

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: LNJO

Facility ID: VAICFMR58

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

DETERMINATION APPROVAL

INTERMEDIATE CARE FACILITY FOR PERSONS WITH MENTAL RETARDATION SURVEY REPORT

1. Name of Facility SNOWFLAKE	2. Street Address 4541 Snowflake Dr.	3. City and/or County Richmond	4. State VA	5. ZIP Code 23237
6. Medicaid Provider No. 496-050	7. Name of CEO Arthur Ginsberg		8. Telephone No. 804-271-2755	
9. State/Region code W2	10. State/County code W3	11. Dates of Survey (Begin) 7-5-18 (End) 7-6-18 Month / Day / Year W4 Month / Day / Year W5		

12. Type of Ownership or Control (enter number in box below)

1	1. Private (non-profit)	3. State	5. County	7. Other (specify)
	2. Private (proprietary)	4. City/Town	6. City/County	

13. Is this ICF/MR a distinct part of a Hospital, SNF or NF?

☐ Yes ☒ No

14. If "Yes" to block 13, indicate either

A. Hospital Provider No.									
B. SNF Provider No.									
C. NF Provider No.									

15. Survey Team Composition

Column 1: Indicate the number of disciplines represented on the Survey team.

Column 2: Of the number in column 1 represented on the Survey team, indicate the number who also qualify as a QMRP. Indicate Name(s) and Title(s) on last page of this form.

	W9	W10
A. Administrator		
B. Nurse	3	0
C. Dietitian		
D. Pharmacist		
E. Records Administrator		
F. Social Worker		
G. LSC Specialist		
H. Laboratorian		
I. Sanitarian		
J. Therapist		
K. Physician		
L. Psychologist		
M. Other (specify)		
N. Total number of Surveyors onsite	W11	3
O. Total number of QMRP Surveyors onsite	W12	0

16. Facility Data:

A. Is this ICF/MR a residential unit within a larger organization or agency in the State that provides residential services to persons with mental retardation? (check one) ☒ Yes ☐ No

If "No", proceed to item C.

B. If "Yes," indicate name and address of larger organization.

Name **Community Residences Inc.**

Address **14160 Newbrook Drive**

City **Chantilly** State **VA** ZIP Code **20151**

Name of CEO **Arthur Ginsberg**

Total Number of Beds **W14** **120**

Total Number of Clients **W15** **110**
(including ICF/MR clients directly served)

C. Total Number of ICF/MR Clients **W16** **06**

D. Is this ICF/MR community-based? (check one) ☒ Yes ☐ No **W17**

E. Total number of ICF/MR beds under this Provider No. **W18** **01**

F. Total number of discrete living units under this Provider No. **W19** **01**

G. Age range of clients served **W20** from **3** to **62** **W21**

H. Total number of off-campus day program sites used by ICF/MR clients **W22** **04**

17. Staffing: List the full time equivalents who function in this capacity:

A. Direct Care Personnel **W23**
(483.430(d)(3)) **12.28**

B. Registered Nurse **W24**
(483.480(d)(3)) **1.00**

C. Licensed Voc./Practical Nurse **W25**
(483.480(d)(2)) **1.00**

D. Total Personnel (W26) **14.28**
(List the Full Time Equivalent for all employees)

18. Off-Campus Day Programs:

A. How many clients in the sample attend off-campus day programs? **W27** **2**

B. In how many off-campus day program sites was an observation done by the Surveyor? **W28** **2**

20. Individual Characteristics (Note: The total number in Items B-L (Col.(a)) may exceed the facility's population because some clients have multiple disabilities)

A.

