (305) 229-4322

[www.mckesson.com](http://www.mckesson.com)

**Priority Medical Claims, Inc.**

130 George Street

Beckley, West Virginia 25801

(800) 635-7577 (Nationwide)

(304) 253-1059 (Fax)

E-mail: [keithw@prioritymedicalclaims.com](mailto:keithw@prioritymedicalclaims.com)

[www.prioritymedicalclaims.com](http://www.prioritymedicalclaims.com)

**Speclin Billing and Management Services**

100 Industrial Street.

Scottsdale, PA 15683

724-887-6822

E-mail: [speclinbilling@speclin.net](mailto:speclinbilling@speclin.net)

<http://www.speclin.net>