

State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>495139</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/08/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>LIFE CARE CENTER OF NEW MARKET</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>315 EAST LEE HIGHWAY NEW MARKET, VA 22844</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
F 000	Initial Comments  An unannounced biennial State Licensure Inspection was conducted 7/6/16 through 7/8/16. Corrections are required for compliance with the Virginia Rules and Regulations for the Licensure of Nursing Facilities. The Life Safety Code survey/report will follow.  The census in this 118 certified bed facility was 109 at the time of the survey. The survey sample consisted of 24 current resident reviews (Residents #1 through #19 and #24 through #28) and four closed record reviews (Residents #20 through #23).	F 000		
F 001	Non Compliance  The facility was out of compliance with the following state licensure requirements:  This RULE: is not met as evidenced by: The facility was not in compliance with the following Virginia Rules and Regulations for the Licensure of Nursing Facilities:  12VAC5-371-220- H NURSING SERVICES cross-referenced to F157  12VAC5-371-370-A MAINTENANCE & HOURSKEEPING-cross-referenced to F 252  12VAC5-371-210-A.3 NURSE STAFFING-- cross-referenced to F-280  12VAC5-371-250 F, H, I RESIDENT ASSESSMENT & CARE PLANNING cross-referenced to F 280  12VAC5-371-200 -B.1 DIRECTOR OF NURSING-- cross-referenced to F 281	F 001	<b>F001</b>  12VAC5-371-220-H Nursing Services – Plan of Correction cross referenced to Form CMS 2567 F 157  12VAC5-371-370-A Maintenance & Housekeeping – Plan of Correction cross referenced to Form CMS 2567 F 252  12VAC5-371-210-A.3 Nurse Staffing – Plan of Correction cross referenced to Form CMS 2567 – F 280  12VAC5-371-250 F, H, I Resident Assessment & Care Planning – Plan of Correction cross referenced to Form CMS 2567 – F 280  12VAC5-371-200-B.1 Director of Nursing – Plan of Correction cross referenced to Form CMS 2567 – F281	08/05/16  08/05/16  08/05/16  08/05/16  08/05/16

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *[Signature]* TITLE *Interim Executive Director* (X6) DATE *8-2-16*

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F 001	<p>Continued From Page 1</p> <p>12VAC5-371-220 A, B NURSING SERVICES cross- referenced to F 309 &amp; F 311</p> <p>12VAC5-371-250-A 11 RESIDENT ASSESSMENT &amp; CARE PLANNING--cross- referenced to F 311</p> <p>12VAC5-371-220 C-NURSING SERVICES -- cross-referenced to F 315</p> <p>12VAC5-371-210-A 1 NURSE STAFFING -- cross-referenced to F 323</p> <p>12VAC5-371- 220 A NURSING SERVICES -- cross-referenced to F 328</p> <p>12VAC5-371-220-B - NURSING SERVICES --- cross-referenced to F 329</p> <p>12VAC5-371-240-E - PHYSICIAN SERVICES -- cross-referenced to F 386</p> <p>12VAC5-371-F- PHYSICIAN SERVICE -- cross-referenced to F 387</p> <p>12VAC5-371-310-A- DIAGNOSTIC SERVICES -- cross-referenced to F-502 &amp; F 504</p> <p>12 VAC 5-317-360 E CLINICAL RECORDS - cross-referenced to F 514</p> <p>Based on staff interview, facility document review, and employee record review, it was determined that the facility staff failed to complete the Virginia State Police criminal background check within 30 days of hire for three of 25 employee records reviewed, Employee records #14, #19 and #20.</p> <p>1. For Employee Record review #14(LPN [licensed practical nurse]), the facility staff failed to</p>	F 001	<p><b>F001- Continued from Page 1</b></p> <p>12VACS5-371-220 A, B Nursing Services – Plan of Correction cross referenced to Form CMS 2567 – F309 &amp; F 311</p> <p>12VAC5-371-250-A 11 Resident Assessment &amp; Care Planning – Plan of Correction cross referenced to Form CMS 2567 – F 311</p> <p>12VAC5-371-220-C Nursing Services – Plan of Correction cross referenced to Form CMS 2567 F 315</p> <p>12VAC5-371-210-A 1 Nursing Staffing – Plan of Correction cross referenced to Form CMS 2567 F 323</p> <p>12VAC5-371-220-A Nursing Services – Plan of Correction cross referenced to Form CMS 2567 F 328</p> <p>12VAC5-371-220-B Nursing Services – Plan of Correction cross referenced to Form CMS 2567 F 329</p> <p>12VAC5-371-240-E – Physician Services – Plan of Correction cross referenced to Form CMS 2567 F386</p> <p>12VAC5-371-F – Physician Service – Plan of Correction cross referenced to Form CMS 2567 F387</p> <p>12VAC5-371-310-A – Diagnostic Services – Plan of Correction cross referenced to Form CMS 2567 F502 &amp; F504</p> <p>12VAC5-317-360 E – Clinical Records – Plan of Correction cross referenced to Form CMS 2567 F514</p>	<p>08/05/16</p> <p>08/05/16</p> <p>08/05/16</p> <p>08/05/16</p> <p>08/05/16</p> <p>08/05/16</p> <p>08/05/16</p> <p>08/05/16</p> <p>08/05/16</p> <p>08/05/16</p>

