



COMMONWEALTH of VIRGINIA

Karen Shelton, MD
State Health Commissioner

Department of Health
P O BOX 2448
RICHMOND, VA 23218

TTY 7-1-1 OR
1-800-828-1120

August 4, 2023


Dear Healthcare Partner,

The Virginia WIC Program has been providing remote services to WIC participants since March 26, 2020. The WIC Program was able to operate remotely due to waivers granted by the United States Department of Agriculture (USDA). The waivers to the federal regulations that allowed remote services to continue during COVID-19 related barriers were linked to the federal Public Health Emergency Declaration (PHED). The PHED was extended throughout the pandemic and has now come to an end expiring on May 11, 2023.

Between May 11, 2023 and August 9, 2023 Virginia WIC clinics have gone through a phased-back in approach by conducting "soft openings" throughout the Commonwealth. This ninety (90) day period allowed clinic staff and participants to adjust to the new procedures. The Virginia WIC Program is excited to welcome back our participants to in-person services and to see our new and old participants face-to-face in a new hybrid approach. Under federal regulations, WIC participants must be physical present at least one time during a certification period. Portions of the WIC appointments may remain remote and participants can contact their local offices for locality-specific procedures.

We would like to thank you for your continued partnership and flexibility throughout these recent difficult years. As we adjust to the reopening of our clinics, we ask for your assistance in obtaining anthropometric and hematological values with continuing the use of the Medical Referral Form (WIC-349). Utilization of this form will help streamline services and may allow participants to come into the WIC clinics fewer times. The WIC-349 form can be located on our Healthcare Provider Webpage at <https://www.vdh.virginia.gov/wic/healthcare-providers/>. Your support has allowed us to continue our efforts to improve the nutrition and health outcomes of women, infants and children throughout the Commonwealth. If you should have any questions, please feel free to contact us at www.virginiawic.com or (888) 942-3663.

Respectfully,

DocuSigned by:

9B68EDFB2D2E429...

Paula N. Garrett, MS, RD
Division Director
Division of Community Nutrition