

Section 1: Navigating Data Pulls

**BHW PROGRAM PORTAL** Primary Care Office Portal DESIGNATION MANAGEMENT FOR VIRGINIA Hi, Anna Riggan | Logout

**Home** Designations Providers Tools Inquiries Manage Users

## Primary Care Office Portal Home

### News and Alerts

**Welcome to Shortage Designation Management System!**  
Welcome to the Shortage Designation Management System!

The Shortage Designation Management System is a tool for Primary Care Offices (PCOs) to create, review, and update designations, to manage providers, and to manage users. We are excited to introduce new tools and enhancements to existing tools that will help expand access to healthcare.

The March 2022 Release introduced several enhancements to SDMS. The Update Preview pages have been overhauled to match the user experience of the Provider and Auto-HPSA Portals as part of the first phase of the Designation Portal Modernization effort. Also in the Designation Portal, user experience was enhanced in the read-only Mapping application with the introduction of a new filter widget, and styling updates to the pre-existing widgets. In preparation for the introduction of MCTAs (Maternal Care Target Areas), Provider Management has been modified to allow PCOs to manage MCTA specific Provider types. Other enhancements can be observed across the Provider Management Portal, specifically to the Site Association functionality and Provider Management landing page.

Other notable changes to SDMS during the March 2022 Release include the expansion of the Manage POCs search functionality to allow users to search specifically by POC information, and targeted data vintage updates including the introduction of 2020 UDS data and the import of new source data to help facilitate the calculation of MCTA scores.

### My Profile

**Name:** Anna Riggan  
**Email:** anna.riggan@vdh.virginia.gov

### Helpful Resources

- [Manual for Policies and Procedures](#)
- [Designation Management User Guide](#)
- [Provider Management User Guide](#)
- [User Management User Guide](#)
- [Update Preview User Guide](#)

### SDMS Data Sources

The following Data Sources are currently being used by SDMS:

- American Community Survey (ACS) 2019 5YR Data, including ACS 2019 American Indian Alaska Native (AI/AN) Alone Data (CT and ZCTA)
- Centers for Disease Control and Prevention (CDC) 2019 Data
- Census 2019 TIGER Geometry Data
- ESRI 2020 ArcGIS North America HERE Data
- Uniform Data System (UDS) 2020 Data (for organizations using UDS data only)
- State Primary Care Office (PCO) Provider Data

**Manage Auto-HPSA POCs**

**Manage Stakeholder Notifications**

## Primary Care Office Portal Home

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The November 2021 Release introduced several enhancements for SDMS and its users. Two new features, address standardization to update provider addresses to use uniform formatting and site association to allow PCOs to link provider locations to SDMS healthcare delivery sites, were added to the Provider Management portal.

In addition, a new search widget is available on the informational mapping tool. The new search will better help the PCOs and POs use the informational mapping tool to visualize and interact with designation, provider, demographic and component datasets.

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**Name:** Anna Riggan  
**Email:** anna.riggan@vdh.virginia.gov

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- [User Management User Guide](#)
- [Update Preview User Guide](#)

### SDMS Data Sources

The following Data Sources are currently being used by SDMS:

\*Navigate to specific Auto-HPSA

\*Each HPSA discipline has its own tab

**HRSA SDMS Auto-HPSA** Health Workforce

Home Designations Providers Tools Inquiries Manage Users

Search Designations > Organization Profile

### Tri-Area Community Health (ID: 033230)

You are currently viewing the results of the rescore approved on October 22, 2021. [View Previous](#)

Primary Care Dental Health Mental Health [View Update Preview](#) [Rescore](#)

#### General Information

Designation Name Tri-Area Community Health	Designation ID 167990	Public ID 151999510L
Status Designated	Discipline Primary Care	Last Approved Designation Date October 22, 2021
Service Area Component Type ZCTA		

#### Organization Information

Organization Name Tri-Area Community Health	Organization Unique ID 033230	Organization Type FQHC
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#### Sites

SITE NAME	SITE ADDRESS	NSC PROVIDER NPI	NSC TRAVEL TIME/DISTANCE	NSC SCORE
Tri-Area Community Health Center at Laurel Fork	14558 Danville Pike, Laurel Fork, VA 24352-3982	N/A	N/A	5
Tri-Area Community Health - Grayson Highlands	6436 Troutdale Hwy, Troutdale, VA 24378-2023	N/A	N/A	5
Tri-Area Community Health Center at Ferrum	40 Wiley Dr, Ferrum, VA 24088-1100	N/A	N/A	5
Tri-Area Community Health Center at Ferrum	180 Ferrum Mountain Rd, Ferrum, VA 24088-2939	N/A	N/A	5
Tri-Area Community Health Center at Floyd	140 Christiansburg Pike NE, Floyd, VA 24091-3742	N/A	N/A	5
Average NSC Travel Time/ Distance				5

#### Score

Summary

Designation Score  
19

\*The only metrics the PCO can edit is the “Provider FTE”, “Population: Provider Ratio”, and changing the NSC to recalculate the travel time and distance.

