DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 04/03/2017 FORM APPROVED OMB NO. 0938-0301

CENTE	RS FOR MEDICARE	& MEDICAID SERVICES					VO. 0938-039	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		NSTRUCTION	(X3)	(X3) DATE SURVEY COMPLETED	
		49G063	B. WING_	·			03/30/2017	
NAME OF	PROVIDER OR SUPPLIER				ADDRESS, CITY, STATE, ZIP CODE		03/30/2011	
HIGHLANDS PLACE WEST			1825 ROKEBY AVENUE CHESAPEAKE, VA 23320					
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPE DEFICIENCY)	ULDBE	(X5) COMPLETION OATE	
W 000	INITIAL COMMENT	rs .	W 00	00				
	was conducted on C Corrections are requ Part 483 Intermedia Individuals with Disa	Fundamental Medicaid survey 03/29/17 through 03/30/17. uired for compliance with CFR te Care Facilities for abilities (ICF/ID) Federal e Safety Code report will						
	survey was 5. The s current Individual re #2).	bed facility at the time of the urvey sample consisted of 2 cords (Individual #1 through						
W 440	483.4 7 0(i)(1) EVAC	JATION DRILLS	W 44	0	Evacuation Drills were co	nducted	at	
	The facility must hold evacuation drills at least quarterly for each shift of personnel. This STANDARD is not met as evidenced by: Based on record review and staff interview, the facility staff failed to hold evacuation drills at least quarterly for each shift. The findings included:				Highlands Place monthly Highlands Place's policy; evacuation drills were not quarterly on each shift. H	monthly as stated in s policy; however, were not conducted shift. Highlands Place		
					Policy 9.7 Fire Evacuation was reviewed and revised policy delineates "It is the Highlands Place to condu	on 04/1 policy of of fire d	0/17. The of rills	
					quarterly on each shift to individuals and staff awar	maintain eness of		
	The facility staff failed to hold fire drills on each shift at least quarterly. A review of the facility's evacuation drill log indicated the following: The first shift was designated as 6:00 A.M. until 2:00 P.M. The second shift was designated as 2:00 P.M. until 10:00 P.M The third shift was designated as 10:00 P.M. until 6:00 A.M. A review of the Log indicated:				There is a potential that all Individual's awareness of evacuation procedures in Highlands Place West could be affected. In April 2017, an Evacuation Drill will be conducted on each shift to enhance Individual's awareness of evacuation			
	-	re held on 2/18/17 at 9:10			procedures. In order to minimize the d			
·			VUT	∥ ∨ ∟	and of dot to infinitize the d	sorepail	CICS HOIII	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE (X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 04/03/2017 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION A. BUILDING (X3) DATE SLI COMPLET A. BUILDING NAME OF PROVIDER OR SUPPLIER HIGHLANDS PLACE WEST (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PROVIDER'S PLAN OF CORRECTION	CENTE	RS FOR MEDICARE	& MEDICAID SERVICES				OMB NO. 0938-0391		
NAME OF PROVIDER OR SUPPLIER HIGHLANDS PLACE WEST SITRET ADDRESS, CITY, STATE, ZIP CODE 1825 ROKEBY AVENUE CHESAPEAKE, VA 23320 (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG ON 1/21/17 at 12:02 P.M. an evacuation drill was held. On 12/19/16 at 4:23 P.M. an evacuation drill was held. On 10/31/16 at 5:17 P.M. an evacuation drill was held. On 09/24/16 at 1:30 P.M. an evacuation drill was held. On 08/31/16 at 11:53 P.M. an evacuation drill was held. On 08/31/16 at 11:53 P.M. an evacuation drill was held. On 08/31/16 at 11:53 P.M. an evacuation drill was held.							(X3) DATE SURVEY COMPLETED		
