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PRINTED: 10/11/2019 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER COMPLETED A. BUILDING 01 - MAIN BUILDING 01 495194 B. WING 10/09/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3610 WINCHESTER DR **AUTUMN CARE OF PORTSMOUTH** PORTSMOUTH, VA 23707 SUMMARY STATEMENT OF DESICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID. (X6) COMPLETION DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CAOSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) K 000 INITIAL COMMENTS K 000 Description of structure: One Story with a construction type of type II(000) Sprinkler status: Fully sprinklered in accordance with NFPA-13 An unannounced Recertification Life Safety Code survey was conducted 10-9-19 in accordance with 42 Code of Federal Regulation, Part 483: Requirements for Long Term Care Facilities. The facility was surveyed for compliance using the LSC 2012 Existing regulations. The facility was not in compliance with the Requirements for Participation Medicare and Medicaid. The findings that follow demonstrate non-compliance with Title 42 Code of Regulations. 483.90(a) et seq (Lite Safety from Fire). K 345 Fire Alarm System - Testing and Maintenance K 345 1. Fire alarm report updated by Beta SS=D CFR(s): NFPA 101 Systems to include the locations of the homs/strobes and any information about Fire Alarm System - Testing and Maintenance the locations and testing of the interface A fire alarm system is tested and maintained in equipment including the door holders and accordance with an approved program complying HVAC equipment that may shut down. with the requirements of NFPA 70, National 2. Maintenance Director and Administrator wal audit Inspection and Maintenance Logs Electric Code, and NFPA 72, National Fire Alarm for any similar occurrence. and Signaling Code. Records of system 3. Random weekly audit by Admin, or acceptance, maintenance and testing are readily designee of Inspection and Maintenance available. logs for completeness x3 months. 9.6.1.3, 9.6.1.5, NFPA 70, NFPA 72 4. Audit results will be taken to QAPI. This REQUIREMENT is not met as evidenced 5. 11/26/19 Based on record review and interview, it was revealed that the fire alarm report was not complete.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

LNHA

(XS) DATE

KEVIN RUTNOLDS Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

#### PRINTED: 10/11/2019 DEPARTMENT OF HEALTH AND HUMAN SERVICES **FORM APPROVED** CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION A. BUILDING 01 - MAIN BUILDING 01 COMPLETED 495194 B. WING 10/09/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3610 WINCHESTER DR **AUTUMN CARE OF PORTSMOUTH** PORTSMOUTH, VA 23707 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (XS) COMPLETION DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) Continued From page 1 K 345 On 10-9-19 at approximately 9:50 am it was revealed that the fire alarm report did not include the locations of the horns or strobes, or any information about the locations and testing of the interface equipment including the door holders and hvac equipment that may shut down. These findings were confirmed by the Maintenance Director. K 353 | Sprinkler System - Maintenance and Testing K 353 1. Ceiling tile placed in missing area in SS=D | CFR(s): NFPA 101 sprinkler valve room. Escutcheon plate correctly installed below the plane of the drop Sprinkler System - Maintenance and Testing ceiling in the Physical Therapy storage room. Automatic sprinkler and standpipe systems are 2. Maintenance Director and Administrator inspected, tested, and maintained in accordance will audit facility for any similar occurrences. with MFPA 25, Standard for the Inspection, Random weekly audit by Admin, or designee of facility ceiling tiles & escutcheon Testing, and Maintaining of Water-based Fire plates for placement x3 months. Protection Systems. Records of system design. 4. Audit results will be taken to QAPI. maintenance, inspection and testing are 5. 11/26/19 maintained in a secure location and readily available. a) Date sprinkler system last checked b) Who provided system test c) Water system supply source Provide in REMARKS information on coverage for any non-required or partial automatic sprinkler system. 9.7.5, 9.7.7, 9.7.8, and NFPA 25

Findings include:

This REQUIREMENT is not met as evidenced

Based on observation, it was revealed that the sprinkler system in the sprinkler valve room and therapy storage room was not being maintained.

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K 712; Fire Drills SS=E CFR(s): NFPA 101

Fire Drills

Director.

