



COMMONWEALTH of VIRGINIA

Department of Health

Approved Emergency Medical Dispatch Training Programs

The following training programs have been reviewed and are recognized to meet the emergency medical dispatch (“EMD”) training standards established as a requirement of § 56-484.16:1 of the Code of Virginia entitled “PSAP Dispatchers; training requirements”:

- Association of Public-Safety Officials (“APCO”) International EMD Program
- International Academy of Emergency Dispatch Priority Dispatch System
- NECI 9-1-1
- PowerPhone EMD

Any Public Safety Answering Point (“PSAP”) that chooses to create its own EMD course and program shall be required to obtain the prior approval by the Virginia Office of Emergency Medical Services. The PSAP will be required to demonstrate that its proposed course meets the current training standards set forth in the **Emergency Medical Dispatch (EMD) Training Standards**.

**Current as of 3/14/2023