## Summary

### Designation Score

19

### Details

SUBSCORE	SCORING CRITERIA	SCORE
Population:Provider Ratio	10,463.5	10
% Patients Served with Known Income At or Below 100% FPL	33.3	3
Average NSC Travel Time/ Distance		5
Low Birth Weight Rate	8.23	1
<b>Total</b>		<b>19</b>

## Data

Population Total Sum Being Used	26616
Population for whom Poverty Status is Determined	70298
Population at 100% FPL	10598
Population at 200% FPL	26616
Population American Indian Alaska Native Alone	
% Population at 100% FPL	15.08
% Patients Served at or below 100% FPL	33.30
Provider FTE	2.54
Population:Provider Ratio	10463.50 : 1

\*Provider and Service Area Reports are linked at the bottom of each tab

Provider FTE	2.54
Population:Provider Ratio	10463.50 : 1
Number of Infant Deaths	
Number of Infant Births	
Low Birth Weight Births	
Infant Mortality Rate	5.49
Low Birth Weight Rate	8.23

## Supporting Documents

No uploaded supporting documents.

## Designation Reports

[Designation Service Area Report](#)

[Designation Provider Data Report](#)

## Comments

There are no comments for this rescore.

\*Provider Report includes every provider that has worked within the service area, whether or not they are currently active

NPI	Discipline	Specialty Code	FTE	First Name	Middle Name	Last Name	Address Line 1	Address Line 2	City Name	State Name
1417931353	Primary Care	FP	0.0978	VERGEL	S	ATIENZA	390 S MAIN ST	SUITE 201	ROCKY MOUNT	Virginia
1538129754	Primary Care	FP	0.1700	DAVID	PENDELTON	MCPHERSON	1953 CARROLLTON PIKE	POST OFFICE BOX 38	HILLSVILLE	Virginia
1689659401	Primary Care	FP	0.2100	ROBERT	L	LAZO	199 HOSPITAL DR	SUITE 7	GALAX	Virginia
1720082555	Primary Care	FP	0.1080	GLEN	EDWARD	TATE	14558 DANVILLE PIKE		LAUREL FORK	Virginia
1801978721	Primary Care	OBG	0.1875	CARLOS	JESUS	BLATTNER	227 HOSPITAL DRIVE		GALAX	Virginia
1902866064	Primary Care	FP	0.0002	JAMES	ALLEN	CHAPPELL	211 NORTH JEFFERSON		GALAX	Virginia
1508185893	Primary Care	FP	0.0800	SARAH	LONGEST	STUBBS	796 Old Franklin Turnpike	Carillon Family Medicine	Rocky Mount	Virginia
1730355231	Primary Care	FP	0.1658	JAMES	ALLEN	MAXEY	796 Old Franklin Turnpike	Carillon Family Medicine	Rocky Mount	Virginia
1982607768	Primary Care	FP	0.0978	SUSAN	PAGE	OSBORNE	121 Parkview Rd., NE	The Barter Clinic	FLOYD	Virginia
1467651489	Primary Care	FP	0.1295	TABASSUM		SUBUHI	40 WILEY DR		FERRUM	Virginia
1508891441	Primary Care	FP	0.2775	WILLIAM	R	BESS	14558 DANVILLE PIKE		LAUREL FORK	Virginia
1063517159	Primary Care	PD	0.2875	MARY	C	MEYERS	606 East Stuart Drive		Galax	Virginia
1295830842	Primary Care	PD	0.1320	MARIA	B	MCGUIRE	606 E Stuart Dr		Galax	Virginia
1578538873	Primary Care	IM	0.1138	ARTHUR	SAMUEL	PEMBERTON	544 E STUART DR STE D		GALAX	Virginia
1639582331	Primary Care	FP	0.1943	GABRIEL	LEE	EDMONDSON	180 Ferrum Mountain Rd	Tri-Area Community Health	Ferrum	Virginia
1568445526	Primary Care	IM	0.1900	AMY	E	BUTLER	390 S Main St		Rocky Mount	Virginia
1790745917	Primary Care	FP	0.0320	GARRY	HENRY	KUIKEN	911 E Main St	Carillon Family Medicine	Floyd	Virginia
1265409288	Primary Care	FP	0.0700	JOHN	WILLIAM	TRACY	108 STRAIGHT AWAY LA		LAUREL FORK	Virginia
1396736360	Primary Care	IM	0.0000	STEVEN	JOSEPH	COLLINS	45 MARKETPLACE DR		ROCKY MOUNT	Virginia
1326527870	Primary Care	FP	0.0000	JESSICA	ANN	DEEL	306 MEADOW ST		GALAX	Virginia
1104397702	Primary Care	FP	0.0000	BARBARA	JOYCE	WAGNON	1190 CALICO ROCK RD		ROCKY MOUNT	Virginia