(1) Age

under 22(a) W29

22-45 (b) 1 W30

46-65 (c) 5 W31

66+ (d) W32

Total 6 W33

(2) SEX

Male 5 W34

Female 1 W35

Total 6 W36

B. DISABILITIES

(1) Mental Retardation

Mild 3 W37

Moderate 1 W38

Severe 0 W39

Profound 2 W40

Total 6 W41

(2) Autism 1 W42

(3) Cerebral Palsy 2 W43

(4) Epilepsy

Controlled 1 W44

Uncontrolled W45

Total 1 W46

C. OTHER DISABILITIES

(1) Non-ambulatory

Mobile 4 W47

Non-Mobile 2 W48

Total 6 W49

(2) Speech/Language Impairment 3 W50

(3) Hearing Impairment

Hard of Hearing 2 W51

Deaf 1 W52

Total W53

(4) Visual Impairment

Impaired 3 W54

Blind 0 W55

Total 3 W56

D. MEDICAL CARE PLAN 0 W57

E. DRUGS TO CONTROL BEHAVIOR 1 W58

F. PHYSICAL RESTRAINTS 0 W59

G. TIME-OUT ROOMS 0 W60

H. APPLICATION OF PAINFUL OR NOXIOUS STIMULI 0 W61

I. NUMBER ATTENDING OFF-CAMPUS DAY PROGRAMS 6 W62

J. NUMBER OF COURT ORDERED ADMISSIONS 0 W63

K. NUMBER OF CLIENTS OVER AGE 18 WITH A LEGAL GUARDIAN ASSIGNED BY THE COURT 0 W64

L. OTHER (specify)

(1) W65

(2) W66

(3) W67

INTERMEDIATE CARE FACILITY FOR PERSONS WITH MENTAL RETARDATION SURVEY REPORT

M. ALLEGATIONS OF ABUSE AND NEGLECT

no. of allegations of abuse investigated (a) 0 W68

no. of allegations of neglect investigated (b) 1 W69

Total 1 W70

N. NUMBER OF DEATHS

no. of deaths related to unusual incidents (a) 0 W71

no. of deaths related to restraints (b) 0 W72

no. of deaths for any reason (c) 0 W73

Total 0 W74

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0062. The time required to complete this information collection is estimated to average 3 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, Attn: PRA Reports Clearance Officer, 7500 Security Boulevard, Baltimore, Maryland 21244-1850.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/12/2018
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 49G050	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/06/2018
NAME OF PROVIDER OR SUPPLIER CRI SNOWFLAKE DRIVE			STREET ADDRESS, CITY, STATE, ZIP CODE 4541 SNOWFLAKE DRIVE RICHMOND, VA 23237		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
E 000	Initial Comments	E 000			
	An unannounced Emergency Preparedness survey was conducted 7-5-18 through 7-6-18. The facility was in substantial compliance with 42 CFR Part 483.73, Requirement for Long-Term Care Facilities.				
W 000	INITIAL COMMENTS	W 000			
	An unannounced 55 Fundamental Medicaid Certification survey was conducted 7-5-18 through 7-6-18. The facility was not in compliance with 42 CFR Part 483 Requirements for Intermediate Care Facilities. The Life Safety Code survey/report will follow. There were no complaints.				
W 440	EVACUATION DRILLS CFR(s): 483.470(i)(1)	W 440	1. Program Manager will review and update the fire drill schedule to make sure it captures the day shift, evening shift and overnight shifts for all quarters. 2. Program Manager will post updated fire drill schedule in the Program. 3. Program Manager will conduct an in service with staff to review the importance of conducting fire drills during the day shift, evening shift and overnight shifts every quarter. 4. Program Manager will review fire drill documentation monthly to make sure the drill was completed during the appropriate shift. 5. Clinical Director will oversee the quality of all services in the program to include fire drills and address areas of concern with Program Manager during supervision.	08/10/18	
	The census in this 6 certified bed facility was 5 at the time of the survey. The survey sample consisted of 3 individual reviews (Individuals #1 through #3).				
	The facility must hold evacuation drills at least quarterly for each shift of personnel.				
	This STANDARD is not met as evidenced by: Based on staff interview and facility documentation review, the facility staff failed to ensure fire drills were held quarterly for each shift for the 7-3- shift.				
	The findings included:				
	Review of the facility's fire drills revealed the following:				

