Virginia Department of Health Sending Voice/Text Messages to Remind Virginians of Their Eligibility to Receive COVID-19 Bivalent Boosters

LYNCHBURG, Va. — Beginning Monday, November 28th, residents aged 50+ in the Central Virginia Health District will receive text or voice messages reminding them that they are eligible for the COVID-19 Bivalent Booster.

Members of this population will only receive a message if records indicate they are eligible for, but have not yet received, a bivalent booster.

The voice/text messages are just one more way VDH is reaching out to let Virginians know they can get a free bivalent booster at many locations, including health care providers, local pharmacies, and health departments around the state.

The message will read: “VA Dept of Health records indicate you are eligible for a COVID-19 bivalent booster. Schedule an appt at https://www.vaccines.gov/ or call 434-477-5974.”

Contact information from the resident’s immunization record will determine whether they receive a text message (for mobile numbers) or a phone call (for landlines).

Individuals do not need to wait for this notification to get a bivalent booster.

If you have questions about your eligibility to receive a bivalent booster, or believe you have been contacted in error, please contact the VDH call center for a review of your record. Call 877-VAX-IN-VA (877-829-4682, TTY users call 7-1-1). Assistance is available in English, Spanish, and more than 100 other languages.

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