Fire drills include the transmission of a fire alarm signal and simulation of emergency fire conditions. Fire drills are held at expected and unexpected times under varying conditions, at least quarterly on each shift. The staff is familiar with procedures and is aware that drills are part of established routine. Where drills are conducted between 9:00 PM and 6:00 AM, a coded announcement may be used instead of audible alarms.

This evidence was witnessed by the Maintenance

19.7.1.4 through 19.7.1.7

This REQUIREMENT is not met as evidenced

Based on record review and interview, it was revealed that fire drill records were not complete.

### Findings include:

On 10-9-19 at approximately 9 am, in a review of the fire drill records, the second shift of the 4th quarter of 2018 fire drill record was not available

- K 712 1. Fire drill completed for each shift on 10-9-19.
  - 2.Administrator will audit Fire Drill logs for any similar occurrences.
  - 3. Administrator will audit Fire Drill logs quarterly for Drill completeness x6 months.
  - 4. Audit results will be taken to QAPI.
  - 5. 11/26/19

# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/11/2019 FORM APPROVED OMB NO. 0938-0391

|  | TO TOTTIMEDIONIE   | a MEDICAID SERVICES   |                     |   | OWR MC                                   | ). 0938-03               |
|--|--|---|---------------------|---|--|--------------------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION (X1) |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER                        |                     | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01  |  | TE SURVEY<br>MPLETED     |
| 495194   |  |   | B. WING             | 10  | /00 <i>1</i> 0010                        |                          |
| NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF PORTSMOUTH   |  |   | 1                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br>1810 WINCHESTER DR<br>PORTSMOUTH, VA 23707   | 10/09/2019                               |                          |
| (X4) ID<br>PREFIX<br>TAG                                 | (EACH DEFIC ENCY   | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECT<br>(EACH CORRECTIVE ACTION SHOU<br>CROSS-REFERENCED TO THE APPR<br>DEFICIENCY)   | ILD RE                                   | (X5)<br>COMPLETA<br>DATE |
| K 712  | 3rd quarter of 2019<br>These findings were   | of the fire drill records for the were available for review.                | K 712               |   |  |                          |
| SS≠D   | for review, and none of the fire drill records for the 3rd quarter of 2019 were available for review. These findings were confirmed by the Director of Maintenance.  Electrical Systems - Other  CFR(s): NFPA 101  Electrical Systems - Other  List in the REMARKS section any NFPA 99  Chapter 6 Electrical Systems requirements that are not addressed by the provided K-Tags, but are deficient. This information, along with the applicable Life Safety Code or NFPA standard citation, should be included on Form CMS-2567.  Chapter 6 (NFPA 99)  This REQUIREMENT is not met as evidenced by:  Based on observation, it was revealed that the electrical panels are not being maintained.  Findings include:  On 10-9-19 between the hours of 10 am and 11:00 am it was observed that several electrical panels had circuits that were not labeled or difficult to read. Examples include:  1) Panel ECC at computer room "staff only"  2) Panel KA in kitchen  3) Panel by Maintenance office  4) Panel C  5) Panel LA in Laundry  6) EMDP in Laundry  7) Panel by Nurses station |   | K 911               | 1. A. Electrical Panels ECC, KA, C, EMDP, Panel by Maintenance Office Panel by Nurses Station properly lab and legible.  B. Dining carts removed from in felectrical panels.  2. A. Maintenance Director and Administrator will audit facility for any occurrences.  B. High visibility paint outline planticor in front of panels in kitchen and staff educated on keeping area free cobstructions.  3. A. Random weekly audit by Admin designee of facility electrical panels flabeling and legibility x3 months.  B. Random weekly audit by Admin designee of kitchen electrical panel frobstructions.  4. Audit results will be taken to QAPI.  5. 11/26/19 | eled ont of similar sed on dietary of or |                          |

