

State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: VA0224	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/06/2018
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NAME OF PROVIDER OR SUPPLIER SHENANDOAH VLY WESTMINSTER-CANTERBURY	STREET ADDRESS, CITY, STATE, ZIP CODE 300 WESTMINSTER CANTERBURY DR WINCHESTER, VA 22603
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
F 000	<p>Initial Comments</p> <p>An unannounced biennial State Licensure Inspection was conducted 12/4/18 through 12/6/18. Corrections are required for compliance with the following with the Virginia Rules and Regulations for the Licensure of Nursing Facilities.</p> <p>The census in this 51 certified bed facility was 45 at the time of the survey. The survey sample consisted of 22 current Resident reviews and five closed record reviews.</p>	F 000		
F 001	<p>Non Compliance</p> <p>The facility was out of compliance with the following state licensure requirements:</p> <p>This RULE: is not met as evidenced by: 12VAC5-371-140. Policies and Procedures cross reference to F607.</p> <p>12VAC5-371-180. Infection Control cross reference to F880.</p> <p>12VAC5-371-360. Clinical Records cross reference to F583.</p>	F 001	<p>Corrective action for 12VAC5-371-140: License verification for OSM#12 was conducted on 12/6/2018 with no additional public information. A favorable reference check for OSM#11 was conducted on 12/14/2018.</p> <p>2. Other potential residents: An audit was performed effective 10/1/18 of all contractors (OSM's). The audit revealed no new licensed contractors deficient with our Abuse and Neglect policies.</p> <p>3. System Change: SVWC's policy "Certification and Licensure" has been updated to include independent contractors. SVWC's Human Resources Generalist has developed a checklist that includes license verification and completion of at least two references</p>	1/14/19

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/21/18

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F 001	Continued From page 1	F 001	<p>before starting work.</p> <p>4. Monitoring: The Human Resources Director will audit all contractor files prior to the individuals starting orientation/work. Contractors will not begin work until the orientation process is completed. Monthly result of audits will be shared with Administrator and the QAPI committee.</p> <p>1. Corrective Action for 12VAC5-371-180 Nurse (LPN) #1 was counseled on the practice of infection control and the spread of infection during medication administration on 12/14/18. No ill effects were noted to Resident # 1.</p> <p>2. Other Potential Residents All residents who are prescribed medications are potentially affected.</p> <p>3. Systems Change All nurses who administer prescribed medications will be re-educated on medication administration guidelines and infection control practices with particular attention on dropped medication. Nurses who administer medications will sign an acknowledgment form attesting to receiving and comprehending the medication administration guidelines and infection control standards when administering medications. All new licensed nurse employees will have a medication audit completed within 30 days of employment.</p> <p>4. Monitoring The Nurse Educator and/or designee will</p>	

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F 001	Continued From page 2	F 001	<p>perform random observation audits during medication administration monthly for three months, then quarterly for one year. All findings will be reported to the QAPI committee.</p> <ol style="list-style-type: none"> 1. Corrective Action for 12VAC5-371-360 Nurse (LPN) #1 was counseled on HIPPA compliance and the policy and procedure regarding confidentiality when utilizing the electronic medical record on 12/14/18. 2. Other Potential Residents All residents where the electronic medical record is used are potentially affected. 3. Systems Change All Licensed Professional Nurses will be re-educated on HIPPA compliance and the policy and procedure regarding confidentiality when utilizing the electronic medical record. There will be return demonstration of the proper securement of the electronic medical record. 4. Monitoring All Licensed Professional Nurses (100%) will demonstrate the proper securement of the electronic medical record by 1/14/19. The Nurse Educator and/or designee will conduct a random audit of 50% of licensed professionals will be observed to insure proper securement of the electronic medical record every month for three months, then a random audit of 50% of licensed professionals will be observed to insure proper securement of the electronic medical record quarterly for one year. All findings will be reported to the QAPI 	

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