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F 001	<p>Continued From Page 2</p> <p>obtain the criminal background check within 30 days of their hire date of 5/24/16</p> <p>2. For Employee Record Review #19, (occupational therapy assistant [OTA]) the facility staff failed to obtain the criminal background check within 30 days of their hire date of 12/9/14.</p> <p>3. For Employee Record Review #20, an LPN, the facility staff failed to obtain the criminal background check within 30 days of their hire date of 10/6/15.</p> <p>The findings include:</p> <p>1. A review of 25 employee records was conducted on 7/7/16. Employee Record review #14's file was reviewed. This employee, a licensed practical nurse, was hired on 5/24/16. Review of the file revealed the Virginia State Police Report dated, 6/27/16, a period of 33 days.</p> <p>The employee record file #14 was reviewed with other staff member (OSM) #7, the payroll/accounts payable staff member on 7/7/16 at 4:36 p.m. She verified that the criminal background check was late. She stated, "I had issues at the end of last year. I called but they (state police) wouldn't let me refax it to them, they were past the due date." When asked the process for doing the criminal background checks, OSM #7 stated, "The day of orientation, I print them out and send them to the state police. Typically I check after 20 days and if not back I resend them."</p> <p>2. Employee Record #19's file was reviewed. This employee, an occupational therapy assistant, was hired on 12/9/14. Review of the file revealed the Virginia State Police Report dated, 2/3/15, a period of 56 days. The employee record file #19</p>	F 001	<p>F001 – Continued from Page 2</p> <p><b>Criterion #1 - How will the corrective action be accomplished for those residents found to have been affected by the deficient practice?</b></p> <p>Employee Records # 14, # 19 and #20 were identified as being affected by this practice. Virginia State Police background checks were received and are filed in their respective employee record. Each employee met hiring criteria.</p> <p><b>Criterion # 2 - How will the facility identify other residents having the potential to be affected by the same practice?</b></p> <p>All employees have the potential to be affected by this practice. An audit on 07/29/16 by the HR/Payroll Manager indicates that no current Virginia State Police Report requests are past the 30 day allowance.</p> <p><b>Criterion #3 - What measures will be put in place or systematic changes made to ensure the deficient practice will not reoccur.</b></p> <p>A log is maintained by the HR/Payroll Manager to show when background check requests are mailed to the Virginia State Police (VSP) and completed reports are received. Any report not received within 15 days of request will be resubmitted. Note: the VSP will not allow a follow-up request to be faxed. All requests must be sent by regular mail.</p> <p>All Employees will continue to have a Virginia State background check completed through a 3<sup>rd</sup> party vendor, Sterling BackCheck prior to their hire date.</p>	

