Quick Guide

Accessing and Using the Virginia EMS Mobile App

Virginia Department of Health

Office of Emergency Medical Services | August 2023

VDH VIRGINIA DEPARTMENT OF HEALTH

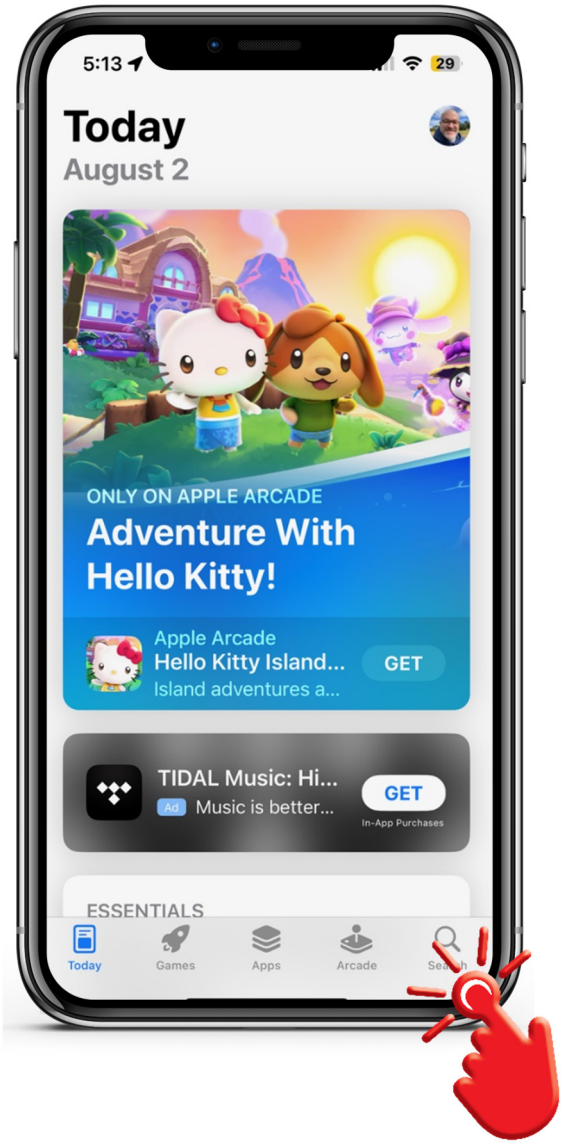
Virginia OFFICE OF EMERGENCY MEDICAL SERVICES Virginia Department of Health

This Quick Guide has been developed to assist Virginia EMS Providers with accessing, downloading, installing and using our new smartphone app.

Please follow this step-by-step guidance.

Step 1: Accessing the Virginia OEMS App

1. For Android phones, open the Google Play Store. For Apple devices, open the App Store.
2. Search for “Virginia OEMS”
3. Download the app to your device.



