Division of Community Nutrition

Subject: Proof of Identification

Policy: CRT 03.0


I. Policy:

Applicants shall present proof of identification to obtain all WIC services and benefits. This includes, but is not limited to, certification and subsequent certification visits, food benefit issuance, special formula issuance, nutrition education, and Verification of Certification (VOC) transfers.

II. Procedure(s):

A. Request one of the following for proof of identification:

1) Valid Medicaid card / letter
2) Social Security card
3) Driver's license
4) Birth certificate
5) Marriage license
6) Crib card (for newborns)
7) Hospital card (for newborns)
8) Military identification card or discharge papers (DD214)
9) Clinic / hospital record or ID
10) TANF / Welfare Photo ID
11) Refugee settlement papers
12) Immigration or Naturalization Record (e.g., green card)
13) Passport / Visa
14) School records ( ID or report card, enrollment or health record )

B. The eWIC card shall be presented at all authorized retailers when food benefits are redeemed.

C. Document proof of identification by entering the type of ID presented in Crossroads (e.g., ID - Social Security Card) at the initial certification.

D. Applicants with no proof of identity such as, a victim of theft, loss, or disaster, a homeless individual, a migrant, an undocumented worker, or emancipated minor, shall complete the Affidavit Form, WIC-383.

1) Document why the applicant could not provide proof of identity on the Affidavit Form, WIC-383. Scan into the participant’s record.

2) Any other applicant without proof of identity will have to be rescheduled to return and bring the required proof before benefits will be given.
E. Name changes in the system can only be made if the client brings in new, written proof to show the change in name. Such proof may be one of the above, as well as a certified marriage license or other such legal documentation.