\*Highlight "Eligible" providers (these are provider records with associated Medicaid or Sliding Fee Scale claims) – these are the providers you'll want to double check before submitting a rescore

City Name	State Name	Postal Code	County FIPS Code	County	Included in Total FTE	Status	Ineligible Reasons	Imported By	Provider Location Created Date
ROCKY MOUNT	Virginia	241511711	067	Franklin	Yes	ELIGIBLE		admin	10/22/2021 07:32:53 PM
HILLSVILLE	Virginia	243430038	035	Carroll	Yes	ELIGIBLE		admin	10/22/2021 07:32:53 PM
GALAX	Virginia	24332454	640	Galax	Yes	ELIGIBLE		admin	10/22/2021 07:32:53 PM
LAUREL FORK	Virginia	24352-3982	035	Carroll	Yes	ELIGIBLE		admin	10/22/2021 07:32:53 PM
GALAX	Virginia	24332228	640	Galax	Yes	ELIGIBLE		admin	10/22/2021 07:32:53 PM
GALAX	Virginia	24332846	640	Galax	Yes	ELIGIBLE		admin	10/22/2021 07:32:53 PM
Rocky Mount	Virginia	24151	067	Franklin	Yes	ELIGIBLE		anna.riggan@vdh.virgini	10/22/2021 07:32:53 PM
Rocky Mount	Virginia	24151	067	Franklin	Yes	ELIGIBLE		anna.riggan@vdh.virgini	10/22/2021 07:32:53 PM
FLOYD	Virginia	24091	063	Floyd	Yes	ELIGIBLE		anna.riggan@vdh.virgini	10/22/2021 07:32:53 PM
FERRUM	Virginia	24088	067	Franklin	Yes	ELIGIBLE		anna.riggan@vdh.virgini	10/22/2021 07:32:53 PM
LAUREL FORK	Virginia	243523982	035	Carroll	Yes	ELIGIBLE		NPPES-Import	10/22/2021 07:32:53 PM
Galax	Virginia	24333	640	Galax	Yes	ELIGIBLE			10/22/2021 07:32:53 PM
Galax	Virginia	24333	640	Galax	Yes	ELIGIBLE			10/22/2021 07:32:53 PM
GALAX	Virginia	24332231	640	Galax	Yes	ELIGIBLE			10/22/2021 07:32:53 PM
Ferrum	Virginia	24088	067	Franklin	Yes	ELIGIBLE		NPPES-Import	10/22/2021 07:32:53 PM
Rocky Mount	Virginia	24151	067	Franklin	Yes	ELIGIBLE		anna.riggan@vdh.virgini	10/22/2021 07:32:53 PM
Floyd	Virginia	24091	063	Floyd	Yes	ELIGIBLE		anna.riggan@vdh.virgini	10/22/2021 07:32:53 PM
LAUREL FORK	Virginia	24352	035	Carroll	Yes	ELIGIBLE		Rexford.Dwamena@vdh	10/22/2021 07:32:53 PM
ROCKY MOUNT	Virginia	24151	067	Franklin	No	IN_ELIGIBLE	PCO Omitted;NONFED	anna.riggan@vdh.virgini	10/22/2021 07:32:53 PM
GALAX	Virginia	24333020	640	Galax	No	IN_ELIGIBLE	PCO Omitted;INCORREC	NPPES-Import	10/22/2021 07:32:54 PM

Supporting Documents

No uploaded supporting documents.