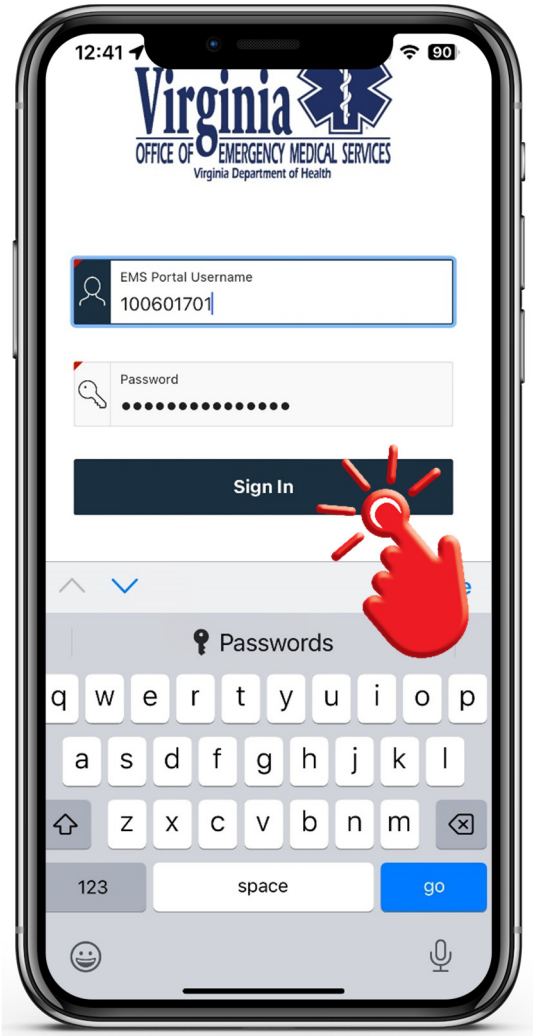
App Store Links

GET IT ON Google Play

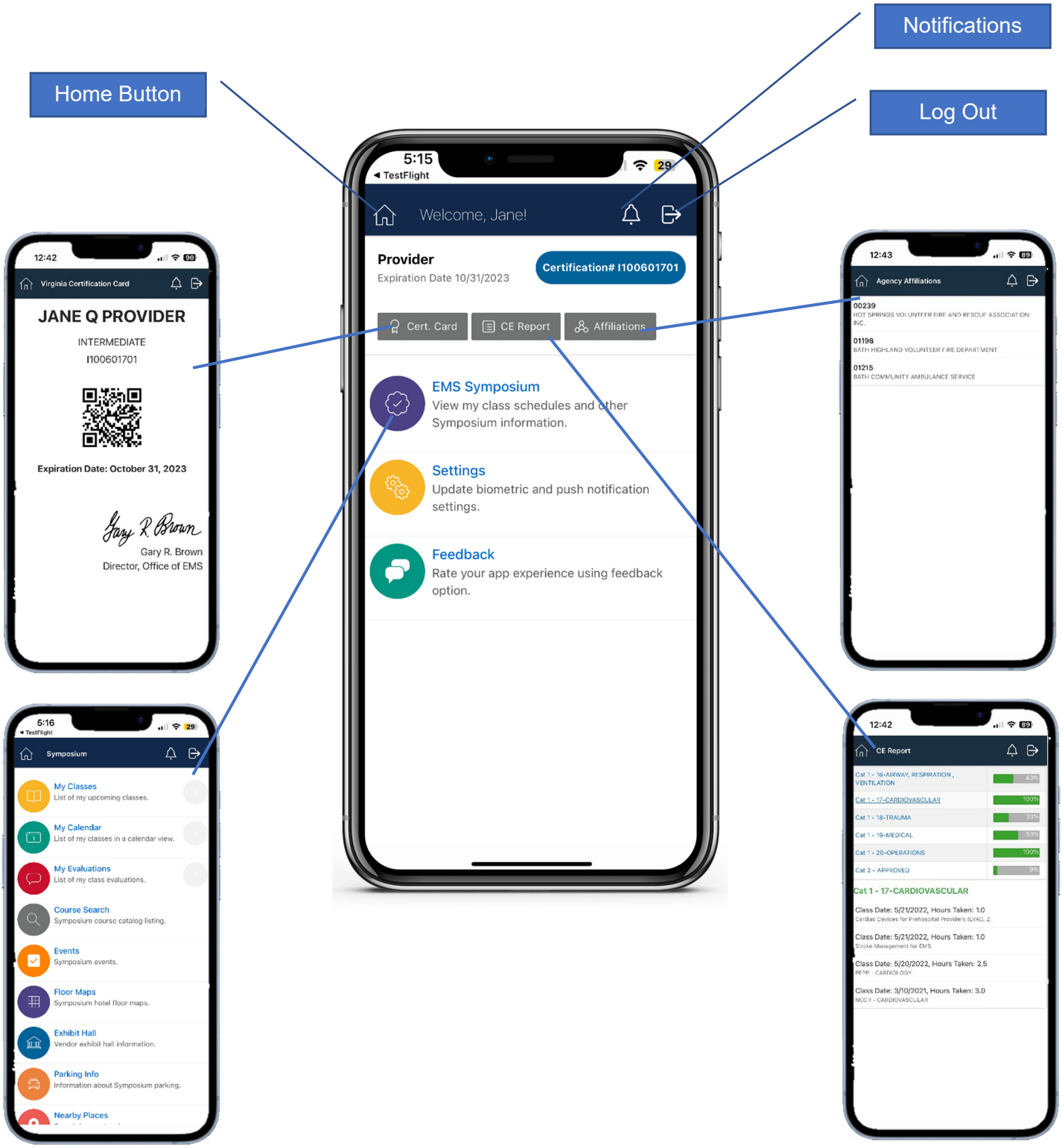
Download on the App Store

Step 2: Login to the Virginia OEMS App

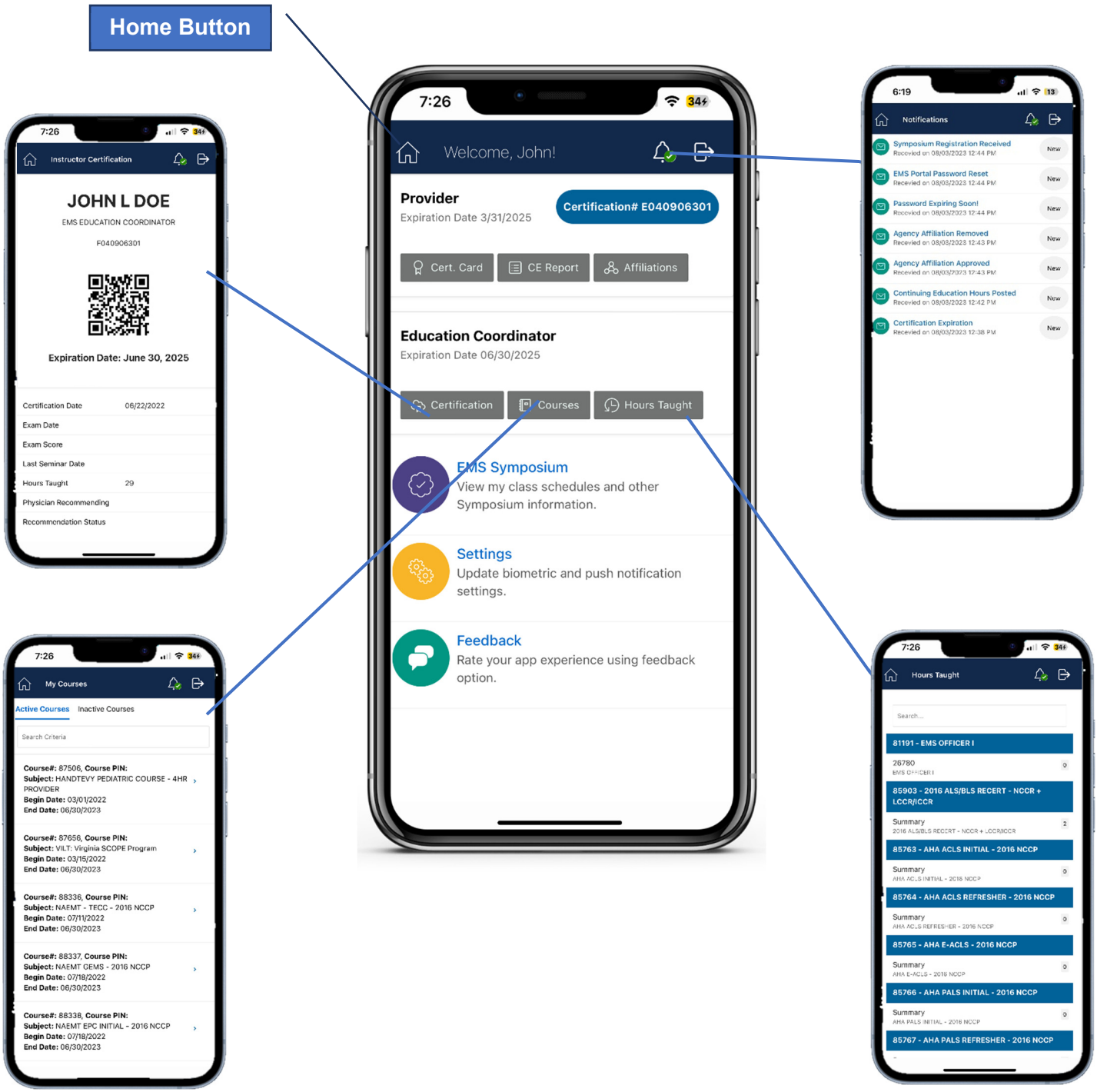
1. Locate the Virginia OEMS app on your device and click the app icon to open the app.
2. Acknowledge the request to send notifications.
3. Enter your ***User Name*** and ***Password***.
    a. Your user name and password are the same as the ones you use to access the Virginia EMS Portal.
    b. Once you enter your user name, the ***User Name*** field will be locked and cannot be changed.
        i. If you enter the wrong user name, you will be required to delete the Virginia OEMS app and download it again from the App Store to unlock the ***User Name*** field.



