

State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>VA0162</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/09/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ENVOY AT THE MEADOWS</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2715 DOGTOWN ROAD GOOCHLAND, VA 23063</b>
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F 000	<p><b>Initial Comments</b></p> <p>An unannounced biennial State Licensure Inspection was conducted 2/7/17 through 2/9/17. Corrections are required for compliance with the following with the Virginia Rules and Regulations for the Licensure of Nursing Facilities.</p> <p>The census in this 84 certified bed facility was 77 at the time of the survey. The survey sample consisted of 13 current resident reviews (Residents 1 through 13) and three closed record reviews (Residents 14 through 16).</p>	F 000		
F 001	<p><b>Non Compliance</b></p> <p>The facility was out of compliance with the following state licensure requirements:</p> <p>This RULE: is not met as evidenced by: The facility was not in compliance with the following Virginia Rules and Regulations for the Licensure of Nursing Facilities:</p> <p>12VAC5-371-370. Maintenance and Housekeeping -- cross reference to F 252.</p> <p>12VAC5-371-250 B 3 Resident Assessment - cross referenced to F 275</p> <p>12 VAC 5-371-250 F Resident Assessment -- cross referenced to F 279</p> <p>12 VAC 5 - 371 - 220 A, C.1 Quality of Care -- cross referenced to F 314</p> <p>12VAC5-371-220.A Nursing Services -- cross referenced to F 323</p> <p>12VAC5-371-240 F Physician Services - cross-referenced to F 387</p>	F 001	<p>12VAC5-371-370. Maintenance and Housekeeping -- cross reference to F 252.</p> <ol style="list-style-type: none"> <li>This employee is no longer employed.</li> <li>An audit of all current employee personnel files has been completed.</li> <li>All new employees will have a background check completed before beginning work. The BOC was educated on the importance of attaining all requirements before a new employee begins work. A check sheet of appropriate personnel file documentation will be completed before the employee begins work.</li> </ol>	3/8/17

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

02/22/17

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F 001	<p>Continued From page 1</p> <p>12 VAC 5 - 371 - 360 E, F Administration -- cross referenced to F 514</p> <p>12VAC5-371-140 Policies and procedures - SEE CITATION BELOW:</p> <p>Based on staff interview and facility document review, it was determined that the facility staff failed to ensure a criminal background check was obtained in accordance with the laws of the State of Virginia, for one of 25 employee records reviewed.</p> <p>The findings include:</p> <p>Review of the state regulation 12VAC5-371-140 documents "E. Personnel policies and procedures shall include, but are not limited to: 3. An accurate and complete personnel record for each employee including...b. a criminal record check;"</p> <p>On 2/8/17 a review of 25 employee records of new hires for the last two years was conducted. This review revealed the following:</p> <p>LPN (licensed practical nurse) # 4 was hired on 1/23/15. The facility staff failed to obtain a criminal background check. Documentation was not included in LPN # 4's employee file that indicated that a criminal background check had been requested.</p> <p>During an interview on 2/9/17 at 9:00 a.m. with OSM (other staff member) # 8, business office staff, OSM # 8 stated that she could not find any criminal checks for the time of this hire (1/23/15). OSM #8 further stated that she could not speak to why these documents were not in the</p>	F 001	<p>4. The results of all hires during a given month will be reviewed in the monthly Quality Assurance/Performance Improvement meeting for no less than 2 months. Once the Quality Assurance/Performance Improvement Committee determines the problem no longer exists reviews will be conducted on a random basis.</p> <p>12VAC5-371-250 B 3 Resident Assessment - cross referenced to F 275</p> <p>1. This employee is no longer employed.</p> <p>2. An audit of all current employee personnel files has been completed.</p> <p>3. All new employees will have a background check completed before beginning work. The BOC was educated on the importance of attaining all requirements before a new employee begins work. A check sheet of appropriate personnel file documentation will be completed before the employee begins work.</p> <p>4. The results of all hires during a given month will be reviewed in the monthly Quality Assurance/Performance Improvement meeting for no less than 2 months. Once the Quality Assurance/Performance Improvement</p>	

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F 001	<p>Continued From page 2</p> <p>employee records as required; she had not been working at the facility for very long but was working on improving the process to ensure that all pre-hire requirements were completed.</p> <p>During an interview on 2/9/17 at 9:40 a.m. with ASM (administrative staff member) # 1, the administrator, this concern was reviewed. ASM # 1 stated that (name of OSM # 8) was relativity new and was making an effort to make sure all employee records were complete.</p> <p>A review of the facility policy "Resident Abuse" revealed, in part, the following documentation: "Screening: Persons applying for employment with a (sic) The Company facility will be screened for a history of abuse, neglect, or mistreating residents to include: References from previous or current employers (with applicant permission). Criminal Background check (VA specific; after hire, during orientation). Abuse check with appropriate licensing board and registries, prior to hire. Sworn Disclosure Statement prior to hire. Verify license or registration prior to hire. Any Additional State Specific Requirement will be completed per regulation or statute."</p> <p>No further information was provided prior to the end of the survey process.</p>	F 001	<p>Committee determines the problem no longer exists reviews will be conducted on a random basis.</p> <p>12 VAC 5-371-250 F Resident Assessment -- cross referenced to F 279</p> <ol style="list-style-type: none"> <li>1. This employee is no longer employed.</li> <li>2. An audit of all current employee personnel files has been completed.</li> <li>3. All new employees will have a background check completed before beginning work. The BOC was educated on the importance of attaining all requirements before a new employee begins work. A check sheet of appropriate personnel file documentation will be completed before the employee begins work.</li> <li>4. The results of all hires during a given month will be reviewed in the monthly Quality Assurance/Performance Improvement meeting for no less than 2 months. Once the Quality Assurance/Performance Improvement Committee determines the problem no longer exists reviews will be conducted on a random basis.</li> </ol>	

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F 001	Continued From page 3	F 001	<p>12 VAC 5 - 371 - 220 A, C.1 Quality of Care -- cross referenced to F 314</p> <ol style="list-style-type: none"> <li>1. This employee is no longer employed.</li> <li>2. An audit of all current employee personnel files has been completed.</li> <li>3. All new employees will have a background check completed before beginning work. The BOC was educated on the importance of attaining all requirements before a new employee begins work. A check sheet of appropriate personnel file documentation will be completed before the employee begins work.</li> <li>4. The results of all hires during a given month will be reviewed in the monthly Quality Assurance/Performance Improvement meeting for no less than 2 months. Once the Quality Assurance/Performance Improvement Committee determines the problem no longer exists reviews will be conducted on a random basis.</li> </ol> <p>12VAC5-371-220.A Nursing Services -- cross referenced to F 323</p> <ol style="list-style-type: none"> <li>1. This employee is no longer employed.</li> </ol>	

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