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/11/2019 FORM APPROVED OMB NO 0938-0301

|  |  | A MADE TO THE SERVICE OF THE SERVICE |  | -   |   | ND NO                         | ). U938-U39 |
|--|--|--|--|-----|---|-------------------------------|-------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:  | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 |     |   | (X3) DATE SURVEY<br>COMPLETED |             |
| 495194   |  |  | B. WING  |     |   | 10                            | /09/2019    |
| NAME OF  | PROVIDER OR SUPPLIER                   |  |  | S   | TREET ADDRESS, CITY, STATE, ZIP CODE  |                               | 7072010     |
| AUTUMN CARE OF PORTSMOUTH  |  |  |  | 3   | 610 WINCHESTER DR   |                               |             |
|  |  |  |  | _ P | PORTSMOUTH, VA 23707  |                               |             |
| (X4) ID<br>PREFIX<br>TAG   |  |  | ID<br>PREF<br>TAG  |     | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD<br>CROSS-REFERENCED TO THE APPROPE<br>DEFICIENCY)   | SHOULD BE COMPL               |             |
| K 911  | Continued From pa                      | ge 4   | K  | 911 |   |                               |             |
| 1  | These findings were Maintenance Direct | or.  |  | į   |   |                               |             |
| SS=E   | CFR(s): NFPA 101                       | Maintenance and Testing  | K 9  | 914 | Administrator will audit annual   |                               |             |
| Electrical Systems - Maintenance and Testing Hospital-grade receptacles at patient bed locations and where deep sedation or general anesthesia is administered, are tested after initial installation, replacement or servicing. Additional testing is performed at intervals defined by documented performance data. Receptacles not listed as hospital-grade at these locations are tested at intervals not exceeding 12 months. Line isolation monitors (LiM), if installed, are tested at intervals of less than or equal to 1 month by actuating the LIM test switch per 6.3.2.6.3.6, which activates both visual and audible alarm. For LIM circuits with automated self-testing, this manual test is performed at intervals less than or equal to 12 months. LIM circuits are tested per 6.3.3.3.2 after any repair or renovation to the electric distribution system. Records are maintained of required tests and associated repairs or modifications, containing date, room or area tested, and results. |  |  |  | 3   | maintenance requirements for any similar occurrences.  3. Administrator will audit annual maintenance requirements quarterly.  4. Audit results will be taken to QAP1.  5. 11/26/19 | r                             |             |
|  | by:<br>Based on record rev             | I is not met as evidenced iew and interview, it was aptacle testing had not been   |  |     |   |                               |             |
|  | Findings include:                      |  |  |     |   |                               |             |
|  | On 10-9-19 at approv                   | rimately 9:40 am it was  |  |     |   |                               |             |

revealed that the last receptacle testing was

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/11/2019 FORM APPROVED OMB NO. 0938-0391

|  | <u> </u>  | - R MEDIONID OF MADE  |               | <del></del>   | THE ITO.                      | 02/20,005                 |  |
|--|---|---|---------------|---|-------------------------------|---------------------------|--|
| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495194 |   | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01                  |               |   | (XS) DATE SURVEY<br>COMPLETED |                           |  |
|  |   | B. WING   | 10/09/2019    |   |                               |                           |  |
| NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF PORTSMOUTH                               |   |   | 3             | TREET ADDRESS, CITY, STATE, ZIP CODE<br>810 WINCHESTER DR<br>PORTSMOUTH, VA 23707   | 10/09/2019                    |                           |  |
| (X4) ID<br>PREFIX<br>TAG   | (EACH DEFICIENC   | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION) | PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)   | ) 8E                          | (X5)<br>COMPLETIO<br>DATE |  |
| K 914  | Continued From page 5 4-14-18, and had not been conducted since then. This was confirmed by the Maintenance Director.   |   | K 914         |   |                               |                           |  |
|  |   | nt - Power Cords and Extens   | K 920         | Patient care related equipment (PCF testing completed accordingly.     Administrator will audit annual mainter.   |                               |                           |  |
|  | Electrical Equipment - Power Cords and Extension Cords Power strips in a patient care vicinity are only used for components of movable patient-care-related electrical equipment (PCREE) assembles that have been assembled by qualified personnel and meet the conditions of 10.2.3.6. Power strips in the patient care vicinity may not be used for non-PCREE (e.g., personal electronics), except in long-term care resident rooms that do not use PCREE. Power strips for PCREE meet UL 1363A or UL 60601-1. Power strips for non-PCREE in the patient care rooms (outside of vicinity) meet UL 1363. In non-patient care rooms, power strips meet other UL standards. All power strips are used with general precautions. Extension cords are not used as a substitute for fixed wiring of a structure. Extension cords used temporarily are removed immediately upon completion of the purpose for which it was installed and meets the conditions of 10.2.4. 10.2.3.6 (NFPA 99), 10.2.4 (NFPA 99), 400-8 (NFPA 70), 590.3(D) (NFPA 70), TIA 12-5 This REQUIREMENT is not met as evidenced by: Based on interview and record review, it was revealed that the patient care related equipment (PCREE) had not been tested in 2019. |   |               | requirements for any similar occurrence 3. Administrator will audit annual mainte requirements quarterly. 4. Audit results will be taken to QAPI. 5. 11/26/19 |                               |                           |  |
|  | Findings include;   |   |               |   |                               |                           |  |

