

**To:** M. Norman Oliver, MD, MA, State Health Commissioner  
**From:** Luisa F. Soaterna, MPH, Chair, Advisory Council on Health Disparities & Health Equity (ACHDHE)  
**Date:** July 10, 2018  
**Subject:** ACHDHE Recommendation for Program Enhancement

In response to the April 10, 2018 presentation on the “Emergency Department Care Coordination (EDCC),” presented to the ACHDHE by Mrs. Debbie Condrey, we respectfully make the following recommendations:

- We recommend that the State Health Commissioner continue to promote the EDCC initiative and advocate for its funding.
- We advocate for the inclusion of a patient advocacy group in the Emergency Department Care Coordination Advisory Council.
- We further recommend for VDH to deliberately engage community leaders in the clinical consensus group as well as hospitals and managed care organizations to disseminate information and manage a strong campaign about the benefits of this tool.