

COMMONWEALTH of VIRGINIA

M. Norman Oliver, MD, MA State Health Commissioner

Department of Health Office of Licensure and Certification

TYY 7-1-1 OR 1-800-828-1120 9960 Mayland Drive, Suite 401 Henrico, Virginia 23233-1485 Fax (804) 527-4502

March 18, 2019

Terell Jones Cri Jackson Icf 807 North Jackson Arlington, VA 22201

RE:

Cri Jackson lcf Arlington, Virginia ICF/ID: 49G037

Dear Terell Jones:

An unannounced Medicaid survey, ending March 7, 2019 was conducted, by the VDH Office of Licensure and Certification staff. All references to regulatory requirements are found in Title 42, Code of Federal Regulations

Survey Results and Plan of Correction

Enclosed is the CMS-2567, Statement of Deficiencies, for the Fundamental Health Survey. This document contains a listing of the deficiencies found at the time of this inspection. [Any deficiencies found as a result of a Life Safety Code inspection will be mailed separately from the office of the State Fire Marshall.]

You are required to file a plan for correcting these deficiencies. Your statements shall reflect the specific detailed actions you will take to correct deficiencies, prevent a recurrence of the deficiencies, and measures implemented to maintain compliance. You must also give the <u>specific calendar date</u> on which correction for each deficiency is expected to be completed. The response "Corrected" is not an acceptable response. That kind of response does not fulfill the requirement to provide information on preventing recurrence or maintaining compliance. The response "will train staff" is not an acceptable response unless specific information is given on the plan for frequency and methods to evaluate results.



Terell Jones March 18, 2019 Page 2

Correction/completion dates must be within forty-five (45) days from the day of the inspection. If you have been cited for physical plant or Life Safety Code deficiencies that will require more than 45 days to correct and you intend to request an exception, you must provide a specific reason for the request and the expected completion date.

After signing and dating your Plan of Correction, retain one copy of the Report for your files and return the original to this office within ten (10) calendar days from receiving the report. You will be notified if your Plan of Correction is not acceptable.

Failure to return your Plan of Correction within the time frame specified above can result in a loss of Medicaid reimbursement.

A copy of the completed form (CMS-2567) will be kept on file in this office and will be available for public review. This Division is required to make copies of this report available to other Federal and State regulatory or reimbursement agencies upon request.

Survey Response Form

The LTC Survey Response Form is offered as a method to share your review of the onsite survey process. Please take a moment to complete this evaluation, which is available at:

"http://www.vdh.virginia.gov/content/uploads/sites/96/2019/02/LTC-facility-survey-response-form.pdf" We will appreciate your participation.

If you have any questions, please call me at (804) 367-2100.

Sincerely,

Paul Wady

Paul Wade, LTC Supervisor Division of Long Term Care Services

Enclosures

cc: Bertha Ventura, Department of Medical Assistance Services (Sent Electronically) Susan Elmore, Department of Behavioral Health and Developmental Services

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES.

PRINTED: 03/18/2019 FORM APPROVED OMB NO 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED
		49G037	B. WING		03/07/2019
NAME OF PROVIDER OR SUPPLIER CRI JACKSON ICF				STREET ADDRESS, CITY, STATE, ZIP COI 807 NORTH JACKSON ARLINGTON, VA 22201	
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survey wa 03/07/201 42 CFR F Participat	s conductions of the fact that	mergency Preparedness ted 03/05/2019 through cility was in compliance with 3, 483.475, Condition of ermediate Care Facilities for illectual Disabilities.	W O	00	Company of the second
Certification through 3. with 42 Cl Intermedia Intellectua Code surv	on survey 17/19. The R Part 48 ate Care F Il Disabilit rey/report	undamental Medicaid was conducted 3/5/19 facility was not in compliance 33 Requirements for facilities for Individuals with es (ICF/IID). The Life Safety will follow. No complaints uring the survey.		250	î.
the time of consisted through #3 INFECTION CFR(s): 4	f the surve of 3 Indiv 3). DN CONTI 33.470(I)(st be an a		W 45	55	n y
This STAN Based on record rev the facility a manner	IDARD is observati ew, and f staff faile	not met as evidenced by: on, staff interview, clinical acility documentation review, d to administer medications in the spread of infection.			± *
proper har	d hygiene	e facility staff failed to perform prior to administering ER/SUPPLIER REPRESENTATIVE'S SIGN	ATURE	TITLE	(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the lindings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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NAME OF PROVIDER OR SUPPLIER CRI JACKSON ICF SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY PULL TAG (EACH DEFICIENCY) W 455 Continued From page 1 medications. The Findings included: Individual #1 was a 33 year old who was admitted to the facility on 6/27/05. Individual #1's diagnoses included Profound Intellectual Disability, and Selzure Disorder. On 3/4/19 at 4:00 P.M., an observation was conducted of the facility medication pass. Direct Service Personnel (DSP - Employee D) was observed performing hand hygiene prior to administering medications to Individual #1. Employee D turned on the faucet and wet both hands. He then applied liquid soap, and immediately rinsed the soap off without washing his hands first. He then prepared and administered Gabapentin 1200 MG, and Oxcarbazepine 600 MG. to Individual #1.	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED
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When asked about his understanding of the proper handwashing technique, he said he didn't realize that he hadn't actually performed proper handwashing technique. He further acknowledged that his handwashing technique had not been observed by a facility nurse for feedback and training purposes. On 3/6/19, a review was performed of facility documentation, revealing an undated Medication Management policy. It read, "Wash hands thoroughly". On 3/7/19 the facility Manager (Employee A) was informed of the findings. No further information was received.		Individual #1 was a to the facility on 6/2 diagnoses included Disability, and Seiz On 3/4/19 at 4:00 F conducted of the fa Service Personnel observed performir administering medi Employee D turned hands. He then appimmediately rinsed his hands first. He administered Gaba Oxcarbazepine 600 When asked about proper handwashing technacknowledged that had not been obserted back and traini On 3/6/19, a review documentation, review documentation, review documentation Manage hands thoroughly".	33 year old who was admitted 7/05. Individual #1's Profound Intellectual ure Disorder. 2.M., an observation was cility medication pass. Direct (DSP -Employee D) was used hand hygiene prior to cations to Individual #1. On the faucet and wet both olied liquid soap, and the soap off without washing then prepared and pentin 1200 MG, and 0 MG. to Individual #1. This understanding of the green technique, he said he didn't not actually performed proper inque. He further his handwashing technique wed by a facility nurse for no purposes. The was performed of facility wealing an undated ement policy. It read, "Wash was Manager (Employee A) was		Medication Administration and Infe Control Policies with staff. The staf acknowledging their responsibilities maintaining infection control proceed during medication administration. 3. The Program Nurse will complet regarding medication administration infection control as outlined in the Complex and Procedures. All program sign acknowledging their awareness responsibilities in infection control of medication administration (hand wath a sign acknowledging their awareness responsibilities in infection control of medication administration (hand wath a sign acknowledging their awareness responsibilities in infection control of medication administration (hand wath a sign acknowledging their awareness responsibilities in infection control of the Program Manager and Program Wedication Observations for staff to the compliance of the Medication Administration and infection control procedures. 5. Annual recertification of the Medication Control is required by all staff. The Clinical will review to ensure that all staff medication completed the training within a staff medication within a staff medication within a staff medication within a staff medication and linear training within a staff medication within a staff medication and linear training within a staff medication and linear training within a staff medication are responsible to the staff medication and linear training within a staff medication and linear training within a staff medication administration and linear training w	e training and ERi's staff will of their during shing). am Nurse ed ensure ication I training Director embers