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Valerie Tansinda

TITLE
Clinical Director

(X6) DATE
07/23/2018

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/12/2018
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 49G050	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/06/2018
NAME OF PROVIDER OR SUPPLIER CRI SNOWFLAKE DRIVE			STREET ADDRESS, CITY, STATE, ZIP CODE 4541 SNOWFLAKE DRIVE RICHMOND, VA 23237		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 440	<p>Continued From page 1</p> <p>The 11-7 shift conducted fire drills for the following dates: 5-26-18 2-28-18 1-31-18 11-22-17 8-29-17 5-13-17</p> <p>The 3-11 shift conducted fire drills for the following dates: 6-9-18 3-18-18 12-17-17 9-30-17 6-14-17</p> <p>The 7-3 shift conducted fire drills for the following dates: 1-31-18</p> <p>On 7-5-18 at approximately 3:30 PM, an interview with the Program Manager was conducted. He stated, "I didn't know." The Program Manager was notified of the oversight. The Program Manager stated he had no further documentation to present.</p>	W 440			



COMMONWEALTH of VIRGINIA

Virginia Department of Fire Programs

Michael T. Reilly
EXECUTIVE DIRECTOR

Brian M. McGraw, P.E.
STATE FIRE MARSHAL

State Fire Marshal's Office
Division 1
1005 Technology Park Drive
Glen Allen, VA 23059-4500
Phone: 804/ 371-0220
Fax: 804/ 371-3367

Kathaleen Creegan-Tedeschi, Director
Office of Licensure/Certification
Division of Long Term Care
Virginia Department of Health
9960 Mayland Drive
Perimeter Center Suite 401
Henrico, VA 23233

RE: Cri Snowflake Drive
4541 Snowflake Drive
Richmond, VA. 23237
File Number: C-1353-001
CMS Certification Number: **49G050**
Event ID Number: **LNJO21**

The attached report is forwarded to you with the following comments:

I. SURVEY ☒

- ☒ Recommend certification based on compliance with Life Safety Code.
- ☐ Recommend certification based on acceptable POC.
- ☐ Recommend certification based on acceptable POC and a scope and severity of C or less with no revisit required.
- ☐ Recommend certification based on compliance with LSC by requested continuous waiver.
- ☐ Recommend certification based on compliance with LSC by requested Time Limited waiver.
- ☐ Recommend certification based on satisfactory results from application of the FSES.
- ☐ Do not recommend certification.

II. POST SURVEY ☐

- ☐ All deficiencies corrected:
- ☐ All deficiencies not corrected:
 - ☐ Recommend certification based on acceptable POC
 - ☐ Recommend certification based on acceptable POC and a scope and severity of C or less with no revisit required.
 - ☐ Recommend certification based on approved or requested continuous waiver.
 - ☐ Recommend certification based on approved or requested Time Limited waiver.
 - ☐ Do not recommend certification.

If you have any questions or if we may be of further assistance, please contact me at 804-371-0220

Sincerely,

John J. Cullinane
John Cullinane
Life Safety Code Coordinator

Survey Date: **07/20/2018** SOD Sent: 09/18/2018 POC Rec'd: NA POC to HQ: **09/24/2018**
Highest Scope/Severity: NA

**PART VI - FIRE SAFETY SURVEY REPORT
CRUCIAL DATA EXTRACT
(TO BE USED WITH CMS 2786 FORMS)**

C-1353-001

Provider Number K1 49G050	Facility Name CRI Snowflake ICF	Survey Date *K4 20 July 2018
------------------------------	------------------------------------	---------------------------------

K6 DATE OF PLAN APPROVAL 12/4/2009	K3 MULTIPLE CONSTRUCTION TOTAL NUMBER OF BUILDINGS <u>1</u> NUMBER OF THIS BUILDING <u>01</u>	<input checked="" type="checkbox"/> A. BUILDING <input type="checkbox"/> B. WING <input type="checkbox"/> C. FLOOR <input type="checkbox"/> D. APARTMENT UNIT
---------------------------------------	---	--