EMS Provider Features



Education Coordinator Features



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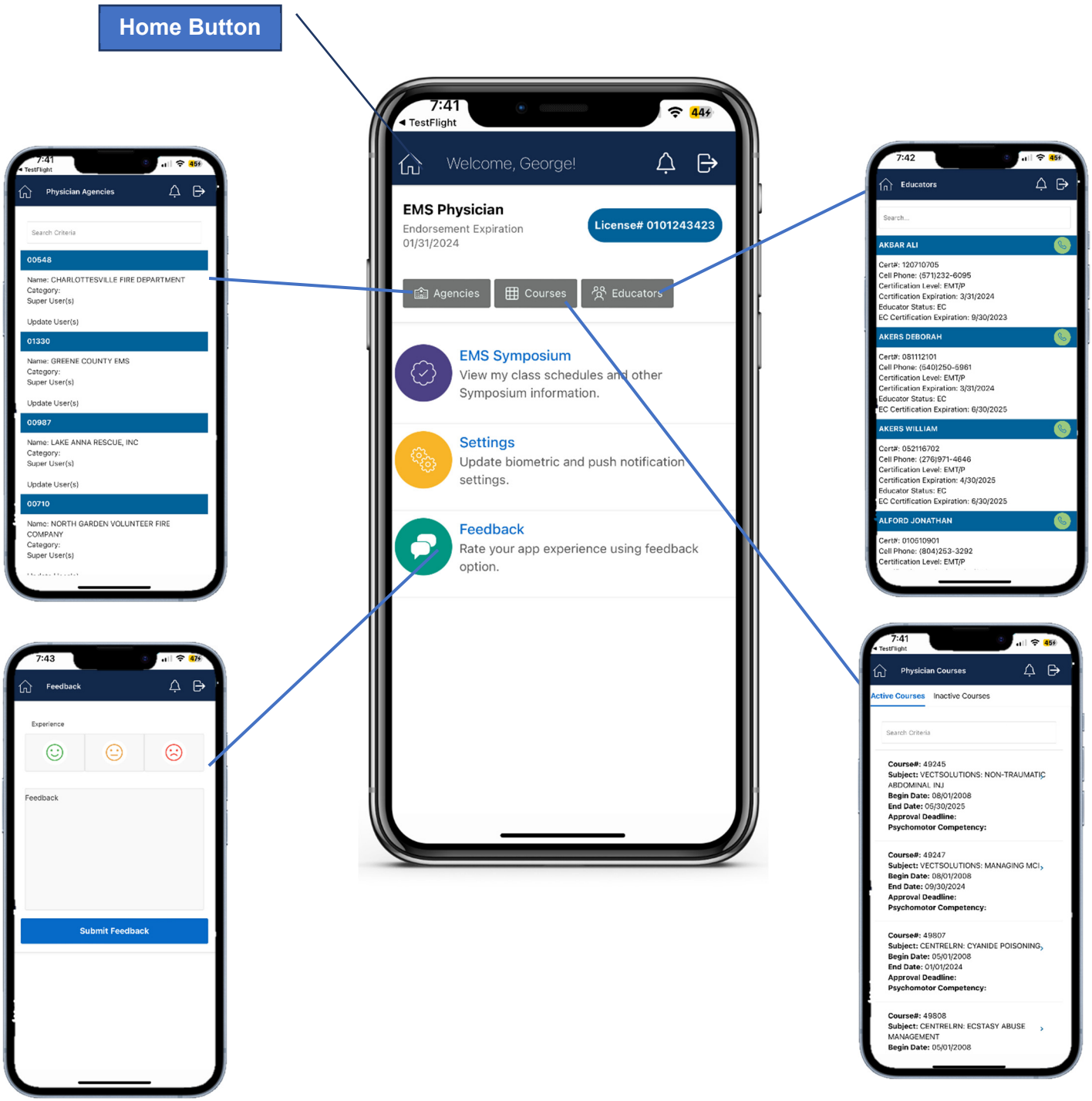
EMS Physician Features