HIGHLANDS PLACE WEST (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG REGULATORY OR LSC IDENTIFYING INFORMATION) W 440 Continued From page 1 On 1/21/17 at 12:02 P.M. an evacuation drill was held. On 11/30/16 at 8:10 A.M. an evacuation drill was held. On 10/31/16 at 1:30 P.M. an evacuation drill was held. On 09/24/16 at 1:30 P.M. an evacuation drill was held. On 09/24/16 at 1:30 P.M. an evacuation drill was held. On 08/31/16 at 11:53 P.M. an evacuation drill was held.			49G063	B. WING	i		02/20/2047		
HIGHLANDS PLACE WEST (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) W 440 Continued From page 1 On 1/21/17 at 12:02 P.M. an evacuation drill was held. On 12/19/16 at 4:23 P.M. an evacuation drill was held. On 10/31/16 at 5:17 P.M. an evacuation drill was held. On 09/24/16 at 1:30 P.M. an evacuation drill was held. On 09/24/16 at 1:30 P.M. an evacuation drill was held. On 08/31/16 at 11:53 P.M. an evacuation drill was held.	NAME OF	PROVIDER OR SUPPLIER			STRE	ET ADDRESS, CITY, STATE, ZIP CODE	1 03/30/2017		
PRÉFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) W 440 Continued From page 1 On 1/21/17 at 12:02 P.M. an evacuation drill was held. On 12/19/16 at 4:23 P.M. an evacuation drill was held. On 10/31/16 at 5:17 P.M. an evacuation drill was held. On 09/24/16 at 1:30 P.M. an evacuation drill was held. On 09/24/16 at 1:30 P.M. an evacuation drill was held. On 08/31/16 at 11:53 P.M. an evacuation drill was held.	HIGHLANDS PLACE WEST		;	1825	ROKEBY AVENUE				
On 1/21/17 at 12:02 P.M. an evacuation drill was held. On 12/19/16 at 4:23 P.M. an evacuation drill was held. On 10/31/16 at 5:17 P.M. an evacuation drill was held. On 09/24/16 at 1:30 P.M. an evacuation drill was held. On 08/31/16 at 11:53 P.M. an evacuation drill was held.	PREFIX	(EACH DEFICIENCY	MUST BE PRECEDED BY FULL	PREF		(EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPI	DULD BE COMPLETION		
held. On 06/30/16 at 4:57 P.M. an evacuation drill was held. On 05/28/16 at 6:22 P.M. an evacuation drill was held. On 04/16/16 at 11:33 P.M. an evacuation drill was held. On 04/16/16 at 7:45 A.M. an evacuation drill was held. A review of facility Evacuation Policy indicated: Evacuation drills shall be held at least quarterly for each shift. During an interview on 3/30/17 at 2:15 P.M. with the Program Manager, she stated, "Evacuation drills should be held on each shift quarterly." The facility staff failed to hold evacuation drills at least quarterly for each shift.		On 1/21/17 at 12:02 held On 12/19/16 at 4:23 held. On 11/30/16 at 8:10 held. On 10/31/16 at 5:17 held. On 09/24/16 at 1:30 held. On 08/31/16 at 11:5 held. On 07/30/16 at 1:27 held. On 06/30/16 at 4:57 held. On 06/30/16 at 4:57 held. On 05/28/16 at 6:22 held. On 04/16/16 at 11:33 held. On 03/09/16 at 7:45 held. A review of facility Every Evacuation drills share for each shift. During an interview of the Program Manage drills should be held. The facility staff failer	2 P.M. an evacuation drill was 3 P.M. an evacuation drill was 4 A.M. an evacuation drill was 7 P.M. an evacuation drill was 8 P.M. an evacuation drill was 9 P.M. an evacuation drill was 3 P.M. an evacuation drill was 4 A.M. an evacuation drill was 9 P.M. an evacuation drill was 4 A.M. an evacuation drill was 6 A.M. an evacuation drill was 6 P.M. an evacuation drill was 7 P.M. an evacuation drill was 9 P.M. an evacuation drill was	W	140	drills will be scheduled, con documented on each shift. review every Evacuation Dr document that proper evacuare followed and evacuation conducted quarterly on each	ducted and The QIDP will rill Report and ation procedures drills are		