Designation Reports

**Designation Service Area Report**

Designation Provider Data Report

\*Service Area dataset includes every zip code the service area crosses (partial coverage of individual zip codes is common)

Designation ID	Zip Code	Patients Served	ZCTA Public ID Used in Service Area
167990	24055	124	
167990	24060	19	
167990	24065	64	
167990	24067	216	Z24067
167990	24072	146	
167990	24073	57	
167990	24076	32	
167990	24078	19	
167990	24079	170	
167990	24084	18	
167990	24088	1093	Z24088
167990	24091	1509	Z24091
167990	24092	80	
167990	24101	38	
167990	24102	206	Z24102
167990	24105	66	
167990	24112	61	
167990	24120	903	Z24120
167990	24121	13	
167990	24133	16	
167990	24137	52	
167990	24138	60	
167990	24141	40	
167990	24148	13	

## Section 2: Submitting a Rescore

### Considerations:

\*Auto-HPSAs can no longer revert to their original score if a rescore decreases it. You/they must be sure the score will increase before submitting.

\*Supplemental Data must quantitative

**HP SA Health Workforce SDMS Auto-HPSA** Home Designations Providers Tools Inquiries Manage Users AR

Search Designations > Organization Profile > Rescore

**Tri-Area Community Health (ID: 033230)**

Rescore My Auto-HPSA Organization

There are two different ways to rescore your organization. One relies only on nationally available standardized data sets and state Primary Care Office provider data. The other allows you to supplement the system-level data with data you provide.

Please select the approach that best meets your needs below.

**Rescore with System Data Only**

With this rescore you will not have an opportunity to enter any supplemental data. Your organization will be rescored using the following data\* currently available in SDMS:

- American Community Survey (ACS) 2019 5YR Data, including ACS 2019 American Indian Alaska Native (AI/AN) Alone Data (CT and ZCTA)
- Centers for Disease Control and Prevention (CDC) 2019 Data
- Census 2019 TIGER Geometry Data
- ESRI 2020 ArcGIS North America HERE Data
- Uniform Data System (UDS) 2019 Data (for organizations using UDS data only)
- State Primary Care Office (PCO) Provider Data

\*The data used in your score depend on your organization type

Please select the designation(s) that you would like to have rescored:

Primary Care

Dental Health

Mental Health

**Rescore with Supplemental and System Data**

With this rescore you will have the opportunity to provide the following data:

- Service Area Data\*
- Organization-Specific Data\*
- Dental and Mental Health Data
- Supporting Documentation

For PCOs only:

- Sites and NSCs Data

\*Does not apply to organizations that report UDS data.

[Begin Supplemental Data Rescore](#)

### Helpful Benchmarks:

\*Points awarded based on Population to Provider (P:P) Ratio

\*Points awarded based on distance to Nearest Source of Care (NSC)

Source: Federal Register / Vol. 68, No. 104 / Friday, May 30, 2003 / Notices

### Primary Care:

Points Awarded	Minimum P:P ratio	Minimum Population if no providers
0	< 1 : 3,000	< 500
2	1 : 3,000	500
4	1 : 3,500	1,000
6	1 : 4,000	1,500
8	1 : 5,000	2,000
10	1 : 10,000	2,500

Points Awarded	Minimum Time to NSC	Minimum Distance to NSC
0	< 20 minutes	< 10 miles
1	20 minutes	10 miles
2	30 minutes	20 miles
3	40 minutes	30 miles
4	50 minutes	40 miles
5	60 minutes	50 miles

**Dental:**

Points Awarded	Minimum P:P ratio	Minimum Population if no providers
0	< 1: 4,000	< 1000
2	1 : 4,000	1,000
4	1 : 5,000	1,500
6	1 : 6,000	2,000
8	1 : 8,000	2,500
10	1 : 10,000	3,000

Points Awarded	Minimum Time to NSC	Minimum Distance to NSC
0	< 30 minutes	< 20 miles
1	30 minutes	20 miles
2	45 minutes	30 miles
3	60 minutes	40 miles
4	75 minutes	50 miles
5	90 minutes	60 miles

**Mental: Psychiatrists Only**

Points Awarded	Minimum P:P ratio
1	1 : 20,000
2	1 : 25,000
3	1 : 30,000
4	1 : 35,000
5	1 : 40,000
6	1 : 45,000
7	1 : 50,000

Points Awarded	Minimum Time to NSC	Maximum Time to NSC
0	<20 minutes	
1	20 minutes	29 minutes
2	30 minutes	39 minutes
3	40 minutes	49 minutes
4	50 minutes	59 minutes
5	60 minutes	N/A