

State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 495045	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/24/2016
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NAME OF PROVIDER OR SUPPLIER MANORCARE HEALTH SERVICES-RICHMOND	STREET ADDRESS, CITY, STATE, ZIP CODE 2125 HILLIARD ROAD RICHMOND, VA 23228
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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F 000	Initial Comments An unannounced biennial State Licensure survey was conducted 2/23/16 through 2/24/16. Corrections are required for compliance with the following Virginia Rules and Regulations for the Licensure of Nursing Facilities. The census in this 194 certified bed facility was 148 at the time of the survey. The survey sample consisted of 21 current residents reviews (Residents #1 through #21), and 5 closed record reviews (Residents #22 through #26).	F 000		
F 001	Non Compliance The facility was out of compliance with the following state licensure requirements: This RULE: is not met as evidenced by: 12VAC5-371-150. Resident rights. G. The nursing facility shall register with the Department of State Police to receive notice of the registration or reregistration of any sex offender within the same or a contiguous zip code area in which the facility is located pursuant to §9.1-914 of the Code of Virginia. Based on staff interview and facility document review, it was determined that the facility staff failed to register with the Virginia State Police Sex Offender Registry to receive automatic notifications if a sex offender has moved to the area or contiguous areas of the facility. On 2/23/16 at approximately 11:45 a.m., during the entrance conference, evidence that the facility was registered to receive automatic notifications from the Virginia State Police Sex Offender Registry was requested.	F 001	<p style="text-align: center;">F001 12VAC5-371-150</p> <p><i>It is the intended practice of this facility to obtain information related to registered sex offenders residing in or relocating within our facility's zip code/surrounding area.</i></p> <p style="text-align: center;"><u>Criteria 1</u></p> <p>The facility registered on Wednesday, 2/24/2016 to receive alerts from the sex offender.</p> <p style="text-align: center;"><u>Criteria 2</u></p> <p>All residents have the potential to be affected.</p>	3/31/2016

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Danielle Marie Foster

TITLE

Administrator

(X6) DATE

3/25/2016

State of Virginia

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F 001	<p>Continued From Page 1</p> <p>On 2/24/16 at 4:35 p.m., the administrator stated the facility was not registered. He stated this was a regulation he was not aware of, being new to Virginia as of September 2015, and therefore, he had not registered as the administrator, to receive these notifications.</p> <p>A review of the facility's policies "Abuse" and "Resident Rights" failed to reveal any direction for the facility to register to receive these automatic notifications.</p> <p>No further information was provided by the end of the survey.</p> <p>12VAC5-371-340. Dietary and food service program. (revised 9/2010) A. The dietary and food service operation shall meet all applicable sections of 12VAC5-421. Cross references to Federal Deficiency F 371 12VAC5-371-110B2 cross reference F167</p> <p>12VAC5-371-250B1 cross reference F278</p> <p>12VAC5-371-310A cross reference F508 12VAC5-371-220. Nursing services cross reference to F309.</p> <p>12VAC5-371-310. Diagnostic services cross reference to F502.</p> <p>12VAC5-371-220A. Nursing services Cross reference to F-246 and F-323</p> <p>12VAC5-371-200B. Director of Nursing Cross reference to F-281</p> <p>F 157 cross references to 12VAC 5 - 371- 220 H</p>	F 001	<p><u>Criteria 3</u></p> <p>Facility administration and the admissions department will be educated on receiving and reviewing alerts from the registry timely.</p> <p><u>Criteria 4</u></p> <p>Administrator or designee will audit received alerts daily x5 days, 3 times weekly x3 weeks, monthly x2 months to ensure timely facility receipt.</p> <p><u>Criteria 5</u></p> <p>The facility's alleged date of compliance is 3/31/2016.</p> <p><u>12VAC5-371-340</u></p> <p><u>A. 12VAC5-371-421</u></p> <p>Cross references to F-371.</p> <p><u>12VAC5-371-110B2</u></p> <p>Cross references to F-167</p>	

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F 001	Continued From Page 2 F329 cross references to 12VAC 5 - 371 - 200 B	F 001	<p><u>12VAC5-371-250B1</u></p> <p>Cross references to F-278</p> <p><u>12VAC5-371-310A</u></p> <p>Cross references to F-508</p> <p><u>12VAC5-371-220</u></p> <p>Cross references to F-309</p> <p><u>12VAC5-371-310</u></p> <p>Cross references to F-502</p> <p><u>12VAC5-371-220A</u></p> <p>Cross references to F-246 & F-323</p> <p><u>12VAC5-371-200B</u></p> <p>Cross references to F-281</p> <p><u>12VAC5-371-220H</u></p> <p>Cross references to F-157</p> <p><u>12VAC5-371-200B</u></p> <p>Cross references to F329</p>	