LSC FORM INDICATOR	COMPLETE IF ICF/IID IS SURVEYED UNDER CHAPTER 33, EXISTING																											
<table border="1"> <tr><th align="center" colspan="3">HEALTH CARE FORM</th></tr> <tr><td>12</td><td>2786R</td><td>2012 EXISTING</td></tr> <tr><td>13</td><td>2786R</td><td>2012 NEW</td></tr> </table> <table border="1"> <tr><th align="center" colspan="3">AHCO FORM</th></tr> <tr><td>14</td><td>2786U</td><td>2012 EXISTING</td></tr> <tr><td>15</td><td>2786U</td><td>2012 NEW</td></tr> </table> <table border="1"> <tr><th align="center" colspan="3">ICF/IID FORM</th></tr> <tr><td>16</td><td>2786V, W, X</td><td>2012 EXISTING</td></tr> <tr><td>17</td><td>2786V, W, X</td><td>2012 NEW</td></tr> </table>	HEALTH CARE FORM			12	2786R	2012 EXISTING	13	2786R	2012 NEW	AHCO FORM			14	2786U	2012 EXISTING	15	2786U	2012 NEW	ICF/IID FORM			16	2786V, W, X	2012 EXISTING	17	2786V, W, X	2012 NEW	<p>SMALL (16 BEDS OR LESS)</p> <p>K8 <input checked="" type="checkbox"/> 1. PROMPT 2. SLOW 3. IMPRACTICAL</p> <hr/> <p>LARGE</p> <p>K8 <input type="checkbox"/> 4. PROMPT 5. SLOW 6. IMPRACTICAL</p> <hr/> <p>APARTMENT HOUSE</p> <p>K8 <input type="checkbox"/> 7. PROMPT 8. SLOW 9. IMPRACTICAL</p>
HEALTH CARE FORM																												
12	2786R	2012 EXISTING																										
13	2786R	2012 NEW																										
AHCO FORM																												
14	2786U	2012 EXISTING																										
15	2786U	2012 NEW																										
ICF/IID FORM																												
16	2786V, W, X	2012 EXISTING																										
17	2786V, W, X	2012 NEW																										
*K7 <input checked="" type="checkbox"/> 16 SELECT NUMBER OF FORM USED FROM ABOVE																												
<p>(Check if K321 or K351 are marked as not applicable in the 2786 M, R, T, U, V, W, X, and Y.)</p> <p>K321: <input type="checkbox"/> K351: <input type="checkbox"/></p>	<p>COMPLETE IF ICF/IID IS SURVEYED UNDER CHAPTER 33, EXISTING</p> <p>ENTER E - SCORE</p> <p>K5: <input type="checkbox"/> e.g. 2.5</p>																											

*K9 FACILITY MEETS LSC BASED ON (Check all that Apply)

A1. <input checked="" type="checkbox"/>	A2. <input type="checkbox"/>	A3. <input type="checkbox"/>	A4. <input type="checkbox"/>	A5. <input type="checkbox"/>
(COMP. WITH ALL PROVISIONS)	(ACCEPTABLE POC)	(WAIVERS)	(FSES)	(PERFORMANCE BASED DESIGN)

FACILITY DOES NOT MEET LSC	K0180
B. <input type="checkbox"/>	<p>A. <input checked="" type="checkbox"/> FULLY SPRINKLERED (All required areas are sprinklered)</p> <p>B. <input type="checkbox"/> PARTIALLY SPRINKLERED (Not all required areas are sprinklered)</p> <p>C. <input type="checkbox"/> NONE (No sprinkler system)</p>

*MANDATORY

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 09/18/2018
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 49G050	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - CRI SNOWFLAKE B. WING _____		(X3) DATE SURVEY COMPLETED 07/20/2018
NAME OF PROVIDER OR SUPPLIER CRI SNOWFLAKE DRIVE			STREET ADDRESS, CITY, STATE, ZIP CODE 4541 SNOWFLAKE DRIVE RICHMOND, VA 23237		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
K 000	<p>INITIAL COMMENTS</p> <p>Description of structure: One story construction type of V (000) Sprinkler status: The facility is not sprinklered.</p> <p>An unannounced Life Safety Code re-certification survey was conducted on 20 July 2018, in accordance with 42 Code of Federal Regulation, Part 483.150 and 410 to 480: Requirements for Intermediate Care Facilities for Persons with Intellectual Deficiencies. The facility was surveyed for compliance using the LSC 2012 ICF/ID Existing regulations. The facility was in compliance with the Requirements for Participation in Medicare and Medicaid.</p>	K 000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