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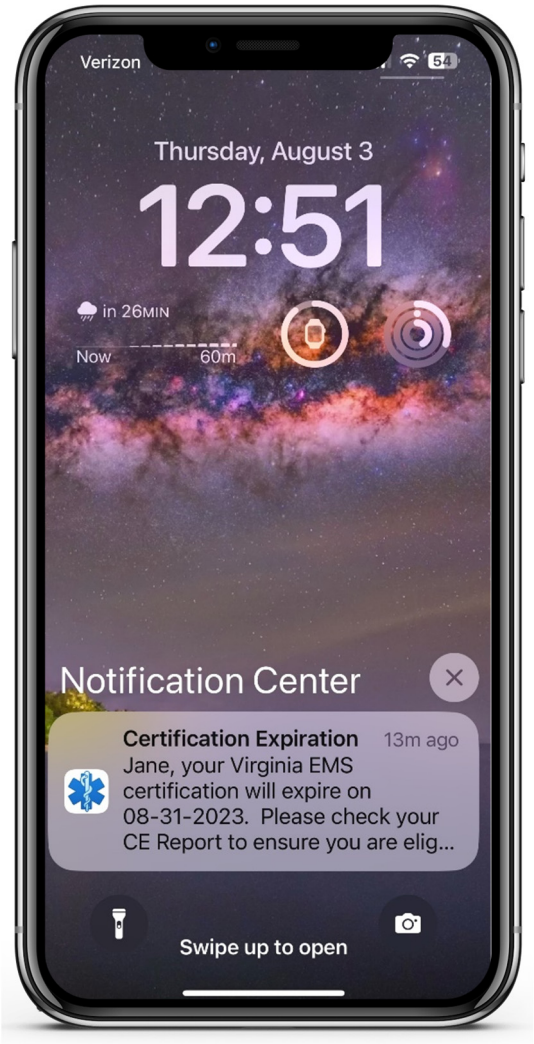
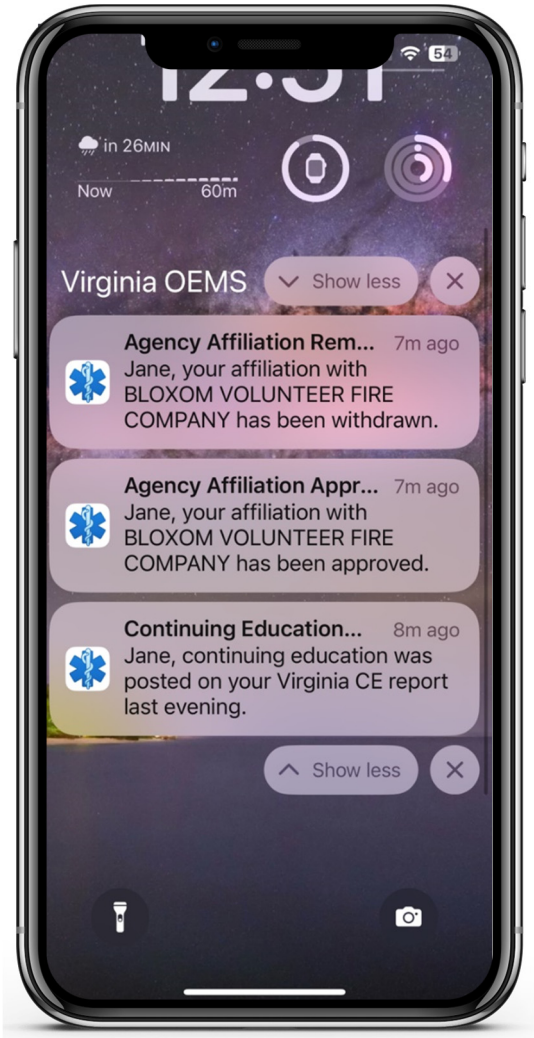
Sample App Notifications





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