

# Availability of Health Services and Providers



SCAN ME

Limited availability of healthcare services and providers is an obstacle to the timely access of health services, leading to worse community health outcomes.

The ratio of residents to Mental Health Providers in Chesterfield and City of Colonial Heights is significantly higher than the national average.



Survey respondents identified mental health as the most important community health problem

Chesterfield

**460:1**

Colonial Heights

**470:1**

United States

**340:1**



Population to Mental Health Providers

# Language, Literacy, and Cultural Barriers

Language, literacy, and cultural barriers often discourage English language learners from seeking preventive care, which may adversely affect their health.

“

*We have so many families—they just don't know where to go. I receive calls from friends—do you know a dentist who can speak Spanish? So, to have more doctors, teachers, staff that can be bilingual, that's a major need of the community.*

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Glenda Chaffins, ESL Family Engagement Specialist, CCPS

English-speaking survey respondents

**36%**

Spanish-speaking survey respondents

**84.5%**



Noted that it was difficult for them to obtain Health Services.