Availability of Health Services and Providers



Limited availability of healthcare services and providers is an obstacle to the timely access of health services, leading to worse community health outcomes.

The ratio of residents to Mental Health Providers in Chesterfield and City of Colonial Heights is significantly higher than the national average.



Survey respondents identified mental health as the most important community health problem Chesterfield 460:1

Colonial Heights

470:1

United States

340:1



Population to Mental Health Providers

Language, Literacy, and Cultural Barriers

Language, literacy, and cultural barriers often discourage English language learners from seeking preventive care, which may adversely affect their health.

We have so many families—they just don't know where to go. I receive calls from friends—do you know a dentist who can speak Spanish? So, to have more doctors, teachers, staff that can be bilingual, that's a major need of the community.

Glenda Chaffins, ESL Family Engagement Specialist, CCPS

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English-speaking survey respondents 36% Spanish-speaking survey respondents

survey respondents

84.5%

Noted that it was difficult for them to obtain Health Services.