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### DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION    |   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:  | (X2) MULTIPLE CONSTRUCTION A. BUILDING 02 - BUILDING 02 |   |  | (X3) DATE SURVEY<br>COMPLETED |                            |
|--|---|--|---|---|--|-------------------------------|----------------------------|
|  | 495194  |  | B. WING   | B. WING   |  |                               | 09/2019                    |
| NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF PORTSMOUTH |   |  |   | 3   | RTREET ADDRESS, CITY, STATE, ZIP CODE<br>610 WINCHESTER DR<br>PORTSMOUTH, VA 23707   |                               |                            |
| (X4) ID<br>PREFIX<br>TAG                               |   |  |   | PROVIDER'S PLAN OF CORRECTION PREFIX TAG  PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) |  | BE                            | (X5)<br>COMPLETION<br>DATE |
| K 000  | INITIAL COMMENT   | 'S   | K   | 00  |  |                               |                            |
|  | Description of struction type of  | ture: One Story with a type il(111)  |   |   |  |                               |                            |
|  | Sprinkler status: Fully sprinklered in accordance with NFPA-13  |  |   |   |  |                               |                            |
|  | revisit was survey or accordancewith 42 (Part 483: Requirem Facilities. The facility compliance using the regulations. The facility compliance using the regulations. The facility compliance using the regulations. The facility demonstrate non-coof Regulations. 483 from Fire).  Maintenance, Inspector CFR(s): NFPA 101  Maintenance, Inspector of Fire Doors and Constrated doors, including the patient rooms and surroutinely inspected a maintenance programment of the possess know that demonstrates all | e LSC 2012 Existing ility was not in compliance ts for Participation Medicare findings that follow impliance with Title 42 Code .90(a) et seq (Life Safaty ction & Testing - Doors ction & Testing - Doors et are inspected and tested ice with NFPA 80, Standard other Opening Protectives .idding corridor doors to moke barrier doors, are is part of the facility in. ing the door inspections and wiedge, training or experience cility. spection and testing are | K 70  | <b>6</b> 1  | 1. Fire Doors & Patient room doors teste accordingly and any discrepancies to do proper functionality corrected. 2. Administrator will audit annual maintenance requirements for any simila occurrences. 3. Administrator will audit annual maintenance requirements quarterly 4. Audit results will be taken to QAPI. 5. 11/26/19 | or                            |                            |
|  | 19.7.6, 8.3.3.1 (LSC) 5.2, 5.2.3 (2010 NFF  |  |   |   |  |                               |                            |
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

KENW PUTNOLOS

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION     |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING 02 - BUILDING 02 |  |  | (X3) DATE SURVEY<br>COMPLETED |                            |
|---|--|---|---|--|--|-------------------------------|----------------------------|
| 495194  |  | B. WING   |   |  | 10/09/2019   |                               |                            |
| NAME OF PROVIDER OR SUPPLIER  AUTUMN CARE OF PORTSMOUTH |  |   |   | 3610 Wil   | ADDRESS, CITY, STATE, ZIP CODE<br>NCHESTER DR<br>MOUTH, VA 23707 |                               |                            |
| (X4) ID<br>PREFIX<br>TAG                                | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |   |   | FIX (EACH CORRECTIVE ACTION SHOULD   |  |                               | (XS)<br>COMPLETION<br>DATE |
| 1   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |   | K 7   | PREFIX (EACH CORRECTIVE ACTION SHOUTS ACTION |  | 2                             |                            |