



2020 MCHIP/PRA Notices

1. We are pleased to announce that the MCHIP application has a new look. For your 2020, renewals please begin using the new application form. The PRA applications will be upgraded in the later part of 2020.
2. The **Annual Complaint form** for calendar year **2020 is required** for all 2019 active MCHIP/PRA. All annual complaints reports are due to both the **Office of Licensure and Certification** and the VA Bureau of Insurance (ombudsman@scc.virginia.gov) by March 31, 2020. The annual complaint form can be found on our website <http://www.vdh.virginia.gov/licensure-and-certification/downloadable-applications-and-forms/>.
3. All Triennial Reviews are postponed until further notice.

FYI:

4. The MCHIP/PRA area has noticed renewal applications being submitted with the incorrect attachment for Part 1: Licensee Information, License issued by the Virginia Bureau of Insurance: Code of Virginia: Please do not submit the Certificate of Quality Assurance. This is not the License that is submitted by the Virginia Bureau of Insurance. Please refer to the example below. Failure to send in the correct information will delay in obtaining your new Certificate of Quality Assurance.

Commonwealth of Virginia

STATE CORPORATION COMMISSION

July 1, 2017



is hereby licensed to transact the business of

Health Maintenance Organization Managed Care Health Ins Plan
(MCHIP)

in the Commonwealth of Virginia through the [REDACTED] day of [REDACTED] next
succeeding the date hereof unless this license shall be sooner revoked or
otherwise cancelled.

ID: [REDACTED]



State Corporation Commission
Bureau of Insurance

By: Joseph K. Cooper
Commissioner