You are approved to take the National Registry EMT exam. This authorization applies for an exam attempt administered through OnVUE, Pearson VUE’s online proctored exam delivery system. If you would like to adjust your authorization to take the exam on site at a Pearson VUE testing center, please log in to your National Registry account and modify the delivery method selected in your application.

This Authorization to Test (ATT) is valid for 90 days from (date, time). If you do not take the exam during this 90-day period, this ATT will expire, and you will need to purchase a new Authorization to Test by submitting a new application via your National Registry account at www.nremt.org.

To schedule your examination please complete the following steps:

1. Carefully review your Name, Address, City, State, Zip, Level of Exam and Test Delivery Method listed at the top of this page. You may correct inaccurate information by editing your personal NREMT National Registry account online at http://www.nremt.org. You must correct any inaccurate information above before contacting Pearson VUE to schedule your exam.
2. Schedule your exam at no charge online at http://www.vue.com/nremt. If you prefer to use Pearson VUE’s a call center to schedule your exam, Pearson VUE will charge you a fee of $10.00, applied at the time of scheduling. The Pearson VUE call center can be reached at (866) 673-6896.

You will receive a confirmation letter from Pearson VUE by email that will include your confirmed testing date and time.

Before the Exam:

- Visit http://www.vue.com/nremt, and review information on exam policies and procedures, system requirements and the System Test
- Complete the required System Test from the same computer and in the same location you’ll be using on exam day.
- *Organizational firewalls often cause issues while trying to take your exam. Please consider taking your exam in a setting without an organizational firewall.
- Review the identification requirements below.
  Please be prepared to show one valid form of an unexpired, government-issued identification. The government-issued ID must include your signature and your photo. The name on this Authorization to Test letter must match the name printed on the Government issued ID exactly. If your identification is not considered valid, you will not be permitted to complete your exam and are unlikely to receive a refund.
- Examples of acceptable government-issued identification:
  - Passport
  - Driver’s license
  - Military ID (including spouse and dependents)
  - Identification card (national or local)
  - Registration card (such as green card, permanent resident, visa)
- Please note that we are unable to accept the following IDs for an online proctored exam.
  - Renewal forms with expired IDs
  - Government-issued name change documents with Government ID.

On Exam Day: Online Proctoring Page
We recommend logging into your account 30 minutes early to start the check-in process and to allow for any troubleshooting. If you are more than 15 minutes late after your scheduled exam time, you will be unable to begin your examination and are unlikely to receive a refund.

To log into your account:

- Click on the Login button - [https://home.pearsonvue.com/nremt/onvue](https://home.pearsonvue.com/nremt/onvue)
- Click on your scheduled exam under ‘Purchased Online Exams’
- Click “Begin Exam” and follow the on-screen prompts to complete the check-in process
- Once you have completed the check-in process you will be contacted by a Proctor to begin your exam

Please note that you are required to have a clean and clutter free workstation. During check in, the Proctor will ask you to perform a room and desk scan using your webcam and will inspect any materials near your workstation.

**Facial Comparison Policy**

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

**Rescheduling and Cancellation Policy**

Please schedule your appointment carefully. Should you need to reschedule or cancel your exam, you will be charged a $25 rescheduling fee (if you do so by telephone, the call center fee of $10.00 will be added for a total of $35.00). To reschedule, you must contact Pearson VUE at least one business day (24 hours) prior to your exam appointment by calling. You must call (866) 673-6896 (M-F 7:00 a.m. to 7:00 p.m. CST) or you can reschedule the exam by logging onto your Pearson VUE account to make changes to your appointment. Cancellations less than one full business day before the scheduled exam appointment will result in the forfeiture of the associated testing fees. If you have an exam scheduled on Monday, associates are not available Saturday or Sunday and you must reschedule or cancel online at [http://www.vue.com/nremt](http://www.vue.com/nremt).

If you have questions concerning this correspondence, your National Registry application, or other National Registry policies, please contact the National Registry via email ([Support@nremt.org](mailto:Support@nremt.org)) or via telephone at (614) 888-4484.

Exam results are not released through OnVUE or over the telephone. Your exam results are generally available in your National Registry online account within two business days.

Revised April 2020