



Changes Coming to Emergency Operations!

Starting July 1st, 2026, The Division of Emergency Operations will be renamed!

Emergency Operations → *Emergency Coordination, Health & Operational Support (**ECHO**)*

Same Quality Work, Just A NEW NAME!

Why the change to ECHO:

ECHO embodies the true work done by Emergency Operations. It reflects the provider outreach, internal and external coordination between OEMS and our local, state and VDH partners, our mission to increase provider physical and mental health, & our operational abilities to support OEMS, Regional EMS Councils, and agencies/providers.

The personnel within the division are not changing, there will just be a clear delineation of the updated tasks by position. Specialty areas for the ECHO staff will be:

Division Director (Chad Mason)

- Special Project Identification
- Overall coordination and Liaison with other VDH and state entities
- Fleet Management
- Social Media Management
- EMS Advisory Board Meeting IC
- OEMS internal communications/project management system
- Community Health / Integrated Health Programs

Wellness, Exercise, & Planning (WEP) (Kari Magner)

- CISM Accreditation Process & Resource Coordination
- First Responder Peer Support & Health
- Continuity and Succession Planning
- Emergency Planning, Incident Action Plans (IAPs), & After-Action Reports (AARs)
- Advisory Board Coordination
- School EMS Response Plan Management
- HAN/Everbridge Coordination
- Adverse Events Tracking
- NARCAN Leave Behind Program Coordination

Operational Coordinator (OC) (Amber Moore)

- PSAP/EMD
- PSAP Focused Peer-Support
- Statewide AED Program
- Human Trafficking Identification and Prevention Programs
- EMS Strike Team / Task Force Listing & Tracking
- Isolation Transport Availability Tracking
- Statewide Specialized EMS Resources & Capabilities (i.e. Field Amputation & Blood Programs)
- Special Event Coordination & Planning Support

Training, Outreach, & Coordination (TOC) (Samual Burnette)

- EMS Officer/Safety Officer Certification Program
- MCI I & II Program
- Digital Training System Management (TRAIN)
- VEST, CoIMT, ESF-8 Coordination
- CPR and Stop the Bleed Training & Coordination (VDH internal)
- CBERS
- OEMS Website Management
- Departmental and Inter-agency Coordination (OEP, VDEM, VDFP, DCJS)
- High-Level and Executive ICS Training
- Traffic Incident Management System (TIMS)
- HMERT Coordination and Management
- Training and deployable equipment management and tracking
- Radio/Internet communications program