C-1353-001

FIRE SAFETY SURVEY REPORT – 2012 LIFE SAFETY CODE
Intermediate Care Facilities for Individuals with Intellectual Disabilities
SMALL FACILITIES

1. (A) PROVIDER NO.

49G050

K1

1. (A) MEDICAID I.D. NO.

K2

PART I – Instructions for Completing the Form (CMS-2786V)

PART II – Existing Resident Board & Care Occupancies Requirements (NFPA 101, Chapter 33)

PART III – New Residential Board & Care Occupancies Requirements (NFPA 101, Chapter 32)

PART IV – Building Services (New and Existing Facilities)

PART V – Operating Features (New and Existing Facilities)

PART VI – Crucial Data Extract

Optional – Fire Safety Evaluation System for Board and Care Occupancies (CMS-2786Y, NFPA 101A, Chapter 7)

Identifying information as shown in applicable records. Enter changes, if any, alongside each item, giving date of change.

2. NAME OF FACILITY CRI Snowflake ICF	2. (A) MULTIPLE CONSTRUCTION (BLDGs) A. BUILDING 01 B. WING C. FLOOR	2. (B) ADDRESS OF FACILITY (STREET, CITY, STATE, ZIP CODE) 4541 Snowflake Dr. North Chesterfield Va. 23237	A. <input type="checkbox"/> Fully Sprinklered (All required areas are sprinklered) B. <input type="checkbox"/> Partially Sprinklered (Not all required areas are sprinklered) C. <input checked="" type="checkbox"/> None (No sprinkler system) K0180
3. SURVEY FOR <input type="checkbox"/> MEDICARE <input type="checkbox"/> MEDICAID	4. DATE OF SURVEY 20 July 2018	DATE OF PLAN APPROVAL 12/4/2009	SURVEY UNDER: 5. <input checked="" type="checkbox"/> 2012 EXISTING 6. <input type="checkbox"/> 2012 NEW K7
E-SCORE 1.32	USE FOR EXISTING FACILITIES ONLY E-Score ≤ 1.5 > 1.5 ≤ 5.0 > 5.0 Level of Evacuation Difficulty Prompt Slow Impractical	5. SURVEY FOR CERTIFICATION OF: SMALL FACILITY - LEVEL OF EVACUATION DIFFICULTY (Check one) USE FOR EXISTING FACILITIES ONLY 1. <input checked="" type="checkbox"/> Prompt 2. <input type="checkbox"/> Slow 3. <input type="checkbox"/> Impractical K8	
6. BED COMPOSITION a. TOTAL NO. OF BEDS IN THE FACILITY 6		e. NUMBER OF ICF/IND BEDS CERTIFIED FOR MEDICAID 6	

6. A. ☐ THE FACILITY MEETS, BASED UPON (check all appropriate boxes):1. ☐ COMPLIANCE WITH ALL PROVISIONS 2. ☐ ACCEPTANCE OF A PLAN OF CORRECTION 4. ☐ FSES 5. ☐ PERFORMANCE BASED DESIGNB. ☐ THE FACILITY DOES NOT MEET THE STANDARD

SURVEYOR (Signature) Doreen Weatherington	TITLE Deputy State Fire Marshal	OFFICE Virginia State Fire Marshal's Office 14953	DATE 9/24/18
SURVEYOR ID 14953			
FIRE AUTHORITY OFFICIAL (Signature) Calvin Dee Madson	TITLE CDSEM	OFFICE SFM Division 1	DATE 9/24/18

CMS FORMS SHALL BE COMPLETED AND RETAINED AS PART OF THE SURVEY RECORD.